



# Warranty

## Warranty

Buzz Seating warrants to the original purchaser that components and workmanship will be free from defects under normal use from the date of original purchase as described below. As the sole remedy under this warranty, the company will repair or replace, at its discretion, without charge to original purchaser only the defective products or parts as follows:

### **Components**

LIFETIME WARRANTY which is the entire time owned by the original end user for all chair components including pneumatic cylinder, mechanism, base, and casters.

### **Upholstery and Foam**

5 year warranty on upholstery and foam; 10 year warranty on mesh. COM is not covered under any Buzz Seating warranty.

Normal use is defined under this warranty as standard commercial use and care based upon the product being properly utilized in a typical office environment, 8 hours per day, 5 days per week, with a weight limit of 300 lbs. Exceptions include Snap, Melo Basic, Pronto 24/7, Shield Chair, Jem and Big & Tall warranties - see specific series price book pages for detailed warranties.

Normal wear and tear is not warranted. Damages from misuse, abuse, alterations, accident or negligence are not covered. Buzz Seating is not responsible for any special, incidental, economic or consequential damages. Any labor or travel costs regarding installation, service, or repairs are the full responsibility of the dealer. Orders processed by Buzz Seating are done so with unconditional and full acceptance by the purchaser of Buzz Seating's published terms, conditions, and warranties. Absent Buzz Seating's willful misconduct or gross negligence, Buzz Seating shall not be liable for any damages or loss arising from the products, including personal injury or damage to property.

EXCEPT FOR THE EXPRESS REPRESENTATIONS AND WARRANTIES SET FORTH HEREIN, BUZZ SEATING EXPRESSLY DISCLAIMS AND MAKES NO WARRANTIES OR REPRESENTATIONS, EITHER EXPRESS OR IMPLIED ON THE PRODUCTS, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF QUALITY, DESIGN, CONDITION, MERCHANTABILITY, OR FITNESS FOR ANY PURPOSE, OR ANY WARRANTY AGAINST PATENT INFRINGEMENT OR LATENT DEFECTS. EXCEPT AS EXPRESSLY CONTAINED HEREIN, ALL PRODUCTS ARE ACQUIRED AS IS, WHERE IS, WITH ALL FAULTS, AND WITHOUT EXPRESS OR IMPLIED WARRANTY OF ANY KIND.

**Buzz Seating strives to utilize North American manufactured components and labor whenever possible.**

**NAFTA Compliant**

**TAA Compliant**

**All products meet or exceed ANSI/BIFMA Standards**

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