

## Preparing for your collection

### When to put it out?

- ✓ The day before your collection day  
*If not out in time, a return collection will not be made, and you will lose your booking*

### Do I need to be home?

- ✗ No, you don't need to be home

### Placement

- ✓ Items must be placed within the property boundary.
- ✓ Please ensure clear access
- ✗ Backyard collections not permitted

Contact Wyndham City if you have any questions about placement of your items before your collection date.



### Size and weight per collection

- ✓ Maximum volume: 3 cubic metres in total
- ✓ Maximum length: 1.5 metres for metal, timber and branches
- ✓ Maximum weight: 55kg per item  
*If the item is too heavy to be safely lifted by two people to shoulder height it will not be accepted.*

✓ **Correct** 3 cubic metres inside property



**Maximum volume of waste is 3 cubic metres  
(3m length x 1m depth x 1m height)**

### What if I have more than 3 cubic metres?

If you have more items you can request for a double booking prior to the collection date if available.

### What happens to my Hard Waste once collected?

Mattresses, TVs, computer equipment, electrical goods and scrap metals are all recycled!

### Want to cancel or change your booking?

If you need to cancel or change your booking, you must notify council by 9:30am one business day prior. If you do not notify Wyndham City before this time, you will lose your booking.

## Important Information

- Each household is entitled to 3 collections per financial year
- Bookings are not transferable between properties
- Any items placed will be collected, unless marked otherwise

## Book your next hard waste collection online:

<http://www.wyndham.vic.gov.au/bookhardwaste>

## Contacting Wyndham City

For general waste and recycling enquiries, please contact Wyndham City:

Address: 45 Princes Highway, Werribee, Victoria  
Postal Address: PO Box 197, Werribee, Victoria 3030  
Hours: 8am- 5pm (Monday to Friday)  
Phone: (03) 9742 0777  
Email: [mail@wyndham.vic.gov.au](mailto:mail@wyndham.vic.gov.au)  
Website: <http://www.wyndham.vic.gov.au>

## Translating and Interpreting Service:

This information can be translated by contacting Translating and Interpreting services on 131 450 and asking to be connected to Wyndham City on 9742 0777

## National Relay service

Customers who are deaf or have a hearing or speech impairment can call through the National Relay Service (NRS)

1. TTY users phone 133 677 then ask for 03 9742 0777.
2. Speak and Listen (speech-to-speech relay) users phone 1300 555 727 then ask for 03 9742 0777.

wyndhamcity

**FREE**  
3 TIMES PER  
FINANCIAL YEAR

# HARD AND GREEN WASTE COLLECTION



Four Seasons  
Waste

wyndhamcity

# Yes

Please make sure you place your items within the property boundary. Please place your items in one neat pile as different trucks may collect your items.



Boxed or bagged loose green waste. Branches less than 1.5 metres bundled and tied. Spiky plants like Yucca and roses to be placed in open boxes



Cardboard flattened and tied



White Goods and electric appliances, empty fridge/freezers with doors removed.



E waste i.e. TV, Computer, DVD players, Monitors



Scrap metal, lawn mower, BBQs



Dismantled gym / play equipment, swing sets



Mattresses/base x 2 per collection. If more than 2 double booking is required



Glass and mirrors. They must be wrapped and taped in several layers of strong paper or cardboard marked "Glass" for safety of collectors



Household items e.g. furniture, toys, crockery.



Timber pieces 10 maximum and no longer than 1.5 metres. Nails removed/bent down and bundled

# No



Pallets



Car large body parts, tyres and batteries



Unbundled green waste i.e. branches, tree trunks, mulch, soil, branches thicker than 10cm.



Fire extinguisher, oxygen cylinders, gas bottles



Building material i.e. bricks, plaster boards, asbestos, cement, renovation materials, fences, toilets, tiles



Hazardous waste i.e. paints, chemicals, motor oil, thinners, acetone, inflammables, aerosols



Carpet and underlays



Household rubbish, clothing, bedding



Batteries

To find out how to dispose items that are not accepted in Hard Waste, please refer to our Recycling & Waste Services Guide available on our website. [www.wyndham.vic.gov.au/recyclerright](http://www.wyndham.vic.gov.au/recyclerright)

# Disposing of items on the No List:

Other services are available for unwanted household goods that cannot be disposed of through the Hard Waste Collection Service.

- ✓ **Donation**  
If your items are in good condition, consider donating them to a local charity
- ✓ **Refuse Disposal Facility (Municipal Tip)**  
470 Wests Rd, Werribee (Melway Ref: 243 7E)  
**Open:** Weekdays: 8am-4pm, Saturdays, Sundays, Public Holidays: 8.30am-4pm  
**Closed:** Christmas Day, New Year's Day, Good Friday  
*Rate payers receive 1 free token for the Refuse Disposal Facility annually found on the first instalment notice.*

Residents are encouraged to recycle as much of their bulk waste at the Waste & Recycling Transfer Station to avoid it being sent to landfill. All items must be separated and placed into appropriate bins. The transfer station offers drop offs:

- Free of charge** to residents for Batteries, Paint (20L), Motor oil (15L), Fluorescent lights, Car bodies, cardboard
- Charges apply** Tyres, Gas Cylinders, Building Material, House hold rubbish, Green Waste

The facility is not licensed to accept ASBESTOS OR LIQUID WASTE (chemicals such as petrol, thinners and acetone etc). For more information about the disposal of these items please contact Environmental Protection Agency.

- ✓ **Detox your Home program**  
Safely dispose of toxic, unwanted household chemicals please visit <https://www.sustainability.vic.gov.au/detoxyourhome>