

March 19, 2021

To make traveling easier for future overseas visitors

West Japan Railway Company (JR West), we are looking ahead to the day we are able to welcome tourists to Japan once again and relax the restrictions on public transport and rolling out a variety of improvements to make future visitors' journey easier, including redesigning our products for visitors in Japan.

In addition, the Singapore branch opened in 2018 will be closed at the end of May 2021.

●Overview

1. Redesigning of our product for overseas visitors in Japan.

(1) Extending the selling period of JR-WEST All Area Pass. (From April 1, 2021)

(Appendix 1)

Based on the situation of visiting Japan, the selling period of JR-WEST All Area Pass, which was on sale from December 1, 2020 to the end of March 2021, will be extended after April.

(2) Expansion of reserved seating products for overseas visitors (From April 1, 2020) (Appendix 2)

"ICOCA & HARUKA", which include non-reserved seats of limited express HARUKA and ICOCA card, will be changed to allow to use standard reserved seats of limited express HARUKA.

(3) Expansion of the Kansai Area Pass coverage area (From April 1, 2020) (Appendix 3)

We will expand the coverage area of Kansai Area Pass to Hiyoshi Station, which is a transfer station for access buses to the "Miyama" area, which is popular with visitors to Japan because of the rich original scenery of Japan. We will work with Nantan City to improve the access.

2. Closing of Singapore branch

The Singapore representative office was opened on July 1, 2015, and changed to the branch office on April 1, 2018. We have been doing sales activities as our base for the Southeast Asian market, but we will close it at the end of May 2021 (scheduled). Although it will be closed, we will strive to promote online sales and sales promotion to cooperate with local people to attract customers in the Southeast Asian market by utilizing the cooperation and knowledge we have cultivated so far.

March 19, 2021

Extending the selling period of JR-WEST All Area Pass :travel anywhere in West Japan!

From December 2020, JR West has released the JR-WEST All Area Pass, which allows overseas visitors to travel anywhere on any JR West Line for 7 days. It was supposed to be on sale until the end of March 2021, but the period will be extended based on the situation of visiting Japan.

■Change point

【Before the change】

Availability: Dec.1,2020(Tue.)
to Apr.16,2021(Fri.)

On sale: Dec.1,2020(Tue.)
to Mar.31,2021(Wed.)



【After the change】

Availability:
All year round from Dec.1,2020(Tue.)

On sale: **All year round from Dec.1,2020(Tue.)**

■References : Product overview

1. **Product:** JR-WEST All Area Pass

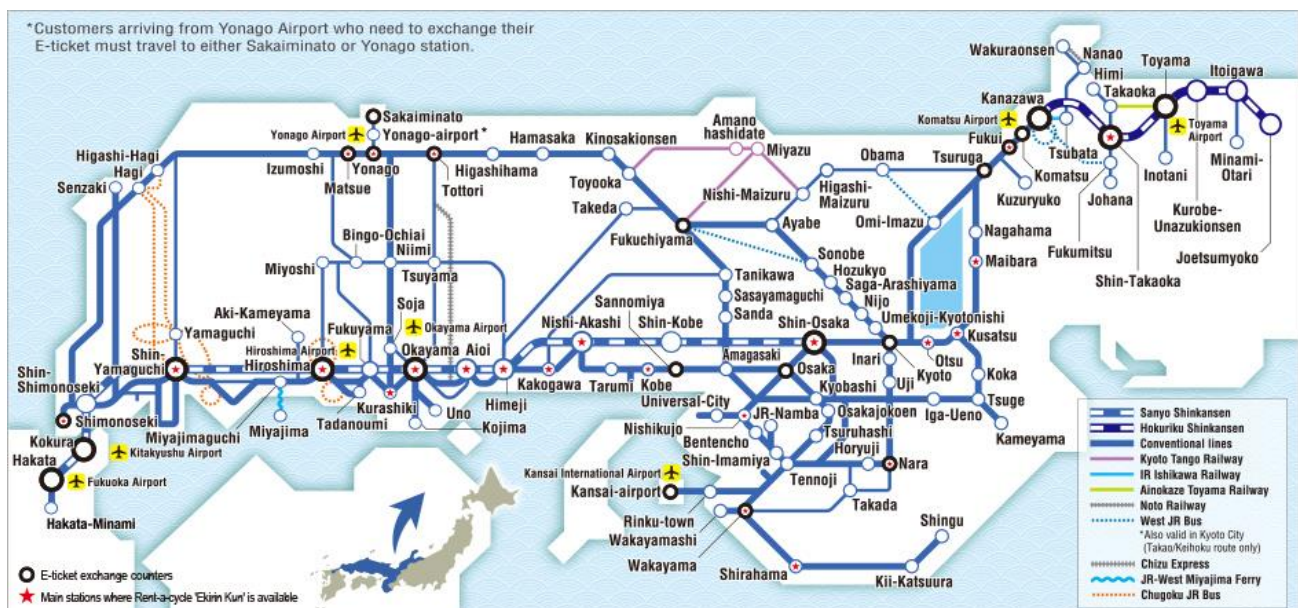
2. **Validity period:** 7 days

3. **Sale prices:**

	When purchasing overseas	When purchasing online
	Adult: ¥23,000 Child: ¥11,500	Adult: ¥25,000 Child: ¥12,500

4. **Main benefits:** Can be used for all Shinkansen, limited express (reserved and non-reserved seats) and local services operated by JR West along with services provided by the Kyoto Tango Railway, the Chizu Express, West Japan JR Bus Company, Chugoku JR Bus Company, IR Ishikawa Railway, Ainokaze Toyama Railway, Noto Tetsudo and JR West Miyajima Ferry and bicycle rentals (including electric bicycles) from Ekirin Kun.

[All-inclusive travel area]



5. **Special deals:** You will be able to access special deals that are only available to users of the JR-WEST All Area Pass
6. **Conditions of sale:** Available for purchase and use by short-term visitors who are citizens of countries other than Japan, possess an overseas (non-Japanese) passport and who are staying for 90 days or less.(The passport will be confirmed by a staff when you buy.)
7. **How to purchase:** (Overseas) Purchase an e-voucher from a travel agent or other store overseas and exchange it at a designated JR West station
(Online) Purchase the pass using JR-WEST ONLINE TRAIN RESERVATION* and exchange it at a designated JR West station

See the page below on our website for details (available in English, Traditional and Simplified Chinese, Korean and Thai) <https://www.westjr.co.jp/global/en/ticket/pass/all/>

*Use the page below (available in English, Traditional and Simplified Chinese and Korean)

<https://www.westjr.co.jp/global/en/ticket/overview/>

March 19, 2021

More reserved seating products for overseas visitors! Reserved seats for“ICOCA&HARUKA”are now available!

"ICOCA & HARUKA", which is a set of limited express HARUKA's non-reserved seats and ICOCA card, will be changed so that limited express HARUKA's standard reserved seats can be used by JR West. By reserving your seat in advance, you can avoid congestion and travel with peace of mind.

■Change point

①Sale prices:

【After the change】

Travel area	Kansai-Airport express HARUKA Boarding section	ICOCA&HARUKA Bundle sales price		(For ICOCA card holder)	
		One way	Round trip	One way	Round trip
Osaka	Kansai-airport—Tennoji	¥3,200	¥4,400	¥1,200	¥2,400
	Kansai-airport—Shin-Osaka	¥3,600	¥5,200	¥1,600	¥3,200
Kyoto・ Saga-Arashiyama	Kansai-airport—Kyoto	¥3,800	¥5,600	¥1,800	¥3,600
Kobe・Sannomiya・Maiko	Kansai-airport—Shin-Osaka	¥3,700	¥5,400	¥1,700	¥3,400
Nara	Kansai-airport—Tennoji	¥3,600	¥5,200	¥1,600	¥3,200

*We only have the price for adults, no price for children.

②Main benefits

【Before the change】

Can be used for standard non-reserved seats on the Kansai-Airport express HARUKA and local services from Kansai Airport.



【After the change】

Can be used for standard **reserved** seats on the Kansai-Airport express HARUKA and local services from Kansai Airport.

■References : Product overview

1. **Product:** ICOCA&HARUKA
2. **Availability:** All year round from April 1, 2021 (Thu.)
3. **On sale:** All year round from April 1, 2021 (Thu.)
4. **Validity period:** One way : 1 day, Round trip : 14 days
5. **Main benefits:** [Available section of HARUKA ticket] refer to the picture on the right.



6. **Conditions of sale:** Available for purchase and use by short-term visitors who are citizens of countries other than Japan, possess an overseas (non-Japanese) passport and who are staying for 90 days or less (The passport will be confirmed by a staff when you buy.)
7. **How to purchase:** (In Japan) Purchase the pass at a designated JR West station or a participating Nippon Travel Agency store (Vary depending on the product)
(Online) Purchase the pass using JR-WEST ONLINE TRAIN RESERVATION* and exchange it at a designated JR West station

See the page below on our website for details (available in English, Traditional and Simplified Chinese, Korean and Thai) <https://www.westjr.co.jp/global/en/ticket/icoca-haruka/>

*Use the page below (available in English, Traditional and Simplified Chinese and Korean)

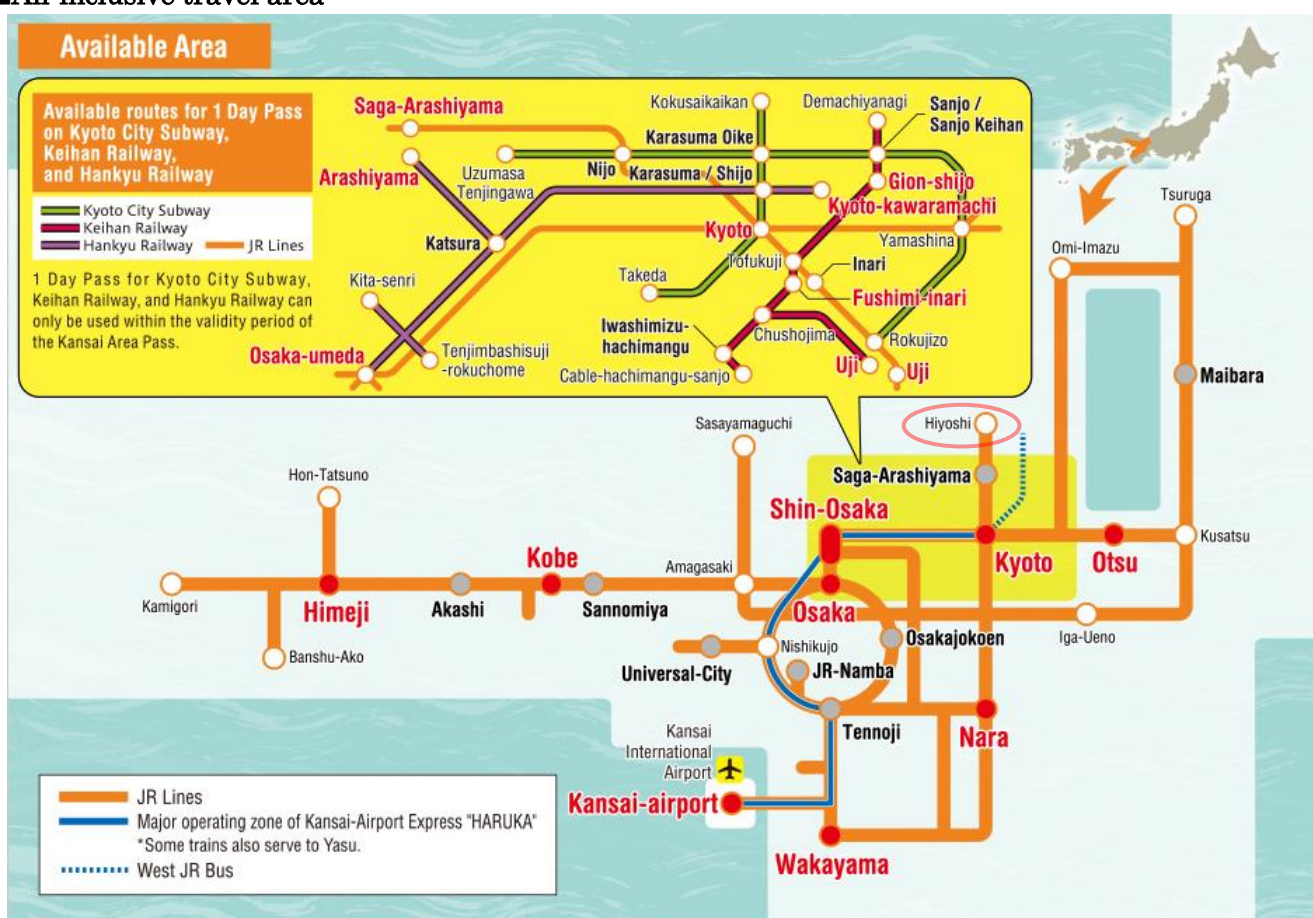
<https://www.westjr.co.jp/global/en/ticket/overview/>

March 19, 2021

Access to the "Miyama" area is now possible! Expansion of the Kansai Area Pass coverage area to Hiyoshi station!

JR WEST will expand the coverage area of Kansai Area Pass to Hiyoshi Station, which is a transfer station for access buses to the "Miyama" area, which is popular with visitors to Japan because of the rich original scenery of Japan to enjoy micro tourism starting from Kansai. We will work with Nantan City to improve the access.

■All-inclusive travel area



■References : Product overview

1. **Product:** Kansai Area Pass
2. **Availability:** All year round from April 1, 2021 (Thu.)
3. **On sale:** All year round from April 1, 2021 (Thu.)
4. **Validity period:** 1 day, 2 days, 3 days or 4 days

5. Sale prices

Validity period	Overseas, in Japan or online
1 day	Adult: ¥2,400 Child: ¥1,200
2 days	Adult: ¥4,600 Child: ¥2,300
3 days	Adult: ¥5,600 Child: ¥2,800
4 days	Adult: ¥6,800 Child: ¥3,400

- 6. Main benefits:** Can be used up to 2 times for standard reserved seats on the Kansai-Airport Exp. HARUKA. Can be used for standard non-reserved seats for subsequent trips on this service
- 7. Conditions of sale:** Available for purchase and use by short-term visitors who are citizens of countries other than Japan, possess an overseas (non-Japanese) passport and who are staying for 90 days or less (The passport will be confirmed by a staff when you buy)
- 8. How to purchase:** (Overseas) Purchase a Kansai Area Pass Exchange Order from a travel agent or other store overseas and exchange it at a designated JR West station or a participating Nippon Travel Agency store
(In Japan) Purchase the pass at a designated JR West station or a participating Nippon Travel Agency store
(Online) Purchase the pass using JR-WEST ONLINE TRAIN RESERVATION* and exchange it at a designated JR West station

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