

December 27, 2016
East Japan Railway Company
West Japan Railway Company

The Online Seat Reservation Service for Foreign Visitors is Improving! -Hokuriku Shinkansen (Tokyo Station – Kanazawa Station) reservations will now be possible via "JR-EAST Train Reservation"-

In order to make it easier for foreign visitors to travel more comfortably by rail, JR East and JR West are collaborating to provide an improved online seat reservation service for foreign visitors.

Previously, JR East's "JR-EAST Train Reservation" website only handled seat reservations for Shinkansen and Limited Express trains in the JR East area. However, beginning on February 1, 2017, it will also be possible to make Hokuriku Shinkansen reservations for stops from Tokyo Station to Kanazawa Station, including the JR West area.

Outline of Current "JR-EAST Train Reservation" Service (*to be improved)

Eligible trains: Shinkansen and major Limited Express trains in the JR East area (*)
(Kagayaki (Tokyo Station – Nagano Station) and Hakutaka (Tokyo Station – Joetsumyoko Station) trains on the Hokuriku Shinkansen)
Pickup method: JR EAST Travel Service Centers and major stations in the JR East area (*)
Reservation method: register (free) with a credit card, and specify your desired train and pickup location
Payment method: pay using the credit card registered at pickup location

Improvements coming to "JR-EAST Train Reservation" service

1. It will be possible to make seat reservations for all stops from Tokyo Station to Kanazawa Station on the Hokuriku Shinkansen on the "JR-EAST Train Reservation" service!

<Trains/sections available for reservation on the Hokuriku Shinkansen>

Kagayaki (Tokyo Station – Kanazawa Station), Hakutaka (Tokyo Station – Kanazawa Station)

2. Hokuriku Shinkansen seat reservations made on the "JR-EAST Train Reservation" service will also be available for pickup at Kanazawa Station and Toyama Station in the JR West area!

*Reserved seat tickets for users of the JR EAST PASS (Tohoku Area), JR EAST PASS (Nagano, Niigata Area), JR TOKYO Wide Pass, and other railway passes not sold in the JR West area will not be issued at Kanazawa Station/Toyama Station.

Start of Service

February 1, 2017 (Wed.)