Operational Capabilities in VCSP Pulse versus the Pulse Plugin within Veeam Service Provider Console

Veeam Service Provider Console is a FREE Veeam product that gives cloud and managed service providers remote monitoring and management for their customers' Veeam-protected workloads all from a centralized user interface.

All service providers use VCSP Pulse, Veeam's licensing and automation platform, which can be used standalone or integrated within Veeam Service Provider Console. Below are the top capabilities for VCSP Pulse and the Pulse Plugin within Console:

Capability	VCSP Pulse	Console & Pulse Plugin	Notes
Company Creation	✔	✔	If a partner has Console and the Pulse integration enabled via Plugin, partner can create companies in Console, and they can automatically sync to customers in VCSP Pulse. This enables partners to provide end user reporting to Veeam. Partners who do not use Console with the Pulse Plugin enabled, can only create customers in VCSP Pulse, thus not allowing end-user reporting.
License Creation	✔	✔	Partners can use both VCSP Pulse and the Pulse Plugin within Console to generate and revoke licenses.
License Installation	–	✔	Partners can install licenses on Veeam Products via Console.
Monthly Usage Reporting	–	✔	Partners can ONLY get monthly usage reporting from Veeam-protected workloads via Console.
Ability to Send Usage Reporting to Aggregators	✔	–	Partners can ONLY use VCSP Pulse to submit monthly usage to Aggregators.
Reseller Capabilities	–	✔	Resellers DO NOT have access to VCSP Pulse. VCSP partners can provide resellers access to Console and the Pulse Plugin so they can create and assign license keys, based on partner's contract and aggregate license usage consumption.

For additional questions, please reach out to your Veeam Sales Representative.