

Data Protection and Management Solutions

Veeam Service Provider Console

Easily scale a managed Veeam-powered BaaS and DRaaS business

Challenge 

When it comes to backup and disaster recovery, more and more organizations are leveraging the expertise, predictable spend and resource optimization that service providers bring to the table. To take advantage of this lucrative opportunity, service providers need an automated, flexible, and centralized platform that makes it easy to scale their managed backup business.

Veeam Service Provider Console is a free product that gives service providers remote monitoring and management capabilities for their customers' Veeam-protected workloads, including Microsoft 365 and the public cloud. All from a centralized user interface or via robust API integrations.

- Maintain visibility into the health and security of customers' Veeam-protected workloads.
- Consolidate business operations such as licensing, reporting, and billing into one centralized platform.
- Accelerate productivity with key integrations and powerful APIs.

Why Choose Veeam Service Provider Console

58% choose a BaaS provider to assist with backup management

81% want to protect or are likely to protect their servers with BaaS or DRaaS

35% indicated that a web-based management portal is important for BaaS

Sources: [Veeam's 2023 Cloud Protection Trends report](#) and [2023 Data Protection Trends report](#)

Key capabilities

Monitoring and Management

Achieve complete visibility of your customers cloud, physical and virtual workloads across remote and hosted infrastructure.

Customer Onboarding and Billing

Simplified onboarding and integrated billing options via robust APIs.

Multi-Tenant Serviceability

Scale your business from a central location with the confidence of knowing all your customers' data is secure and separated.

Licensing and Usage Reporting

Generate and deploy customer licenses while providing automated monthly reporting with a powerful usage reporting and licensing engine.

Self-Service Portals

Deploy self-service portals to your customers and resellers with the ability to set unique privileges and security measures.

Streamline Support Ticket Creation

Open support cases directly in Console's UI with automated log collection, bundling and uploads.

Automation and APIs

A deep API interface that introduces numerous actions, endpoints, and requests, providing seamless integration into your existing workflows.

Enhance Malware Detection

Gain a holistic view of customers' security vulnerabilities and alerts from Veeam ONE in a single UI.

Protected workloads

	<p>Datacenter</p> <p>VMW VMware vSphere</p>	<p>Cloud</p> <p>Microsoft Azure aws AWS</p>	<p>Endpoints</p> <p>Windows OS Mac OS Linux</p>	<p>SaaS</p> <p>Microsoft 365</p>
Management, monitoring and billing				
Monitoring and billing	VMware Cloud Director Red Hat Nutanix AHV Microsoft Hyper-V NAS Enterprise Applications S3 Compatible Object Storage	Google Cloud S3 Compatible Object Storage		

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Net Promoter Score

450K+

customers worldwide are protected by Veeam

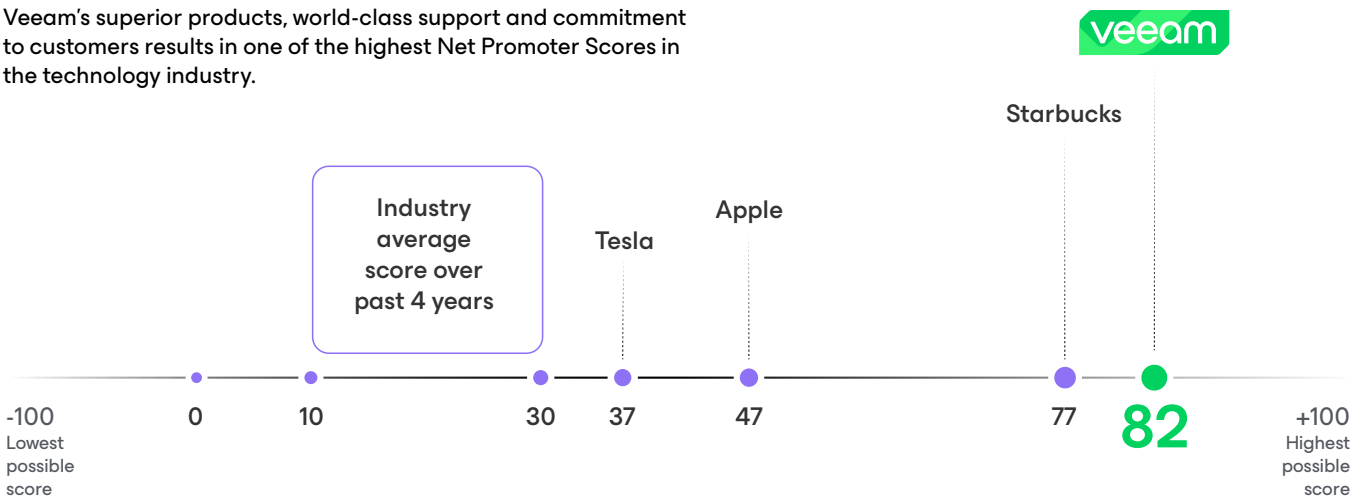
70%

of the Global 2,000 are Veeam customers

81%

of the Fortune 500 are Veeam customers

Veeam’s superior products, world-class support and commitment to customers results in one of the highest Net Promoter Scores in the technology industry.



A row of eight award badges. The first four are from TrustRadius (TR logo) and the last four are from G2 (G logo). The TrustRadius awards are for Winter 2023: Best Relationship, Best Feature Set, Best Value for Price, and Top Rated. The G2 awards are for Summer 2023: Leader, Best Usability, Users Most Likely To Recommend, and Best Est. ROI (Enterprise).