



Version 12

Tape Devices Support Guide

September, 2024

© 2024 Veeam Software.

All rights reserved. All trademarks are the property of their respective owners.

No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form by any means, without written permission from Veeam Software (Veeam). The information contained in this document represents the current view of Veeam on the issue discussed as of the date of publication and is subject to change without notice. Veeam shall not be liable for technical or editorial errors or omissions contained herein. Veeam makes no warranties, express or implied, in this document. Veeam may have patents, patent applications, trademark, copyright, or other intellectual property rights covering the subject matter of this document. All other trademarks mentioned herein are the property of their respective owners. Except as expressly provided in any written license agreement from Veeam, the furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property.

NOTE

Read the End User Software License Agreement before using the accompanying software programs. Using any part of the software indicates that you accept the terms of the End User Software License Agreement.

Contents

CONTACTING VEEAM SOFTWARE 4

Contacting Veeam Software

At Veeam Software we value feedback from our customers. It is important not only to help you quickly with your technical issues, but it is our mission to listen to your input and build products that incorporate your suggestions.

Customer Support

Should you have a technical concern, suggestion or question, visit the [Veeam Customer Support Portal](#) to open a case, search our knowledge base, reference documentation, manage your license or obtain the latest product release.

Company Contacts

For the most up-to-date information about company contacts and office locations, visit the [Veeam Contacts Webpage](#).

Online Support

If you have any questions about Veeam products, you can use the following resources:

- Full documentation set: veeam.com/documentation-guides-datasheets.html
- Veeam R&D Forums: forums.veeam.com

