



Chicago Transit Authority

567 West Lake Street
Chicago, Illinois 60661

Title VI Appeal Form

The Chicago Transit Authority (“CTA”) is committed to ensuring that no person is excluded from participation in, denied the benefits of, or otherwise subjected to discrimination in CTA’s programs or activities on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964 (“Title VI”).

If you filed a Title VI complaint with CTA and you are not satisfied with the outcome of your complaint, an appeal process is available.

Title VI appeals must be filed within fifteen (15) business days from the date on the initial written response from CTA indicating the findings of the investigation. The appeal must state with specificity the reasons why the initial written response should be overturned. A Title VI Committee will review the appeal and notify the complainant of the results of the appeal review within thirty (30) business days of receipt of the appeal. The Committee will not review new evidence or re-investigate the complaint. The Committee will notify the Respondent that the Customer has appealed the EEO Unit’s findings, and will notify both the Customer and Respondent of the results of the appeal.

Please provide the following information below to assist us in processing your appeal request. Once completed, e-mail the form to EEODiversity@transitchicago.com or mail to:

**Chicago Transit Authority
Equal Employment Opportunity Unit
567 West Lake Street, 4th Floor
Chicago, Illinois 60661**

Section I: Customer Information				
Name:				
Address:				
Telephone:			E-mail:	
Accessible Format Requirements:	Large Print	TDD	Audio Tape	Other (specify)

Section II: Person Alleging Discrimination on Behalf of Complainant		
Are you filing this appeal on your own behalf?	Yes (if Yes, go to Section III)	No
If not, please provide the name and relationship of the person for whom you are filing the appeal:		
Name:	Relationship:	
Please provide the mailing address and phone number of the aggrieved party:		
Address:	Phone Number:	

