



Month	Claims Received	Claims Processed	Inventory (Steady state goal is 13,000)	Monthly Average Processing Time in Days	FYTD Average Processing Time in Days
Oct-22	6,423	7,838	25,227	89	89
Nov-22	6,064	7,442	23,849	92	91
Dec-22	5,490	7,743	21,596	85	89
Jan-23	12,404	9,142	24,858	93	90
Feb-23	9,562	10,920	23,500	65	84
Mar-23	8,354	8,929	22,925	69	81
Apr-23	8,298	10,839	20,384	70	79
May-23	6,096	8,355	18,125	71	78
Jun-23	4,854	6,609	16,370	74	78
Jul-23	7,261	6,584	17,047	85	78
Aug-23	7,383	6,467	17,963	74	78
Sep-23	6,768	8,879	15,852	70	77
Oct-23	6,924	6,098	16,678	73	73
Nov-23	5,207	6,059	15,826	66	69
Dec-23	5,662	7,196	14,292	68	69
Jan-24	12,997	6,467	20,822	66	68
Feb-24	8,794	10,025	19,591	47	62
Mar-24	7,943	10,711	16,823	55	61
Apr-24	6,901	7,647	16,077	61	61
May-24	6,751	8,793	14,035	60	61
Jun-24	6,919	5,614	15,340	64	61
Jul-24	6,451	5,994	15,797	65	61
Aug-24	7,083	7,702	15,178	64	61
*Sep-24	5,618	6,302	14,494	63	62

Disability determinations are included in the pending number after approval. Average Processing Time in Days represents the number of days starting when OPM receives the retirement application through final adjudication.

\*Initial retirement cases produced in less than 60 days, on average took 41 days to complete; whereas cases that were produced in more than 60 days, on average, took 115 days to complete.