



Moving Checklist



MOVER CHECKLIST

CONTACT 5 MOVERS

- Read: Your Rights and Responsibilities Booklet

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VERIFY IDENTITY

- How long have you been in business?
- What's your physical address & phone #?
- Are you insured & licensed to transport goods?
- Motor carrier #?
- Are you a ProMover at the American Moving & Storage Association?
- What's your BBB rating?

ESTIMATE THE MOVE

- What's included in my quote?
- Is this price guaranteed?
- How do you generate an estimate?
- How do you identify the weight of a shipment?
- Is there an extra cost to pack specialty items?
What's considered a specialty item?
- Any extra charges because of where I live?
- What is the delivery spread? How do you guarantee pickup/delivery?

MOVING PROCESS

- What items do I have to take with me?
- Will I be in contact with the driver?
- Do I need to be present during the packing?
- How do you take inventory of all my item?
- Should I do anything in advance of the pack days?
- Who's my main contact for my move?

PICK UP DELIVERY DELAY

- Cancellation policy?
- Valuation protection?
- Payment options and expectations?

AFTER THE MOVE

- What happens if something should break or get damaged in the move?
- What is your claims process like?
- Can my claim be denied?