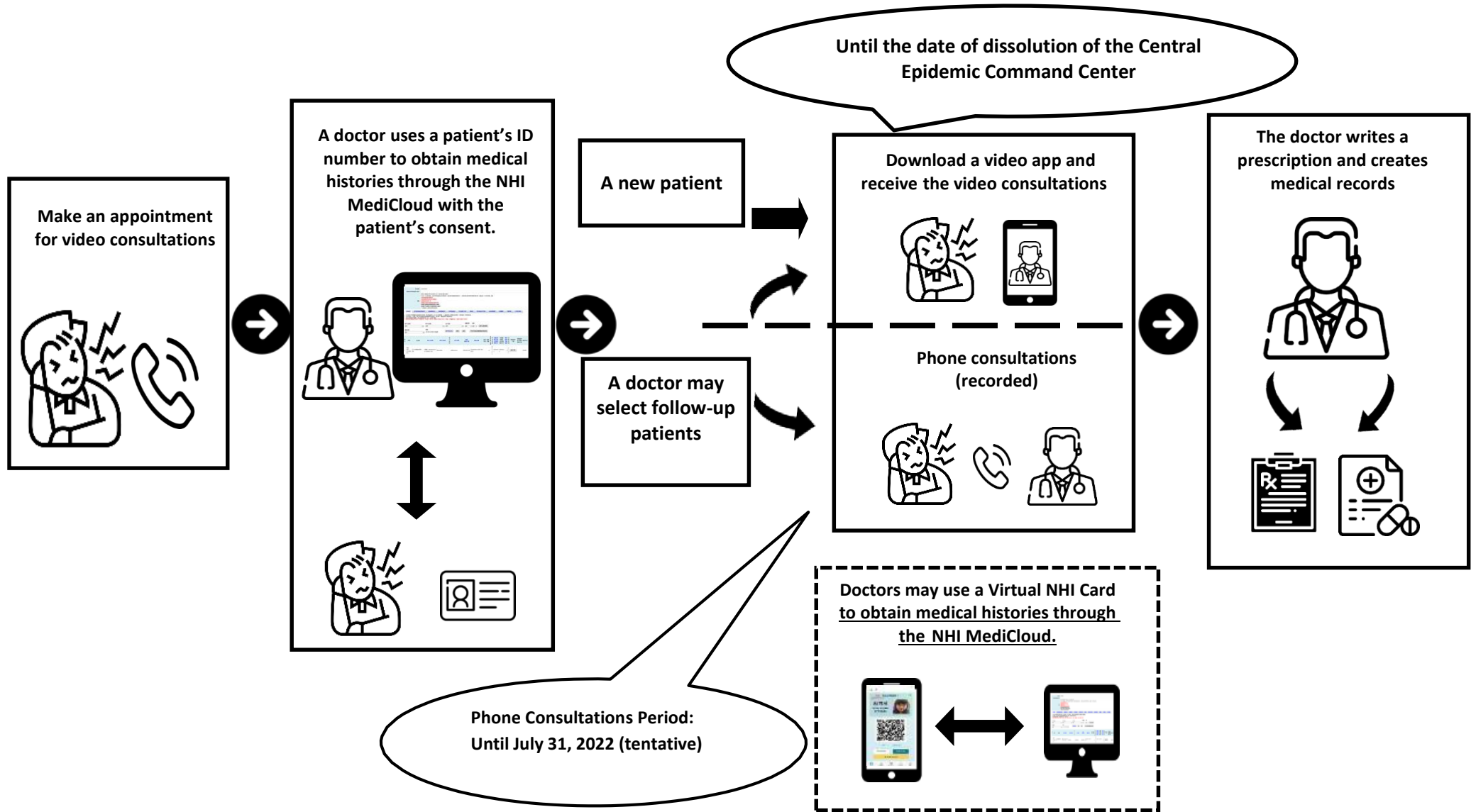


Video Consultation Procedures in Response to COVID-19

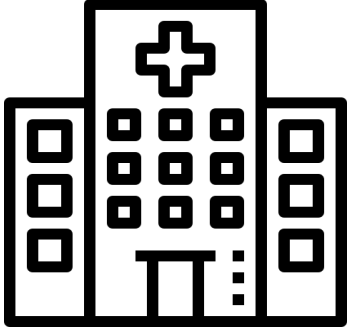


Video Consultation Procedures in Response to COVID-19

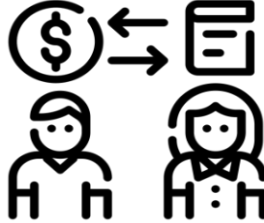
- Prescription Fulfillment

Until the date of dissolution of the Central Epidemic Command Center

Pharmaceuticals delivery (including chronic illness refill prescriptions) and payment collections by the pharmacist.



The designated counter (such as drive-thru area) of medical institutions



A family member or an agent goes to the original consulting institution to swipe the patient's NHI card, make a payment, and have a prescription filled (including a chronic illness refill prescription)

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Video Consultation Procedures in Response to COVID-19

-Subsequent refills of chronic illness refill prescriptions

Getting prescriptions filled at community pharmacies is encouraged to decrease the chances of infection.

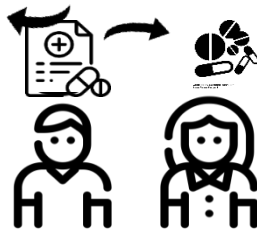
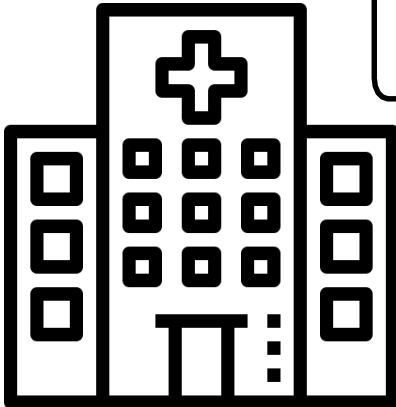


A family member or an agent may fill a prescription at the original consulting institution with the patient's NHI card and chronic illness refill prescription.



A family member or an agent may fill the prescription at a community pharmacy with the patient's NHI card and chronic illness refill prescription.

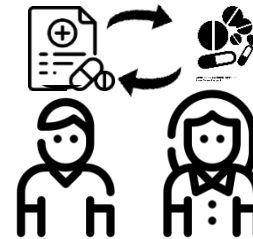
Designated counter (such as drive-thru area) of medical institutions



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