



MEDICAL MUTUAL®

100 American Road

Cleveland, OH 44144-2322

[MedMutual.com/Provider](https://www.MedMutual.com/Provider)

Contact Us

Medical Mutual Provider Contracting team 1-800-625-2583



MEDICAL MUTUAL®

Mutual News Bulletin

October 2024

Medical Mutual, Medical Mutual of Ohio and the Medical Mutual logo are registered trademarks of Medical Mutual of Ohio. Other products names, brands and any other trademarks listed or referred to in this publication are the property of their respective trademark holders. These trademark holders are not affiliated with Medical Mutual of Ohio. Such trademark holders do not sponsor or endorse our materials. This material is considered part of the Provider Manual for Medical Mutual of Ohio® and its subsidiaries. Mutual News and Mutual News Bulletin are published for network providers serving Medical Mutual. To contact us for more information, visit [MedMutual.com/Provider](https://www.MedMutual.com/Provider).



Notice of Material Amendment: New Reimbursement Policies - Clinic Charges, Anesthesia, and Hospital Non-Patient Laboratory Services

Effective January 24, 2025, Medical Mutual is implementing the following Reimbursement Policies:

- Clinic Charges: Policy Number RP-202501
- Anesthesia: Policy Number RP-202502
- Hospital Non-Patient Laboratory Services: Policy Number RP-202503

Revised Reimbursement Policies – Diabetes Testing Supplies and Replacement Claims

Effective November 22, 2024, Medical Mutual is updating the following Reimbursement Policies:

- Diabetes Testing Supplies: Policy Number RP-202401
- Replacement Claims: Policy Number RP-202304

New Reimbursement Policy - Durable Medical Equipment Rental, Purchase, Replacement, and Repair

Effective November 22, 2024, Medical Mutual is implementing the following Reimbursement Policy:

- Durable Medical Equipment Rental, Purchase, Replacement, and Repair: Policy Number RP202411

To view all of these policies, visit [MedMutual.com/Provider](https://www.MedMutual.com/Provider) and under the Providers menu select Policies and Standards > Reimbursement Policies.