

21 November 2018

MAKROSAFE HOLDINGS (PTY) LTD
Centurion, Gauteng

RE: Legal Compliance Audit

To whom it may concern,

Herewith I wish to share my experience with one of your auditing teams during a Legal Compliance Audit conducted earlier this year.

Once the quotation was received and accepted, I was contacted by one of your auditing practitioners, Janice Clarke. I was given an introduction of who MAKROSAFE Holdings (Pty) Ltd is, and the vision, mission and values which are upheld at MAKROSAFE.

Janice offered to forward a document outlining the audit process and requirements, which also indicated what evidences would be necessary on the day of audit. All telephonic correspondence was always followed up with written communication through e-mail.

On the day of the audit, Janice and Angelique were very professional and explained the requirements of evidences knowledgeably. Throughout the audit Janice would ensure that all parties understood why certain elements within the OHS Act had to be met. The MAKROSAFE audit team were very friendly and professional when interviewing other FACT employees, and where questions needed to be posed these were communicated in a manner where all parties could understand.

Feedback on the outcome of the audit was concluded within a week, and a week later FACT had their Legal Compliance Audit Certificate in hand.

I commend you and your audit team with whom I have had interaction, and I will surely make use of and recommend MAKROSAFE for future Legal Compliance Audits. Not only does your staff compliment the MAKROSAFE values, but the costs involved are also very competitive within the industry.

Sincerely,



A-mé Booyser
FACT SHEQ Manager