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UK Climate Action Plan

2023

 **JLL** SEE A BRIGHTER WAY



To tackle the climate crisis, we recognise that we need to take action. Globally, JLL has committed to reduce our emissions by 51% by 2030 and 95% by 2040. We also focus our efforts on managing risk and increasing resilience to the impacts of climate change that are already here.

In 2020 we committed to creating a UK nature strategy, stretching our ambition towards net zero carbon, and adopting circular principles in resource and waste management. Born from the ambition of this strategy, in 2023 we have created our first UK Climate Action Plan.

Our approach to delivering impact is continuously evolving. We are learning from new legislation, frameworks and best practice in order to maximise opportunities of industry collaboration.

This Climate Action Plan will ensure we work holistically to rebuild the disconnect between the built and natural environment and support a just transition to a net zero and nature-positive future.



In 2021, JLL became the first real estate company to be recognised for aligning our net zero commitment with climate science when our target to achieve net zero emissions by 2040 was certified by the Science Based Targets initiative (SBTi) to its Net-Zero Standard.

Globally, JLL has committed to:

A near-term target to reduce absolute Scope 1, 2 and 3 emissions by 51% by 2030 from a 2018 baseline (including 100% of Scope 1 and 2 emissions from JLL-occupied buildings).

A long-term target to reduce absolute Scope 1, 2 and 3 emissions by 95% by 2040 from a 2018 baseline.

We have pledged to limit any offsetting activity to 5% of our 2018 baseline upon the achievement of our 2040 target. Any offsets will be quantifiable, real, permanent and socially beneficial.

Our [Global Transition Plan](#) sets out a pathway and headline actions to shape our progress to net zero.

Our focus areas

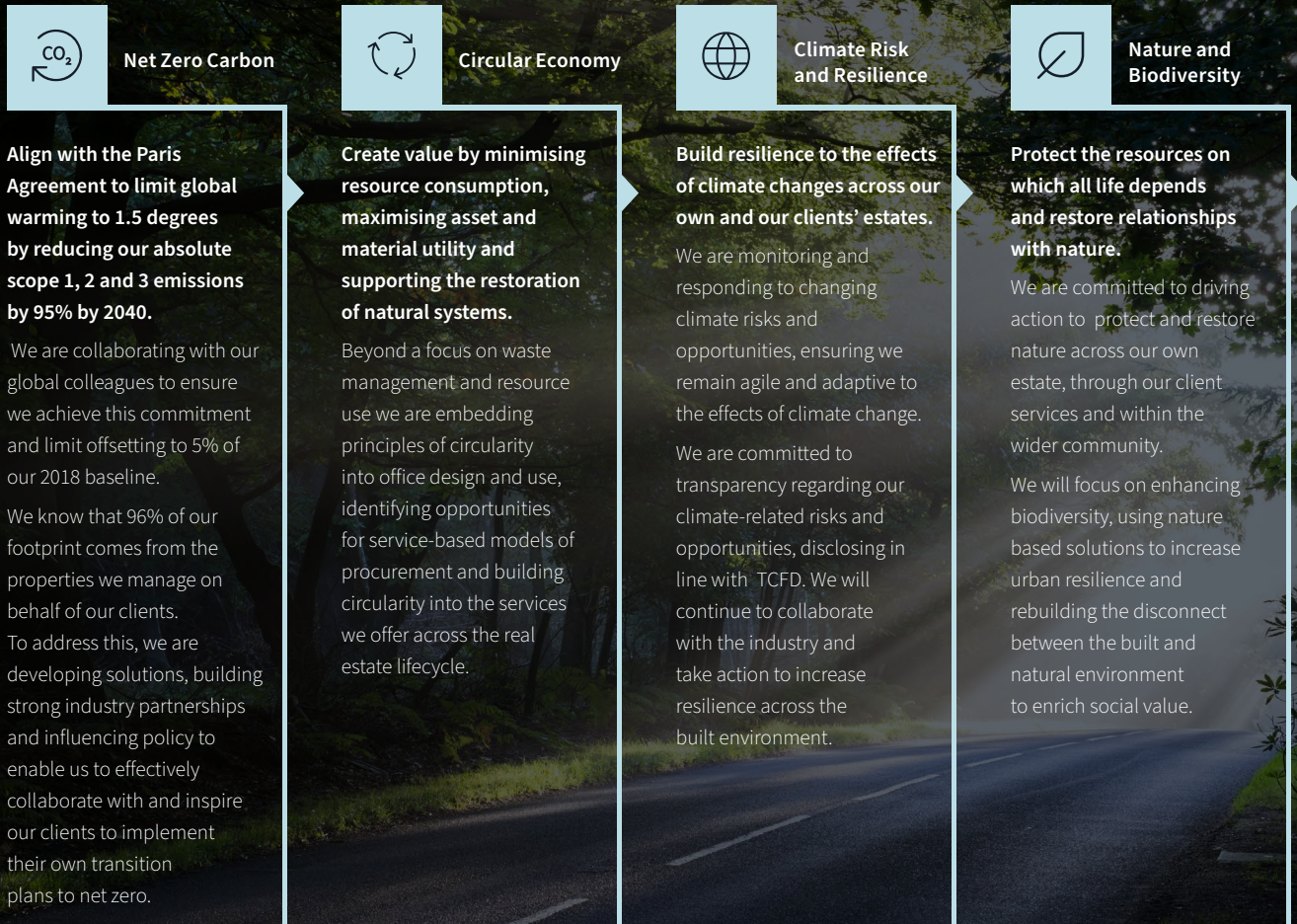
The Climate Action Plan is built around four interconnected areas which shape our holistic response to the climate and nature crises. Aligning these with our commitment to create a just and equal society enables us to support a just transition to a resilient, nature-positive, net zero future.

The window of opportunity to secure a sustainable future for all is disappearing

In 2023, the **IPPC reported** that climate change is a threat to human well-being and planetary health and the chance of limiting global warming to 1.5 degrees was slim. Our planet is also on the verge of a mass extinction with 68% of global biodiversity in decline. The UK is one of the world's most nature depleted countries with more than 1 in 7 species facing extinction.

Real estate is part of the solution

The real estate sector has the potential to be an active part of the solution by innovating and taking rapid action to address the significant contribution that the built environment makes to climate change, nature and biodiversity loss. JLL is taking urgent action to accelerate the transition to net zero, mitigate climate risks, protect nature and shape the future of real estate for a better world.



Our approach

We are taking action to address the climate and nature crises throughout our organisation and prioritise action that delivers the greatest impact.

In our operations

Our offices and business travel are where we have most opportunity to innovate and take rapid action to reduce carbon and protect nature. Aligning with our global net zero carbon commitment, we are taking action across our estate to build efficiency, source high-quality sustainable renewables and reduce embodied carbon.

Wherever possible, we are increasing the operational efficiency of our offices and working towards lower tenant energy use intensity. We are reducing business travel and are converting our fleet and commercial vehicles to electric.

Our office fit-outs are pioneering new approaches to minimising embodied carbon and maximising circularity across their life cycle. We incorporate nature into our office fit-outs and are piloting use of nature-based solutions (NBS) that maximise social, environmental and biodiversity benefits.

We actively monitor water use in our offices to allow us to increase water efficiency. Net zero ambitions and wider climate risk are being built into the UK corporate risk register to ensure this is monitored at the highest level.

For our clients

Supporting our clients on their climate journeys is a fundamental part of our purpose as well as vital to achieving our own net zero commitment. We focus on bringing real estate and sustainability insights together to support client decision making.

We are continuously innovating and developing new services in line with client demand and to support our clients across the entire property life cycle. This includes our end-to-end net zero carbon solutions, new nature strategy and biodiversity services, electric vehicles and providing solutions to climate risk.

We work with our clients to identify bespoke opportunities for collaboration on the climate and biodiversity crises, including supporting innovative partnership and development programmes.

We go further to support clients to take climate action; providing training, webinars and events covering topics from green leasing to the practical challenges in delivering on ESG at an asset level.

Engaging colleagues

We prioritise building sustainability skills and knowledge across the business and encourage our teams to access sustainability training. To ensure we provide more in-depth learning opportunities we are developing an in person 'ESG Academy' to support colleagues further.

We have over 650 Sustainability Champions across the business as well as sustainability leads embedded in our business lines. The champions can access policy updates, training, events and resources. We also work with Workplace Champions to implement initiatives to reduce energy consumption and integrate circularity to waste and water management in all our offices.

Beyond work, we encourage our colleagues to take greener lifestyle choices, providing access to an EV scheme, Cycle to Work and Green Energy supply guidance. We provide sustainability workshops, from recycling to meet the bees sessions and tips for greener living with support from our partners, WWF.



Our approach

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With our suppliers

Working closely with our suppliers is key to ensure we procure the most sustainable products and services. We work in a way that supports and drives real change across our value chain, collaborating with our suppliers to build knowledge and develop solutions.

Our UK Procurement Sustainability Group is establishing a set of sustainability principles for procurement which incorporate net zero, circular and nature considerations.

We are integrating green clauses into our supplier contracts which include prioritising the removal of single-use plastics from our offices, as well as working with key service partners to make it easy for colleagues to identify and prioritise sustainable alternatives.

To ensure we support our suppliers on their journey, we are offering net zero transition training with our partners WWF.

In our communities

We are committed to contributing to a world where quality of life and social resilience is improved across all communities and this shapes our Climate Action Plan.

We support our colleagues to volunteer on projects that improve the natural environment, from litter picks to beach cleans and working with our partner Groundworks on projects that improve outdoor spaces for community groups. In line with the UK government's Environmental Improvement Plan we are collaborating to increase access to green and blue spaces for everyone.

We work with WWF to support their Sustainable Futures programme, building skills and creating opportunities to inspire future generations to take green career pathways.

To both reduce waste and maximise community benefit, we work with charities to ensure redundant furniture and equipment from our offices finds new homes with community groups and schools.

Partnership & collaboration

Collaboration across the built environment sector and beyond is essential to ensure rapid action is taken to tackle the climate and nature crises.

Colleagues from across the business are contributing expertise to sector resource development including the Better Buildings Partnership's Green Lease Toolkit and the Net Zero Carbon Buildings Standard.

We provide industry insights to inform policy that will help accelerate climate action both independently and with partners such as the Aldersgate Group. Our policy priorities focus on net zero carbon and retrofitting, biodiversity, nature-based solutions and green skills.

We take a leadership role in driving sector action through collaboration with our partners, including as partners on the UKGBC Advancing Net Zero and Resilience & Nature programmes, on the BITC Climate Action Leadership Team, the WWF Climate Business Network and the British Property Federation Sustainability Committee.

Data & technology

High quality sustainability data and technical solutions are fundamental to ensuring we can drive effective action through our business. We focus on our own sustainability data to maximise the quality of our management information; helping us to better understand our own corporate performance.

We are developing new sustainability data platforms that focus on integrating sustainability and real estate data to provide evidence-based insights to our teams and clients. Extensive investment in technology is also enabling us to bring a suite of products and tools to the market to help our clients better understand, act on, and reduce their emissions across their businesses and portfolios, including Canopy, Carbon Pathfinder and Infogrid.

Our research team uses the most current data to release ground-breaking papers and studies in the field of sustainability and real estate and will continue to invest in this space.

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