

Thank you for reaching out to JBC Technologies. It is always our goal to produce quality parts on time and as intended. We apologize that you are not completely satisfied.

In order to make the complaint resolution as smooth as possible, please fill out and return this form at your earliest convenience.

### GENERAL INFORMATION

COMPANY NAME \_\_\_\_\_

CONTACT NAME \_\_\_\_\_

EMAIL \_\_\_\_\_

PHONE # \_\_\_\_\_

### ORDER-SPECIFIC INFORMATION

***This information can all be found on both the box label, packing list, or invoice associated with the shipment.***

PURCHASE ORDER NUMBER \_\_\_\_\_

PART NUMBER \_\_\_\_\_

SHIP DATE \_\_\_\_\_

### DESCRIPTION OF THE PROBLEM

QUANTITY OF PARTS BEING REJECTED \_\_\_\_\_

REASON FOR REJECTION \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Revision 10.8.2021

**PLEASE RETURN THIS FORM ALONG WITH**



**Photos of the parts in question**

**Packing list number**

**Invoice number**



**to**

[customerservice@jbc-tech.com](mailto:customerservice@jbc-tech.com)