

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints September 1, 2023 thru September 30, 2023

Rank September	Rank August	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	2	Transunion	Credit Bureaus	32,503
2	1	Experian	Credit Bureaus	32,381
3	3	Equifax	Credit Bureaus	29,405
4	4	Geek Squad	Business Imposters	5,298
5	5	Amazon	Business Imposters	4,624
6	8	USPS Impostor	Government Imposters	2,708
7	10	U.S. Customs and Border Protection Impostor	Government Imposters	1,804
8	11	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,773
9	9	Bank of America	Banks, Credit Unions & S&Ls	1,648
10	14	Medicare	Government Imposters	1,648
11	7	Paypal, Inc.	Online Payment Services	1,618
12	12	AT&T	Phone Devices, Accessories & Services	1,587
13	15	Wells Fargo	Banks, Credit Unions & S&Ls	1,439
14	16	Verizon	Phone Devices, Accessories & Services	1,413
15	13	Comcast	Cable & Satellite TV	1,336
16	17	Capital One	Credit Cards and Loss Protection	1,324
17	6	United Parcel Service	Business Imposters	1,323
18	19	T-Mobile	Phone Devices, Accessories & Services	1,044
19	20	FTC Impostor	Government Imposters	991
20	23	LVNV Funding, llc	Third Party Debt Collection	979
21	30	Spectrum	Cable & Satellite TV	905
22	21	Citigroup/Citibank entities	Banks, Credit Unions & S&Ls	860
23	22	Microsoft Corporation	Tech Support Scams	838
24	24	Midland Credit Management	Online Payment Services	790
25	29	American Express	Credit Cards and Loss Protection	764
26	26	Apple Computer	Business Imposters	748
27	25	Portfolio Recovery	Third Party Debt Collection	671
28	39	Norton	Business Imposters	649
29	37	PCH Impostor	Prizes, Sweepstakes & Lotteries	648
30	35	Cash App	Phone Devices, Accessories & Services	637
31	28	SSA Impostor	Government Imposters	631
32	27	Best Buy	Business Imposters	584
33		Mohela	Student Loans	579
34	34	Comenity Bank	Credit Cards and Loss Protection	550
35	18	Ticketmaster	Online Shopping	541
36	32	Credit One Bank	Credit Cards and Loss Protection	540
37	36	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	537
38	42	Synchrony Bank	Credit Cards and Loss Protection	537
39	38	Jefferson Capital Systems	Third Party Debt Collection	514
40		Facebook	Social Networking Services	493
41	31	American Home Shield	Home Warranties	487
42	40	US Bank	Banks, Credit Unions & S&Ls	487
43	47	Chime	Banks, Credit Unions & S&Ls	452
44	41	Doordash	Food	444
45	45	Fedex	Other Misc.	442
46	43	Walmart	Business Imposters	438
47	33	Ebay	Online Shopping	426
48		Truist Bank	Banks, Credit Unions & S&Ls	413
49		Nelnet	Student Loans	405
50	46	Google	Website Content	400