

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
May 1, 2024 thru May 31, 2024

Rank May	Rank April	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	64,543
2	2	Transunion	Credit Bureaus	64,378
3	3	Equifax	Credit Bureaus	59,918
4	4	Amazon	Online Shopping	4,717
5	27	PCH Impostor	Prizes, Sweepstakes & Lotteries	3,785
6	17	AT&T	Phone Devices, Accessories & Services	2,352
7	16	Paypal, Inc.	Online Payment Services	2,312
8	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,171
9	9	Medicare Impostor	Government Imposters	2,076
10	23	Verizon	Phone Devices, Accessories & Services	1,896
11	10	Bank of America	Banks, Credit Unions & S&Ls	1,806
12	12	Capital One	Credit Cards and Loss Protection	1,692
13	8	Geek Squad	Business Imposters	1,683
14	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,683
15	37	T-mobile	Phone Devices, Accessories & Services	1,321
16	34	Comcast	Cable & Satellite TV	1,281
17	18	Jefferson Capital Systems	Third Party Debt Collection	1,266
18	15	Microsoft Corporation	Tech Support Scams	1,231
19	5	LVNV Funding, llc	Third Party Debt Collection	1,224
20	6	U.S. Customs and Border Protection Impostor	Government Imposters	1,219
21	11	USPS Impostor	Government Imposters	1,172
22	21	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,160
23	14	FTC Impostor	Government Imposters	1,142
24	26	Apple Computer	Business Imposters	1,064
25	29	Midland Credit Management	Online Payment Services	1,061
26		Spectrum	Cable & Satellite TV	982
27	24	Portfolio Recovery	Third Party Debt Collection	945
28	19	Lexisnexis	Credit Bureaus	924
29	20	American Express	Credit Cards and Loss Protection	899
30	22	SSA Impostor	Government Imposters	874
31	25	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	842
32	28	Synchrony Bank	Credit Cards and Loss Protection	837
33		Hinge, Inc.	Other Misc.	723
34	47	Doordash	Food	691
35	45	Cash App	Phone Devices, Accessories & Services	669
36		Ebay	Online Shopping	662
37	31	Norton/Lifelock	Business Imposters	635
38	38	Credit One Bank	Credit Cards and Loss Protection	628
39	35	Comenity Bank	Credit Cards and Loss Protection	612
40	39	Meta/Facebook	Other Misc.	599
41		American Home Shield	Home Warranties	558
42		Navient	Student Loans	549
43	33	Innovis	Credit Bureaus	527
44	40	US Bank	Banks, Credit Unions & S&Ls	525
45		Fedex	Other Misc.	512
46		Google	Website Content	509
47		Etsy	Online Shopping	505
48	30	Mohela	Student Loans	498
49	41	Chime	Banks, Credit Unions & S&Ls	488
50	42	I.C. Systems, Inc.	Third Party Debt Collection	483