

# CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
June 1, 2024 thru June 30, 2024

Rank June	Rank May	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	2	Transunion	Credit Bureaus	63,809
2	1	Experian	Credit Bureaus	62,351
3	3	Equifax	Credit Bureaus	58,396
4	4	Amazon	Online Shopping	4,089
5	7	Paypal, Inc.	Business Imposters	2,141
6	9	Medicare Imposter	Government Imposters	2,020
7	8	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,001
8	21	USPS Impostor	Government Imposters	1,807
9	6	AT&T	Phone Devices, Accessories & Services	1,792
10	10	Verizon	Phone Devices, Accessories & Services	1,635
11	12	Capital One	Credit Cards and Loss Protection	1,591
12	11	Bank of America	Banks, Credit Unions & S&Ls	1,571
13	14	Wells Fargo	Banks, Credit Unions & S&Ls	1,527
14	19	LVNV Funding, LLC	Third Party Debt Collection	1,256
15	17	Jefferson Capital Systems	Third Party Debt Collection	1,221
16	15	T-Mobile	Phone Devices, Accessories & Services	1,132
17	16	Comcast	Cable & Satellite TV	1,053
18	13	Geek Squad	Business Imposters	1,018
19	25	Midland Credit Management	Online Payment Services	991
20	22	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	984
21	26	Spectrum	Cable & Satellite TV	984
22	24	Apple Computer	Business Imposters	952
23	28	Lexisnexis	Credit Bureaus	913
24	18	Microsoft Corporation	Tech Support Scams	913
25	23	FTC Impostor	Government Imposters	910
26	27	Portfolio Recovery	Third Party Debt Collection	899
27	31	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	790
28	29	American Express	Credit Cards and Loss Protection	757
29		Sunpass	Business Imposters	705
30	5	PCH Impostor	Prizes, Sweepstakes & Lotteries	676
31	33	Hinge, Inc.	Other Misc.	667
32	30	SSA Impostor	Government Imposters	657
33	32	Synchrony Bank	Credit Cards and Loss Protection	653
34	36	Ebay	Online Shopping	602
35	34	Doordash	Food	599
36	20	U. S. Customs and Border Protection Impostor	Government Imposters	576
37	35	Cash App	Phone Devices, Accessories & Services	564
38	38	Credit One Bank	Credit Cards and Loss Protection	564
39	37	Norton/Lifelock	Business Imposters	562
40	41	American Home Shield	Home Warranties	558
41	39	Comenity Bank	Credit Cards and Loss Protection	545
42	40	Meta/Facebook	Other Misc.	540
43	47	Etsy	Online Shopping	477
44	46	Google	Website Content	461
45	45	Fedex	Online Shopping	455
46	43	Innovis	Credit Bureaus	455
47	50	I.C. Systems, Inc.	Third Party Debt Collection	448
48		Choice Home Warranty	Home Warranties	443
49	44	US Bank	Banks, Credit Unions & S&Ls	408
50	48	Mohela	Student Loans	391