

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints August 1, 2023 thru August 31, 2023

Rank August	Rank July	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	34,642
2	2	Transunion	Credit Bureaus	34,371
3	3	Equifax	Credit Bureaus	31,190
4	5	Geek Squad	Business Imposters	6,921
5	4	Amazon	Business Imposters	5,262
6	18	United Parcel Service	Business Imposters	2,268
7	7	Paypal, Inc.	Online Payment Services	2,078
8	17	USPS Impostor	Government Imposters	2,070
9	6	Bank of America	Banks, Credit Unions & S&Ls	1,943
10	10	U.S. Customs and Border Protection Impostor	Government Imposters	1,921
11	12	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,859
12	8	AT&T	Phone Devices, Accessories & Services	1,777
13	9	Comcast	Cable & Satellite TV	1,725
14	11	Medicare	Government Imposters	1,724
15	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,675
16	14	Verizon	Phone Devices, Accessories & Services	1,413
17	15	Capital One	Credit Cards and Loss Protection	1,378
18		Ticketmaster	Online Shopping	1,234
19	16	T-Mobile	Phone Devices, Accessories & Services	1,154
20	19	FTC Impostor	Government Imposters	1,077
21	22	Citigroup/Citibank entities	Banks, Credit Unions & S&Ls	987
22	21	Microsoft Corporation	Tech Support Scams	970
23	24	LVNV Funding, llc	Third Party Debt Collection	947
24	25	Midland Credit Management	Online Payment Services	833
25	28	Portfolio Recovery	Third Party Debt Collection	741
26	26	Apple Computer	Business Imposters	737
27	37	Best Buy	Business Imposters	730
28	47	SSA Impostor	Government Imposters	703
29	27	American Express	Credit Cards and Loss Protection	698
30	29	Spectrum	Cable & Satellite TV	690
31	30	American Home Shield	Home Warranties	665
32	34	Credit One Bank	Credit Cards and Loss Protection	651
33	31	Ebay	Online Shopping	642
34	32	Comenity Bank	Credit Cards and Loss Protection	625
35	36	Cash App	Phone Devices, Accessories & Services	598
36	40	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	588
37	33	PCH Impostor	Prizes, Sweepstakes & Lotteries	580
38	38	Jefferson Capital Systems	Third Party Debt Collection	569
39	42	Norton	Business Imposters	569
40	41	US Bank	Banks, Credit Unions & S&Ls	553
41		Doordash	Food	534
42	45	Synchrony Bank	Credit Cards and Loss Protection	533
43	43	Walmart	Business Imposters	496
44		Hinge, Inc.	Other Misc.	491
45	44	Fedex	Other Misc.	484
46	46	Google	Website Content	467
47	48	Chime	Banks, Credit Unions & S&Ls	464
48		I.C. Systems, Inc.	Third Party Debt Collection	452
49	50	Capital One Finance	Credit Cards and Loss Protection	449
50	39	Choice Home Warranty	Home Warranties	448