

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints April 1, 2023 thru April 30, 2023

Rank April	Rank March	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	28,490
2	2	Transunion	Credit Bureaus	27,691
3	3	Equifax	Credit Bureaus	25,773
4	4	Amazon.com	Business Imposters	4,648
5	5	Geek Squad	Business Imposters	3,894
6	11	Paypal, Inc.	Online Payment Services	1,992
7	6	Medicare	Government Imposters	1,879
8	8	Bank of America	Banks, Credit Unions & S&Ls	1,813
9	12	AT&T	Phone Devices, Accessories & Services	1,810
10	7	Wells Fargo	Banks, Credit Unions & S&Ls	1,600
11	9	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,469
12	13	Verizon	Phone Devices, Accessories & Services	1,330
13	10	Capital One Bank	Credit Cards	1,181
14	14	Comcast	Cable & Satellite TV	1,090
15	21	T-Mobile	Phone Devices, Accessories & Services	981
16		USPS Impostor	Government Imposters	855
17	16	Netflix	Business Imposters	788
18	31	Ebay	Online Shopping	772
19	17	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	769
20	15	Microsoft Corporation	Tech Support Scams	753
21	24	Apple Computer	Business Imposters	683
22	19	SSA Impostor	Government Imposters	660
23	20	Comenity Bank	Credit Cards	646
24	23	FTC Impostor	Government Imposters	593
25	46	Truist Bank	Banks, Credit Unions & S&Ls	589
26	18	US Customs and Border Patrol	Government Imposters	581
27	39	Portfolio Recovery	Creditor Debt Collection	579
28	38	Cash App	Phone Devices, Accessories & Services	558
29	22	PCH Impostor	Prizes, Sweepstakes & Lotteries	535
30	27	Synchrony Bank	Credit Cards	515
31	34	Best Buy	Business Imposters	500
32	33	Fedex	Other Misc.	498
33	28	LVNV Funding, llc	Third Party Debt Collection	484
34	25	American Express	Credit Cards	479
35	41	Credit One Bank	Credit Cards	478
36		PNC Bank	Business Imposters	449
37	43	Doordash	Food	448
38	26	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	439
39	32	US Bank	Banks, Credit Unions & S&Ls	436
40		Spectrum	Cable & Satellite TV	425
41	36	Facebook	Business Imposters	423
42		American Home Shield	Home Warranties	402
43	30	Wal-mart	Business Imposters	400
44		Dish Network	Cable & Satellite TV	363
45	44	Chime	Banks, Credit Unions & S&Ls	361
46	42	Midland Credit Management	Creditor Debt Collection	359
47	35	Lexisnexis	Credit Bureaus	347
48		Google	Website Content	335
49		Choice Home Warranty	Home Warranties	333
50		Sony	Computer Equipment & Software	318