

Eclipse Foundation Hosted Services Privacy and Acceptable Usage Policy

Version 1.0

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The Eclipse Foundation offers hosting services to its projects as a service to the community. We want to ensure that all such services meet the highest standards of privacy and transparency, and to ensure that any collected data is used strictly in support of the activities of its open source projects

By operating a virtual server or a website hosted either directly by the Eclipse Foundation or provided via the Eclipse Foundation's funding in support of an Eclipse Foundation open source project to which you are a committer, you agree to the following:

- 1) If your service stores Personally Identifiable Information (PII) data you must subscribe to eclipse.org-gdpr@eclipse.org, and respond within 30 days to requests to delete accounts or make user data available to the specific user in question. The IP address of a client request is considered PII.
- 2) You are required to produce a Data Protection Impact Assessment (DPIA) for your services, describing what kinds of PII data you will be collecting and for what purposes. This will have to be updated as your services evolve.
- 3) To collect only as much information as required to process the user's request and to securely dispose of it when no longer required.
- 4) If you want to retain information for longer than 1 year, you must produce a Data Retention Plan that indicates how long you plan to keep the pieces of PII data you have collected and why you need to keep them that long.
- 5) To take reasonable security precautions to prevent unauthorized access, and to notify the Eclipse Foundation (via privacy@eclipse.org) immediately if you suspect a security breach of any kind. Be sure to include the nature and scope of the suspected breach.
- 6) To ensure explicit consent has been given by the user before you start using cookies. This requirement also includes cookies used by 3rd party services such as, but not limited to: Google Tag Manager, and social media widgets.
- 7) Google Analytics is the only approved tool for collecting user data. Use of any other tool for collecting user data requires the explicit consent of the Eclipse Foundation, which can be sought by sending a request to privacy@eclipse.org. To use Google Analytics, you must ensure:
 - a) All committers on a project must have access to the data collected for that project upon request

- b) Eclipse Webmaster (webmaster@eclipse-foundation.org) must be an administrator on all Google Analytics properties
 - c) The Eclipse Foundation has right to audit the use of Google analytics and the data collected, and the project must support the Eclipse Foundation in performing the audit and adjust their analytical tooling if required
 - d) A user must be requested to give their consent, and explicit consent must be given by the user before data is collected regarding that user
 - e) Google Analytics IP Anonymization feature must be turned on
 - f) Projects must ensure that they are not transmitting PII to Google Analytics
 - g) Projects must accept and follow Google Analytics [Terms of Service](#)
- 8) To make the contents of any virtual server available for auditing by Webmaster should the need arise, and to provide support as required in order to carry out the audit process.
- 9) To ensure all web pages related to operation of the server use either the standard Eclipse.org footer template, or a footer that prominently contains a copyright notice, and the following set of links:
- 1) Main Eclipse Foundation website (<https://www.eclipse.org>)
 - 2) Privacy policy (<https://www.eclipse.org/legal/privacy.php>)
 - 3) Website terms of use (<https://www.eclipse.org/legal/termsfuse.php>)
 - 4) Copyright agent (<https://www.eclipse.org/legal/copyright.php>)
 - 5) Legal (<https://www.eclipse.org/legal>)
- 10) To ensure web pages related to the services being offered are fully compliant with the GDPR regulations.

Failure to comply with this Policy may result in the server, service, or website in question being terminated without notice.