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**Germany-Frankfurt-am-Main: ECB - Provision of IT Services and Works for Information Management Applications
2019/S 238-582599**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt-am-Main
NUTS code: DE712
Postal code: 60314
Country: Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Telephone: +49 69/13440
Fax: +49 69/13447110

Internet address(es):

Main address: <http://www.ecb.europa.eu>

I.2) Information about joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>
Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of IT Services and Works for Information Management Applications
Reference number: PRO-005090

II.1.2) Main CPV code

72000000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The ECB is seeking suppliers to provide IT services and works for information management applications.

II.1.5) **Estimated total value**

Value excluding VAT: 50 000 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

72000000

72260000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

The contractors shall upon the ECB's request provide IT services and works for information management applications. The services and works requested enable the ECB to source individual or multiple IT activities as required throughout the systems development lifecycle (SDLC) of information management applications currently centered on Open Text products. The services and works provided under this framework contract may cover various forms of remuneration when calling-off the actual deliverables (e.g. fixed price, time-and-material, functional points, etc.). The exact modalities (incl. pricing) for each project will be defined for each call-off under the framework agreement.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Delivery Organization and Skills / Weighting: 4 %

Quality criterion - Name: Client Management / Weighting: 2.5 %

Quality criterion - Name: Service Planning and Provisioning / Weighting: 4 %

Quality criterion - Name: Service Quality / Weighting: 4 %

Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 4 %

Quality criterion - Name: Innovation / Weighting: 3 %

Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 4 %

Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 4 %

Quality criterion - Name: Collaboration Model / Weighting: 2.5 %

Quality criterion - Name: Scenario A / Weighting: 6 %

Quality criterion - Name: Scenario B / Weighting: 6 %

Quality criterion - Name: Scenario C / Weighting: 6 %

Price - Weighting: 50 %

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract could be extended at the option of the ECB. In any event, the total duration of the contract shall not exceed 84 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

List and brief description of selection criteria:

Average total turnover for the financial years 2016-2018

Average turnover with services described in Annex 1.01 — technical specifications for the financial years 2016-2018.

Minimum level(s) of standards possibly required:

Average total turnover for the financial years 2016-2018 — 50 000 000 EUR

Average turnover with services described in Annex 1.01 — technical specifications for the financial years 2016-2018 — 25 000 000 EUR.

III.1.3) **Technical and professional ability**

List and brief description of selection criteria:

An average number of staff at your company 2016-2018

Average number of staff responsible for services described in Annex 1.01 — technical specifications 2016-2018

Reference contracts performed during the past 4 years which are comparable in terms of scope, size and complexity with scope of the tendered services.

Minimum level(s) of standards possibly required:

An average number of staff at your company 2016-2018 — 250

Average number of staff responsible for services described in Annex 1.01 — technical specifications 2016-2018 — 50

Reference contracts performed during the past 4 years which are comparable in terms of scope, size and complexity with scope of the tendered services — 3

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 3
- IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: yes
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
- IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 31/01/2020
Local time: 11:30
- IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English
- IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
- IV.2.7) **Conditions for opening of tenders**
Date: 03/02/2020
Local time: 12:00

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: no
- VI.2) **Information about electronic workflows**
- VI.3) **Additional information:**
The tender procedure is conducted via the ECB's electronic tendering system (e-tendering) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>
If you have not used the ECB's electronic tendering system before, you need to register via the above link (click on 'Register'). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on 'Login') and to access the tender documentation. Please note that:
— a registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future, in case you should have participated in previous ECB tender procedure(s) in the past which were conducted.
Via the ECB's prior online system, you nevertheless need to register once to the ECB's electronic tendering system under the above address,
— your mere registration does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation.
The system reference number for the tender procedure is: RFX-PT-2019-000038.

To download the tender documents, log on to the ECB's electronic tendering system with your login and password. Expand the field 'Public Tenders — Upcoming Events'. Click on 'Click to request an invitation to this event' for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to 'Invited' and the RFX documentation will be accessible via the RFX tab.

Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support.

Should you require technical help when using the system, please contact the ECB's technical support team at sourcing.support@ecb.europa.eu by quoting the reference number and the problem experienced.

Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB's e-tendering system (under the tab 'Discussion').

The ECB endeavours to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time-limit for the submission of tenders.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt-am-Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg

Postal code: 67001

Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt-am-Main

Postal code: 60314

Country: Germany

E-mail: procurement@ecb.europa.eu

Telephone: +49 6913440

Fax: +49 6913447110

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**
28/11/2019