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**Germany-Frankfurt-on-Main: ECB - Provision of catering services  
2017/S 080-153618**

**Contract notice**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

I.1) **Name and addresses**

European Central Bank  
Sonnemannstraße 22  
Frankfurt am Main  
60314  
Germany  
Contact person: Miklos Karoly  
Telephone: +49 69/13440  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110  
NUTS code: DE712

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

I.2) **Joint procurement**

I.3) **Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.ecb.europa.eu/secure/procurement/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4) **Type of the contracting authority**

European institution/agency or international organisation

I.5) **Main activity**

Economic and financial affairs

**Section II: Object**

II.1) **Scope of the procurement**

II.1.1) **Title:**

Provision of catering services.  
Reference number: PRO-002918.

II.1.2) **Main CPV code**

55520000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The ECB is looking for interested service providers for the provision of catering services. Interested suppliers shall submit an expression of interest exclusively by e-mail, in accordance with the procurement documentation. The requirements and documents to be submitted are further explained in the procurement documentation (see Section VI.3).

II.1.5) **Estimated total value**

Value excluding VAT: 25 000 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

55500000  
39222000

II.2.3) **Place of performance**

NUTS code: DE7

II.2.4) **Description of the procurement:**

The ECB is seeking a suitable service provider to provide catering services for its main building, located at Sonnemannstraße 20 in the east of Frankfurt am Main. The main building hosts up to 3 000 workplaces in the 2 high-rise towers. These towers are joined by an atrium, the former Grossmarkthalle and an entrance building. The personnel working in the building is drawn from all EU Member States.

In the Grossmarkthalle, 2 staff restaurants with approximately 325 seats and 150 seats as well as a seated dining area of approximately 170 seats are currently available.

The conference area consists of 9 conference rooms and 1 event area with an approximate total capacity of maximum 820 participants and a further press area with an approximate total capacity of maximum 450 participants.

A bistro is located on the ground floor.

In the high-rise towers an internal meeting area with 23 meeting rooms and an approximate total capacity of maximum 550 participants, 2 interchange platforms connecting the high-rise towers with service stations, 99 kitchenettes (located on each office floor of the towers), on-floor meeting rooms and executive dining facilities are available.

The past approximate yearly volume of meals served in the main catering areas is as follows:

- staff restaurants: 330 000 lunches; 72 000 breakfasts,
- dining area: 12 000 lunches,
- conference area: 60 000 lunches.

These yearly volumes should serve for orientation only.

The ECB expects the service provider i.e. the caterer to deliver its customers a superior service in terms of hospitality, gastronomy, service-oriented attitude and fine dining while reflecting sustainability, diversity and health in all catering areas. Furthermore, the caterer should be entrepreneurial, creative, flexible and innovative with a focus on continuous improvement of services and product variety.

In particular, the caterer will be responsible for the operation of the following areas:

- staff lunches,
- staff breakfast,
- a bistro with a shop area featuring coffee, drinks and small cold and warm snack items,
- vending machines and the servicing of service stations,

- servicing of all kitchenettes in the building,
- conference and meeting services,
- a dining area,
- senior executive catering services,
- on-site large scale events upon request,
- handling of alcoholic beverages including wine handling.

Catering services should be suitable for an international clientèle and should include a wide variety of European, Asian and other international dishes reflecting current culinary trends as well as traditional favourites. ECB staff should experience their interaction with catering services as an event where they not only enjoy a nutritious meal, but also have the possibility to relax and recuperate in a positive atmosphere. The caterer should provide its services in a customer-centred, efficient and effective manner driven by experience and the willingness to constantly improve and innovate to meet customers' demands.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 25 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract may be extended after the initial term for an additional maximum period of 24 months, but the total duration shall not exceed 72 months in total.

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

Objective criteria for choosing the limited number of candidates:

As stated in the tender documentation.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

As stated in the procurement documents.

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.5) **Information about negotiation**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 19/05/2017

Local time: 18:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 19/06/2017

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) **Conditions for opening of tenders**

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

The procurement documentation can be downloaded from an Internet platform. If you are interested in participating in the procurement procedure, register via the Internet platform using the following Internet address, user name and password:

Internet address: <https://www.ecb.europa.eu/secure/procurement/>

User name: 002918/ADS/2017

Password: 09FB7B

After you have registered an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Use the new user name and password to download the procurement documentation.

However, your mere registration and downloading the procurement documents does not constitute an application. You must submit your expression of interest via e-mail to the ECB, on time, in the format requested and including the content as further instructed in the application documentation.

Should you experience any problems in accessing the Internet platform for registration and/or downloading the documentation do not hesitate to contact the ECB under the following e-mail address: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu) quoting the procurement number and problem experienced.

The ECB shall endeavour to answer all queries concerning access as quickly as possible but cannot guarantee a minimum response time. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time limit for the submission of expressions of interest.

The procurement procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organization Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The procurement procedure is conducted in accordance with Decision (EU) 2016/245 of the European Central Bank of 9.2.2016 laying down the rules on procurement (ECB/2016/2), OJ L 45, 20.2.2016, p. 15 as amended, available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

During the procurement procedure tenderers shall not contact any ECB staff members or organisations/ persons working for the ECB with regard to this tender procedure other than the person indicated in Section I.1). Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Sonnemannstraße 20  
Frankfurt am Main  
60314  
Germany  
Telephone: +49 6913440  
Fax: +49 6913446886  
Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman  
1 avenue du Président Robert Schuman  
Strasbourg  
67001  
France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office  
Sonnemannstraße 20

Frankfurt am Main  
60314  
Germany  
Telephone: +49 6913440  
Internet address:<http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**  
13/04/2017