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**Germany-Frankfurt-on-Main: ECB - Provision of IT conceptual consultancy works and services  
2015/S 146-268334**

**Contract notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Central Bank  
Sonnemannstraße 22  
Contact point(s): Central Procurement Office  
For the attention of: Kim Riisgaard  
60314 Frankfurt-on-Main  
GERMANY  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 6913447110

**Internet address(es):**

General address of the contracting authority: <http://www.ecb.europa.eu>

**Further information can be obtained from:** The above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:** The above mentioned contact point(s)

**Tenders or requests to participate must be sent to:** The above mentioned contact point(s)

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Economic and financial affairs

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract by the contracting authority:**

Provision of IT conceptual consultancy works and services.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Frankfurt-on-Main.

NUTS code DE712

**II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Information on framework agreement**

Framework agreement with a single operator

**Duration of the framework agreement**

Duration in years: 4

II.1.5) **Short description of the contract or purchase(s)**

The contracts resulting from this tender procedure will enable the ECB to source IT activities across the services lifecycle of IT infrastructure and applications services. This also includes management consultancy, strategic and process development services.

With the IS consultancy and services framework, the ECB intends to improve project delivery and post go-live operations for IT infrastructure and applications, as well as increase the efficiency and flexibility to resource a large number of its IT activities.

The framework contractors shall provide consultancy services and works in the following areas of IT management consultancy, strategic, technology and process development services. These include: IT governance, IT service management, quality management, and technical aspects of tenders and procurement procedures, studies (benchmarking) to support organisational, strategic and process development.

The framework agreement will be in place for 4 years and is not subject to renewal.

II.1.6) **Common procurement vocabulary (CPV)**

72000000

II.1.7) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): yes

II.1.8) **Lots**

This contract is divided into lots: no

II.1.9) **Information about variants**

Variants will be accepted: no

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

Up to 2 000 person-days per year.

The above figure is purely indicative and means no commitment at all from the ECB side in respect of the size of the specific contracts for the years to come.

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

This contract is subject to renewal: no

II.3) **Duration of the contract or time limit for completion**

Starting 24.5.2016. Completion 23.5.2020

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

No deposit is required, but where applicable, the successful tenderer (or in the case of a successful consortium bid, each member of the consortium) may be required to provide a parent company guarantee.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

Method of payment will be in accordance with the terms and conditions of the framework agreement.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

The establishment of a temporary grouping is allowed under the conditions laid down in the call for applications/ invitation to tender (ITT).

III.1.4) **Other particular conditions**

The performance of the contract is subject to particular conditions: no

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Candidates shall state in their self-declaration (included in the application form (Annex 1 to the call for applications)) that they meet the eligibility criteria.

III.2.2) **Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: Candidates must provide the information and documents specified in the application form and in particular:

— financial statements relating to the past 3 years.

Minimum level(s) of standards possibly required: Accumulated total net turnover for the last 3 financial years of 60 000 000 EUR and the accumulated net turnover of the similar services or supplies covered by the contract must be at least 36 000 000 EUR for the last 3 financial years.

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:

Candidates must provide the information and documents specified in the application form and in particular:

(1) proof and reference for at least 3 similar contracts performed during the last 3 financial years, which are comparable in terms of scope, size and complexity with the contract tendered by the ECB;

(2) at least 100 employees that could provide services/advice to the ECB working in the fields of cloud & digital services, big data & analytics, collaboration, security, mobility, IT sourcing, organisational development and operational excellence;

(3) information related to the organisation and the available staff to provide the services to be covered under this framework contract;

(4) information related to the candidate's approach to resource supply chain, recruitment, training and development of staff and knowledge transfer in the areas covered under the services of this contract, and the quality assurance methods applied for service delivery.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures)

no

- IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**  
Envisaged minimum number 5
- IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**  
Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes
- IV.2) **Award criteria**
- IV.2.1) **Award criteria**  
The most economically advantageous tender in terms of the criteria stated below  
1. Price. Weighting 50  
2. Quality. Weighting 50
- IV.2.2) **Information about electronic auction**  
An electronic auction will be used: no
- IV.3) **Administrative information**
- IV.3.1) **File reference number attributed by the contracting authority:**  
PRO-000700.
- IV.3.2) **Previous publication(s) concerning the same contract**  
no
- IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**  
Payable documents: no
- IV.3.4) **Time limit for receipt of tenders or requests to participate**  
15.9.2015 - 18:00
- IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**
- IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**  
English.  
Other: Candidates shall submit all documents and information in English. Legal, financial, ISO and other certificates that have not been issued in English may be submitted in the original language. The ECB may request candidates to provide a certified translation of the original document.
- IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**
- IV.3.8) **Conditions for opening of tenders**

**Section VI: Complementary information**

- VI.1) **Information about recurrence**  
This is a recurrent procurement: no
- VI.2) **Information about European Union funds**  
The contract is related to a project and/or programme financed by European Union funds: no
- VI.3) **Additional information**  
The documentation for this procurement procedure can be downloaded from an Internet platform. If you are interested in participating, please register via the Internet platform using the following Internet address: <https://www.ecb.europa.eu/secure/procurement/>  
User ID: 000700/IS/2015  
Password: 96DD8F

After having registered, an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Please use the new user name and password to download the procurement documentation.

Should you experience any problems in accessing the Internet platform for registration and/or downloading the procurement documentation please do not hesitate to contact us under the following e-mail address: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu) quoting the procurement number PRO-000700 and describing the problem experienced.

The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The ECB shall exclude tenderers that are in one of the situations described in Article 24(4) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) (e.g. conviction for fraud or corruption) or put on a blacklist in accordance with Article 24(7) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5).

The ECB may exclude tenderers that are in one of the situations described in Article 24(5) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) (e.g. insolvency; grave professional misconduct; misrepresentation).

Further information about ECB procurement rules and procedures may be obtained at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

The ECB will exclude the candidate, and all its international network member firms and affiliates, that is currently the ECB's external auditor in accordance with Article 27.1 of the ESCB/ECB statute. In addition, the ECB may exclude the candidate or tenderer, and all its international network member firms and affiliates, in case of a conflict of interest related to other audit-related activities for the ECB.

#### VI.4) **Procedures for appeal**

##### VI.4.1) **Body responsible for appeal procedures**

Procurement Review Body of the European Central Bank  
Sonnemannstraße 22  
60314 Frankfurt-on-Main  
GERMANY  
E-mail: [legaladviceteam@ecb.int](mailto:legaladviceteam@ecb.int)  
Telephone: +49 6913440  
Internet address: <http://www.ecb.int>  
Fax: +49 6913446886

##### **Body responsible for mediation procedures**

The European Ombudsman  
1 avenue du Président Robert Schuman, CS 30403  
67001 Strasbourg Cedex  
FRANCE

##### VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of the ECB procurement rules (see Section VI.3) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers.

Further requirements are outlined in Article 33 of the ECB procurement rules (see Section VI.3).

The complaint to the European Ombudsman does not affect the submission deadline nor does it create a new deadline by which complaints can be submitted.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

21.7.2015