



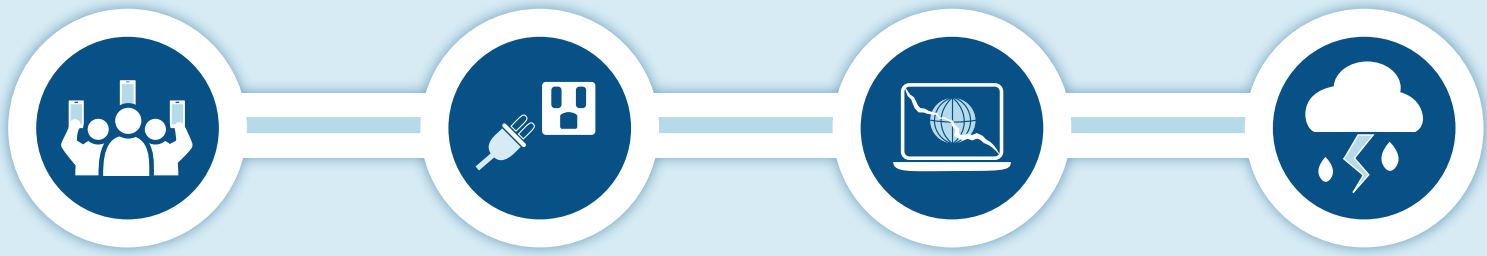
Do You Need Priority Telecommunications Services?



Nobody likes a bad connection.

But when your **mission is essential**, you need to connect with your partners to get the job done. The Cybersecurity and Infrastructure Security Agency's (CISA) Priority Telecommunications Services give your call **first priority** across service provider networks to ensure that you can maintain continuity of operations and carry out your mission, regardless of network status.

Networks can become congested or degraded due to a variety of adverse conditions that range from the everyday to malicious, including mass gatherings, human error, cyber attacks, and severe weather.



Priority Telecommunications Services allow your call to overcome network disruptions:



- End-to-end voice priority across **all networks nationwide**, facilitating communication within and across organizations
- **Time-efficient** when minutes count
- **Compatible** with existing devices and circuits
- **No cost** to enroll



Government Emergency Telecommunications Service (GETS)

- End-to-end priority over **landline commercial networks**
- **PIN card** allows you to utilize service from any landline phone
- **98%** call completion rate
- **No cost**



Wireless Priority Service (WPS)

- Priority between your **cellular device** and the cell tower
- Available on **all nationwide cellular carriers**
- **98%** call completion rate
- **No cost**



Telecommunications Services Priority (TSP)

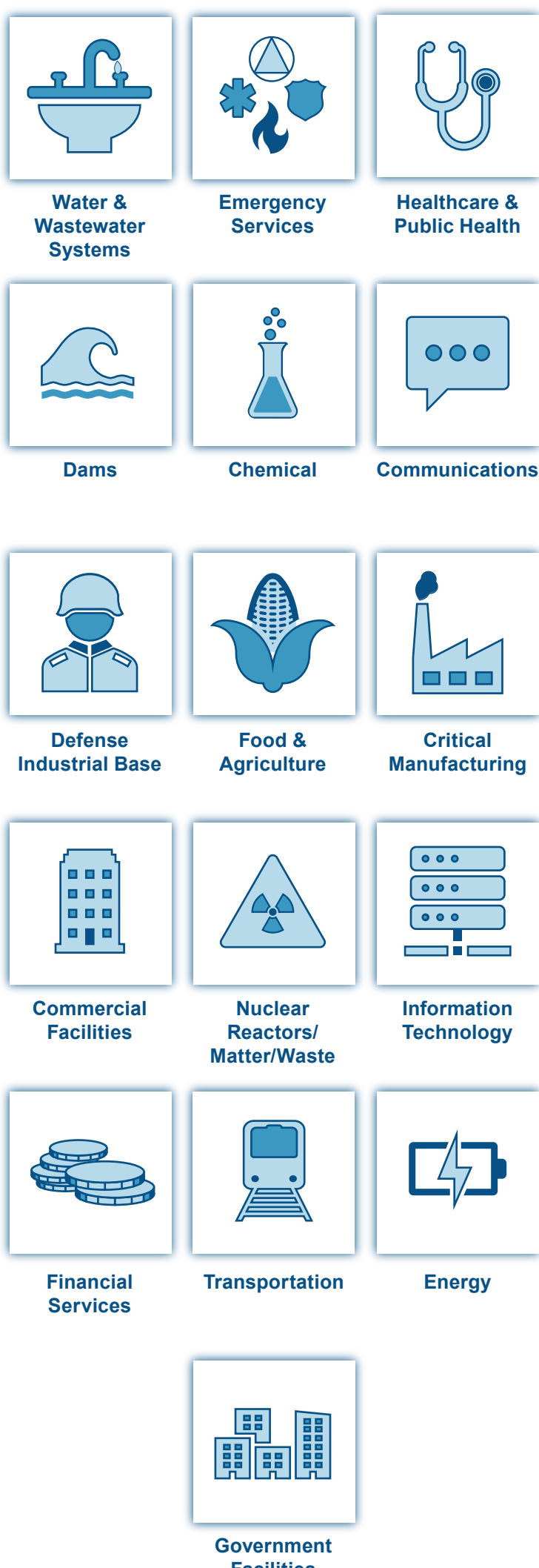
- Priority **repair** of damaged circuits
- Expedited **installation** of new circuits
- Directs service providers to give **preferential treatment** to users
- **No cost** to enroll



The **PTS Dialer App** enables users to place priority calls utilizing both **GETS** and **WPS** functions. Utilizing priority routing from both services allows the user to achieve the greatest likelihood of success in completing a call.

Essential Organizations

Priority Telecommunications Services are available to organizations with essential national security, national economic security, and national public health or safety missions in **all sixteen critical infrastructure sectors**:



Essential Personnel

Personnel who are key to carrying out an organization's mission need Priority Telecommunications Services to keep operations moving when networks are disrupted. Essential personnel can hold many types of roles, **including**:



Organizations' circuits that are deemed critical to maintaining readiness, responding to crises, or managing events should be enrolled in **TSP**. Essential personnel should enroll in **GETS** and **WPS**.

Learn more and start enrolling.

To learn more about the services, visit CISA's website. To begin the enrollment process, call or email the CISA Priority Telecommunications Service Center.



cisa.gov/pts



ecd@cisa.dhs.gov



866-627-2255

Share with your partners!