

Information on Shortcodes/Special character codes

Name of the SP : BSNL

Information for the quarter ending: 31.12.2024

Short codes

S.No	Shortcode used	Description of service offered through shortcode	Tariff aplicable Rate/SMS	
			Voice (Rs/min)	SMS (Rs/SMS)
1	2	3	4	5
1	53030	SMS/WAP		3
2	56700	PRBT	Toll free	Toll free
3	56700XX	PRBT	Toll free	Toll free
4	56799	PRBT	Toll free	Toll free
5	56777	PRBT	Toll free	Toll free
6	51697	Mobile banking	Session based charging	
7	57171/571710	BSNL CVPS	Toll free	Toll free
8	51969	Mgovernance		1
9	51050	Network operating Centre		0
10	51503	Call centre		0
11	52244	Push SMS		0
12	52271	Welcome message to new customer	0	0
13	52295	Push SMS		0
14	52576	Call cetre	0	0
15	52765	Call cetre		0
16	52766	BSNL Internal		0
17	53322	Location based Advt.		0
18	53334	CDR-DR	0	0
19	53346	Result_AP circle		3
20	57766	Result_AP circle		1
21	53576	Retailer		0
22	54744	Bill Enquiry		0
23	53733	Bill Enquiry		0
24	53734	Choose your Mob.numer		0
25	54141	Pune ITPC		0
26	54454	ITPC for CAF		0
27	54455	Gift - Airtime registration		0
28	54456	Gift - Airtime		3

29	54457	Transcation/stoc k details		0
30	55121	Retailing of VAS thro CTOPUP		0
31	55365	Call centre		0
32	56666	e-auction		3
33	58083	Ctopup reversal		3
34	58354	SIM configuration and setting	0	0
35	58355	SIM configuration and setting	0	0
36	54371	Women and child welfare development		2
37	54367	Election		2
38	59710	Data analytic platform		0
39	59751	Admin code		0
40	56222	SMS		Toll Free
41	5616115	Ministry Of Health project for Tobacco cessation		AS PER PLAN
42	50250(upto 8 digit suffix)	A2P International Transactional SMS service		1
43	50350(upto 8 digit suffix)	A2P International Transactional SMS service		1
44	54321	IVR	2	
45	543210xxxxxxxx	IVR	Toll free	
46	543212xxxxxxxx	IVR	2	
47	543213xxxxxxxx	IVR	3	
48	543215xxxxxxxx	IVR	5	
49	543216xxxxxxxx	IVR	6	
50	543217xxxxxxxx	IVR	2	
51	543218xxxxxxxx	IVR	3	
52	59752xxx	Subscription based service		Toll free
53	543211X(7 digit suffix)	Live news	1	
54	5567899XXXX	Jyotish seva	9	
55	509091XX	Accessing IVR portal	1	
56	51617	SMS to email service		Toll free

57	51618	Activation of SMS Plus services		Toll free
58	51619	Deactivation of SMS Plus services.		Toll free
59	5567866xxxxxxx	Voice chat-Direct Access	6	
60	59090 (Expandable upto 8 digits)	M/s Tata communications for International Transactional A2P SMS Termination to BSNL Customers		1
61	57007	Enterprise Bussiness(EB) call center for replying/ attending to perspective queries from customer		Toll free
62	50055	eSBM		Toll free
63	50018	Easy Credit Platform	Toll free	Toll free
64	50024	For sending bulk sms on commercial training activities		Toll free
65	57172	BSNL CVPS	Toll free	
66	5432190	IVR	9	
67	55999	OTP based mechanism for confirmation of FUP Top-Up		Toll free
68	59020xxx (with 3 digit suffix) to 59029xxx (with 3 digit suffix)	International Transactional A2P SMS Termination to BSNL Customers and for collecting responses		1
69	50505	IVR	5	
70	505050 (8 digit suffix)	IVR	Toll free	
71	505053 (8 digit suffix)	IVR	3	

72	505055 (8 digit suffix)	IVR	5	
73	505057 (8 digit suffix)	IVR	7	
74	505058 (8 digit suffix)	IVR	10	
75	530301	SMS		Toll free
76	58101	M2M services		Toll free
77	55151	For marketing activity		Toll free
78	5717105	For getting OTP consent for IVR/OBD mode of activation		Toll free
79	5717103	For getting fresh consent for Existing customer base		Toll free
80	54646	For provision of Location based Services		Toll free
81	50333	RX Mode		Toll free
82	50350	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
83	51001	TX Mode, used by Guj IT section		Toll free
84	51503	TRX Mode, for nodal SMS reminder		Toll free
85	51505	TRX Mode,		Toll free
86	51969	TRX Mode,		3
87	52244	TRX Mode,		Toll free
88	52766	TRX Mode, For use in EETP Portal (Employability Enhancement Training Programme)		Toll free
89	53333	TX Mode,		Toll free
90	53334	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free

91	53346	TRX Mode,		As per result differential charging
92	53733	TRX Mode, For SMS based PV/STV activation		Toll free
93	53734	TRX Mode,		Toll free
94	53735	TRX Mode, Port used for call center CRM		Toll free
95	54141	TRX Mode, Udaan-Wings sms activities		Toll free
96	54343	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
97	54412	TRX Mode,		5 Paisa/MOS MS
98	54454	TRX Mode,		Toll free
99	54457	TRX Mode,		Toll free
100	55999	TRX Mode, SI NOT AVAILABLE		SI NOT AVAILABLE
101	56111	TRX Mode,		As per result differential charging
102	56666	TRX Mode,		2
103	56700	TRX Mode,		Toll free
104	56705	TRX Mode,		Toll free
105	56710	TRX Mode,		Toll free
106	56777	TRX Mode,		Toll free
107	56799	TRX Mode,		Toll free
108	57007	MO, 57007 is routed to 919482157007 in SMSC		Toll free
109	57171	TRX Mode,		Toll free
110	57176	TRX Mode,		Toll free
111	57766	TRX Mode,		As per result, differential charging
112	58081	TRX Mode, SMS to CTOPUP dealers and subscribers		2

113	58083	RX Mode,MO SMS from CTOPUP retailers on Android App		Toll free
114	58355	TRX Mode, GPRS Setting		Toll free
115	58356	TRX Mode, GPRS Setting		Toll free
116	58357	TRX Mode, GPRS Setting		Toll free
117	59020	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
118	59029	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
119	59030	TRX Mode, BTS fault monitering		Toll free
120	59031	TRX Mode, BTS fault monitering		Toll free
121	59090	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
122	52002	RX Mode		Rs. 3/MOSMS
123	53030	RX Mode		Rs. 3/MOSMS
124	56070	RX Mode		Rs. 3/MOSMS
125	56677	RX Mode		Rs. 3/MOSMS
126	5606000	RX Mode		RS.3/MOS MS
127	56070 and 56677	SMS	3	
128	5607011	SMS	3	
129	5607033	SMS	3	
130	5607040XX	SMS	3	
131	5607049	SMS	3	
132	5607070	SMS	3	
133	5607071	SMS	3	
134	53030	SMS	3	
135	56700	PRBT	Toll free	
136	56777	PRBT	Toll free	
137	56799	PRBT	Toll free	
138	5670066	PRBT	2	
139	59751, 59752	Cell Broadcast	Toll free	

140	52929	IVR	3	
141	529291XX	IVR	3	
142	529298XX	IVR	3	
143	529295XX	IVR	5	
144	529297XX	IVR	7	
145	54321	IVR	2	
146	5432105 XX	IVR	2	
147	5432111XX	IVR	1	
148	5432114 XX	IVR	1	
149	5432121 XX	IVR	2	
150	5432122 XX	IVR	2	
151	5432124 XX	IVR	2	
152	5432133 XX	IVR	5	
153	5432144 XX	IVR	6	
154	5432150 XX	IVR	1	
155	5432155 XX	IVR	0.3	
156	5432166 XX	IVR	1	
157	5432177 XX-	IVR	2	
158	5432186 XX	IVR	5	
159	5432188 XX	IVR	3	
160	5050533XX	IVR	3	
161	5050555XX	IVR	5	
162	5050577XX	IVR	7	
163	5050588XX	IVR	10	
164	505057111 XX	IVR	7	
165	50909333 XX	IVR	3	
166	56666	SMS		3
167	52295	SMS		0
168	52766	SMS		3
169	58355	SMS		As per Plan
170	58081	SMS		0
171	58083	SMS		0
172	54454	SMS		0
173	51503	SMS		0
174	52765	SMS		0
175	53735	SMS		0
176	55365	SMS		0
177	53334	SMS		0
178	59751 / 59752 / 59753	SMS		0
179	9159754	SMS		Toll free
180	9159755	SMS		Toll free
181	54457	SMS		0
182	59999	SMS		3
183	57171	SMS		0
184	53734	SMS		0
185	51969	SMS		1
186	54,333	SMS		As per Plan
187	54330	SMS		As per Plan

188	54323	SMS		As per Plan
189	54324	SMS		As per Plan
190	53736	SMS		3
191	53333	SMS		0
192	54455	SMS		2
193	54456	SMS		3
194	56700	PRBT		0
195	53733	SMS		As per Plan
196	56799	SMS		0
197	54141	SMS		0
198	57766	SMS		1
199	53346	SMS		3
200	51516	SMS		Toll free
201	50250 / 50350	SMS		1
202	55121	SMS		0
203	57173	SMS		0
204	54321	IVR	2	
205	543210xxxxxxxx	IVR	Toll free	
206	543212xxxxxxxx	IVR	2	
207	543213xxxxxxxx	IVR	3	
208	543215xxxxxxxx	IVR	5	
209	543216xxxxxxxx	IVR	6	
210	543217xxxxxxxx	IVR	2	
211	543218xxxxxxxx	IVR	3	
212	543211X(7 digit suffix)	IVR	1	
213	505053 (8 digit suffix)	IVR	3	
214	505055 (8 digit suffix)	IVR	5	
215	505057 (8 digit suffix)	IVR	7	
216	505058 (8 digit suffix)	IVR	10	
217	56700	IVR	Toll free	
218	56700XX	IVR	Toll free	
219	56799	IVR	Toll free	
220	565050XXXX	IVR	Toll free	
221	56505	IVR	5	
222	5650577	IVR	5	
223	5600010	IVR	Toll Free	
224	560001016XX	IVR	Rs 6/min	
225	560001019XX	IVR	Rs 9/min	
226	560001011XX	IVR	Rs 1/min	
227	560001012XX	IVR	Rs 2/min	
228	560001013XX	IVR	Rs 3/min	
229	560001015XX	IVR	Rs 5/min	
230	560001018XX	IVR	Rs 8/min	
231	560001022XX	IVR	Rs 12/min	

232	560001025XX	IVR	Rs 15/min	
233	53335	RX Mode	Toll free	
234	5600011	RX Mode	Toll free	
235	5600010	IVR	Toll Free	
236	560001016 with suffix support upto 16 digit Rs.6/min - ---	IVR	Rs 6/min	
237	560001019 with suffix support upto 16 digit	IVR	Rs 9/min	
238	53335	SMS	Toll free	
239	59420	SMS	Toll free	
240	5600010	IVR	Toll free	
241	560001016XXXXX	IVR	Rs.6/min	
242	560001019XXXXX	IVR	Rs.9/min	
243	56161XXX	SMS		Rs.3
244	56767XXXX	SMS		Rs.3
245	56161 with 3-digit s	SMS	----	Rs.3
246	56767 with 4-digit s	SMS	----	Rs.3
247	56161XXX	SMS		Rs.3
248	56300	IVR	Toll free	
249	563000X	IVR	Toll free	
250	563001X	IVR	Rs.1/min	
251	563002X	IVR	Rs.2/min	
252	563003X	IVR	Rs.3/min	
253	563005X	IVR	Rs.5/min	
254	563007X	IVR	Rs.7/min	
255	563008X	IVR	Rs.7/min	
256	56300	IVR		TOLLFREE
257	56767	IVR		Rs. 3/MOSM
258	56300(no suffix)	IVR	Tollfree	----
259	563000X(7-digit suffix)	IVR	Tollfree	----
260	563001X(7-digit suffix)	IVR	Re.1/min	----
261	563002X(7-digit suffix)	IVR	Rs.2/min	----
262	563003X(7-digit suffix)	IVR	Rs.3/min	----
263	563005X(7-digit suffix)	IVR	Rs.5/min	----
264	563007X(7-digit suffix)	IVR	Rs.7/min	----
265	5600015(no suffix)	IVR	Tollfree	----
266	56000150X(7-digit suffix)	IVR	Tollfree	----
267	56000152X(7-digit suffix)	IVR	Rs.2/min	----

268	56000155X(7-digit suffix)	IVR	Rs.5/min	----
269	56000157X(7-digit suffix)	IVR	Rs.7/min	----
270	56767xxxx	MO SMS service		Rs 3/SMS
271	56161xxx	MO SMS service		Rs 3/SMS
272	56300	IVR	Toll Free	
273	563001xx	IVR	Rs 1/min	
274	563002xx	IVR	Rs 2/min	
275	563003xx	IVR	Rs 3/min	
276	563005xx	IVR	Rs 5/min	
277	563007xx	IVR	Rs 7/min	
278	563008xx	IVR	Rs 7/min	
279	5600015	IVR	Toll Free	
280	56000152xx	IVR	Rs 7/min	
281	56000155xx	IVR	Rs 5/min	
282	56000157xx	IVR	Rs 7/min	
283	58082	FTTH Wallet auto Reversel	----	Tollfree
284	563002xx	IVR	Rs 2/min	
285	563003xx	IVR	Rs 3/min	
286	563005xx	IVR	Rs 5/min	
287	563007xx	IVR	Rs 7/min	
288	563008xx	IVR	Rs 7/min	
289	5600015	IVR	Toll Free	
290	56000152xx	IVR	Rs 7/min	
291	56000155xx	IVR	Rs 5/min	
292	56000157xx	IVR	Rs 7/min	
293	58082	FTTH Wallet auto Reversel	----	Tollfree

Special Character Code

Sl. No.	Special character code	Description of service offered through such special	Tariff Applicable in Rs.	
			Voice (Rs./Min)	SMS (Rs./SMS)
1	2	3	4	5
1	*222#	Postpaid billing through C-Topup provided by M/s. Pyro		MT based charging
2	*246#	Retailing of VAS through C Topup & Speed pay		MT based charging
3	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
4	*161# (with 4 digit suffix)	M-Governance services for KTK state govt		Rs.1.5 per session
5	*99#	NPCI services		Rs.0.5 per session
6	*180#	Content discovery service provided by M/s. Pyro		Toll free
7	*491# (with 3 digit suffix)	M governance services of NIC		Toll free
8	*777#	Second Consent for CVPS cum CP by M/s. Netxcell		Toll free
9	*102#	Last call/SMS/GPRS enquiry		Toll free
10	*123#	Balance and validty details		Toll free
11	*124#	Balance/Recharge/STV/ FnF/ Plan change details		Toll free
12	*597#	Data analytic platform		Toll free
13	*511#	M-wallet		Toll free
14	*516#	M-wallet		Toll free
15	*518#	Easy credit platform		Toll free

16	*369#	Andhra bank m-wallet(Speed pay)		MT based charging
17	*121#	My offer service		Tollfree
18	*444#	Activation of DATA & Voice STV		Toll free
19	*99#	NPCI		0.50 per SMS
20	*567#	BSNL Tunes		As per rates defined in Annexure II of Agreement
21	*161#	Mgovernance - Karnatka Government		1.5
22	*777#	CVPS		
23	*121#	Top selling content/free mobile TV,STV Plans/		
24	*222#	SURE PAY IN		Toll free
25	*112#	SURE PAY IN		Toll free
26	*241#	SURE PAY IN		Toll free
27	*123#	SURE PAY IN		Toll free
28	*444#	USSD based activation of GSM prepaid Vouchers		Toll free
29	*14406#	M-governance		As per rates defined in Agreement
30	*530#	VAS SERVICES		As per rates defined in Annexure II of Agreement
31	*581*01	M-Governance		Toll Free
32	*666#	FTTH bill payment		Toll free
34	*567#	BSNL Tunes		MT based charging
35	*170#	MCA service		MT based charging
37	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
38	*127#	SMS		Toll free