

Where should I go for urgent care?

Get the care you need when you need it. The Ohio State University Wexner Medical Center offers many ways for you to access expert care in central Ohio.



THE OHIO STATE
UNIVERSITY

WEXNER MEDICAL CENTER

LESS URGENT/Common Illnesses

NON-LIFE-THREATENING Illnesses/Injuries Requiring Urgent Attention

LIFE-THREATENING



EXPRESS CARE *

For common, less urgent conditions or when you can't see your primary care provider right away. Staffed by nurse practitioners and physician assistants.

By appointment only
Call 614-293-3200 or visit wexnermedical.osu.edu/expresscare

Locations and hours
McC Campbell Outpatient Care, Outpatient Care East, Outpatient Care Pickerington, Outpatient Care Westerville, and Outpatient Care Worthington:
Mon.-Fri., 7:30 a.m.-4 p.m.
Outpatient Care Upper Arlington:
Daily, 7:30 a.m.-7:30 p.m.

AGES
6 months and older

SYMPTOMS/NEEDS

- Cold and flu symptoms: cough, sore throat and fever
- Sinus, ear and eye infections
- Allergies, insect bites and rashes
- Minor burns and bruises
- Painful urination and UTIs
- School, sports and camp physicals
- Flu and COVID-19 vaccinations
- Diagnostic lab tests

COST: \$
Visit billed at a primary care rate. A deductible and coinsurance may apply if testing is required.

*Formerly Same-Day Care



HEART EXPRESS CARE

For evaluation of non-life-threatening-cardiac symptoms. Staffed by advanced practice providers skilled in diagnosing heart concerns.

By appointment only
Call 614-293-3200 (option 1) or visit wexnermedical.osu.edu/expresscare

Locations and hours
Outpatient Care Upper Arlington:
Mon.-Fri., 8 a.m.-3:30 p.m.

AGES
18 years and older

SYMPTOMS/NEEDS

- Chest discomfort
- Elevated blood pressure
- Heart palpitations and arrhythmia
- Leg swelling
- Shortness of breath
- EKG
- Diagnostic lab tests

COST: \$\$\$
Visit billed at specialist rate, which is more than an urgent care rate. A traditional urgent care copay does not apply to this advanced level of care. A deductible and coinsurance may apply, and if testing is required.



URGENT CARE

For minor to moderate illnesses and injuries. Staffed by nurse practitioners and physician assistants.

Schedule an appointment or walk in
Call 614-293-3200 or visit go.osu.edu/urgentcare

Locations and hours
Hilliard Station and Rocky Fork Gahanna:
Mon.-Fri., 9 a.m.-6:30 p.m.
Sat.-Sun., 9 a.m.-3:30 p.m.

AGES
6 months and older

SYMPTOMS/NEEDS

- Cold and flu symptoms
- Sinus, ear and eye infections
- Abdominal pain, nausea and diarrhea
- Allergies, insect bites and rashes
- Minor burns, bruises and cuts
- Painful urination and UTIs
- Sexual health concerns
- Sports, camp and school physicals
- Diagnostic lab tests
- Urgent X-rays

COST: \$
Visit billed at a primary care rate. A deductible and coinsurance may apply if testing is required.



ORTHOPEDIC URGENT CARE

For sports- and activity-related injuries. Led by orthopedic and sports medicine physicians, nurse practitioners and physician assistants.

Schedule an appointment or walk in
Call 614-293-3600 or visit go.osu.edu/urgentcare

Locations and hours
Jameson Crane Sports Medicine Institute: Mon.-Fri., 8 a.m.-3 p.m.

AGES
14 years and older

SYMPTOMS/NEEDS

- Suspected broken bones and dislocations
- Tendon ruptures
- Sprains and strains
- Sudden worsening of joint pain from recent injury
- Locked knee
- Casting and splints
- Urgent X-rays

COST: \$\$\$
Visit billed at specialist rate, which is more than an urgent care rate. A traditional urgent care copay does not apply to this advanced level of urgent care. A deductible and coinsurance may apply, and if testing is required.



ADVANCED URGENT CARE

For more serious, non-life-threatening conditions. Led by emergency medicine physicians and nurse practitioners.

Schedule an appointment or walk in
Call 614-293-3200 or visit go.osu.edu/urgentcare

Locations and hours
Outpatient Care Dublin, Outpatient Care New Albany and Martha Morehouse Outpatient Care:

Mon.-Fri., 8 a.m.-9:30 p.m.;
Sat.-Sun., 8 a.m.-7:30 p.m.
East Hospital:
Mon.-Fri., 4 p.m.-9:30 p.m.
Sat.-Sun., 10 a.m.-5:30 p.m.

AGES
All ages at Outpatient Care Dublin, Outpatient Care New Albany and Martha Morehouse Outpatient Care. 14 years and older at East Hospital.

SYMPTOMS/NEEDS

- Broken bones, sprains and minor head/neck injuries
- Burns, cuts and stitches
- Abdominal pain, nausea, diarrhea and dehydration
- Postoperative concerns
- Suspected blood clots
- Sexual health concerns
- Urinary and kidney infections
- Cold and flu symptoms
- Urgent X-rays, CT and EKG
- IV hydration

COST: \$\$\$
Visit billed at specialist rate, which is more than an urgent care rate. A traditional urgent care copay does not apply to this advanced level of urgent care. A deductible and coinsurance may apply, and if testing is required.



EMERGENCY DEPARTMENT

Walk-in emergency treatment for life-threatening illnesses and injuries. Or call 911.

Locations and hours
University Hospital and East Hospital: Open 24/7, 365 days a year

AGES
All ages

SYMPTOMS/NEEDS

- Difficulty breathing
- Fainting, sudden dizziness or weakness
- Changes in vision
- Sudden or severe pain
- Uncontrolled bleeding
- Severe or persistent vomiting or diarrhea
- Suicidal feelings
- Chest pain
- Severe headache
- Difficulty speaking

COST: \$\$\$\$
All patients treated regardless of insurance status. Out-of-pocket depends on insurance coverage (\$1,500 is national average).

Convenient Express Care and Urgent Care locations

The Ohio State University Wexner Medical Center has many locations across central Ohio offering express care and urgent care for non-life-threatening illnesses or injuries that can't wait. Learn more about conditions treated and schedule an appointment at go.osu.edu/urgentcare.



THE OHIO STATE
UNIVERSITY
WEXNER MEDICAL CENTER



EXPRESS CARE *

MCCAMPBELL OUTPATIENT CARE

1581 Dodd Drive, Suite 301
Columbus, OH 43210

OUTPATIENT CARE EAST

543 Taylor Ave., Second Floor
Columbus, OH 43203

OUTPATIENT CARE PICKERINGTON

1025 Refugee Road, Suite 250
Pickerington, OH 43147

OUTPATIENT CARE UPPER ARLINGTON

1800 Zollinger Road, First Floor
Columbus, OH 43221

OUTPATIENT CARE WESTERVILLE

465 N. Cleveland Ave., Suite 210
Westerville, OH 43082

OUTPATIENT CARE WORTHINGTON

160 W. Wilson Bridge Road, Suite 100
Worthington, OH 43085



HEART EXPRESS CARE

OUTPATIENT CARE UPPER ARLINGTON

1800 Zollinger Road
Columbus, OH 43221

*Formerly Same-Day Care



URGENT CARE

ROCKY FORK GAHANNA

445 Rocky Fork Blvd.
Gahanna, OH 43230

HILLIARD STATION

5263 Nike Drive
Hilliard, OH 43026



ADVANCED URGENT CARE

EAST HOSPITAL

181 Taylor Ave.
(west side of building in Wound Care)
Columbus, OH 43203

MARTHA MOREHOUSE OUTPATIENT CARE

2050 Kenny Road, Suite 1A
Columbus, OH 43221

OUTPATIENT CARE NEW ALBANY

6100 N. Hamilton Road, Suite 1C
Westerville, OH 43081

OUTPATIENT CARE DUBLIN

6700 University Blvd., Suite 1C
Dublin, OH 43016



ORTHOPEDIC URGENT CARE

JAMESON CRANE SPORTS MEDICINE INSTITUTE

2835 Fred Taylor Drive, Suite 2000
Columbus, OH 43202



Scan to learn more and schedule an appointment. Online scheduling available for patients 6 months and older.

For serious, life-threatening events, visit the nearest emergency department or call 911.

