



# **OFFICE OF THE CHIEF MEDICAL EXAMINER**

## **FY 2023 PERFORMANCE ACCOUNTABILITY REPORT**

**JANUARY 16, 2024**

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# 1 OFFICE OF THE CHIEF MEDICAL EXAMINER

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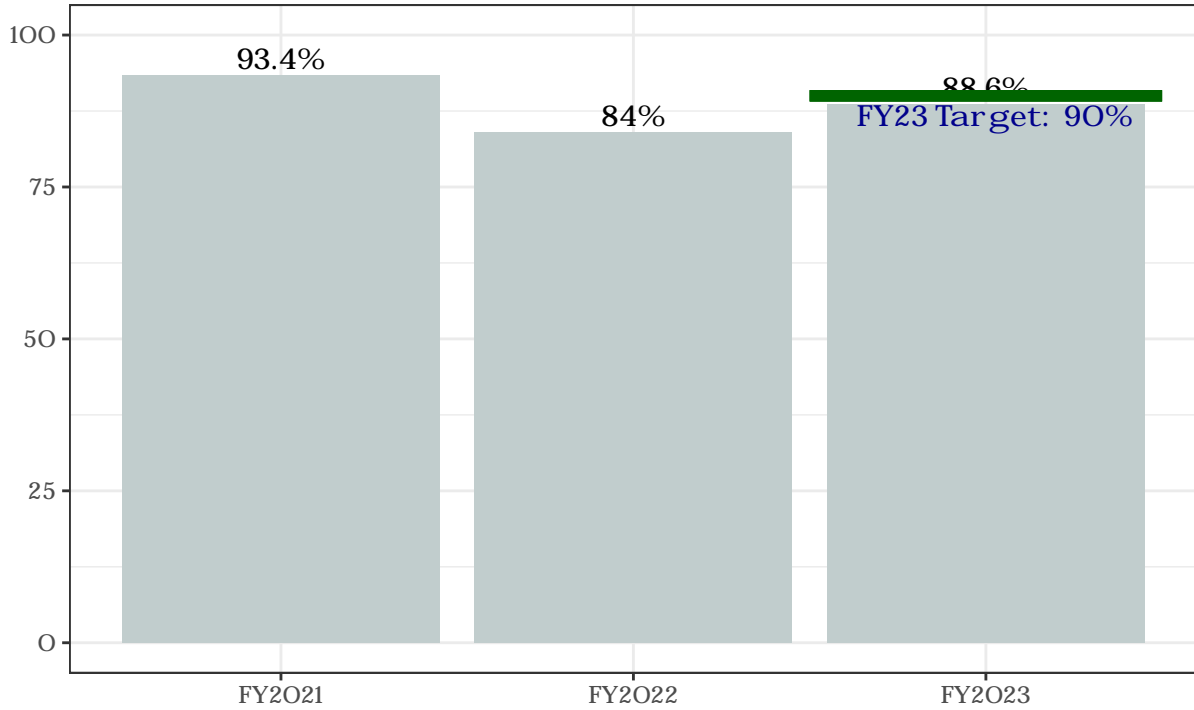
*Mission:* The mission of the Office of Chief Medical Examiner (OCME) is to ensure that justice is served and that the health and safety of the public is improved by conducting quality death investigations and certification, and providing forensic services for government agencies, health care entities and grieving families.

*Services:* OCME provides forensic services to local and federal government agencies, health care providers, institutions of higher learning and citizens in the District and metropolitan area. Forensic services include: forensic investigation and certification of certain deaths (i.e., deaths occurring as a result of violence (injury) as well as those that occur unexpectedly, without medical attention, in custody, or pose a threat to public health); review of deaths of specific populations; grief counseling; performance of a full range of toxicological examinations; cremation approvals; and public dispositions of unclaimed remains.

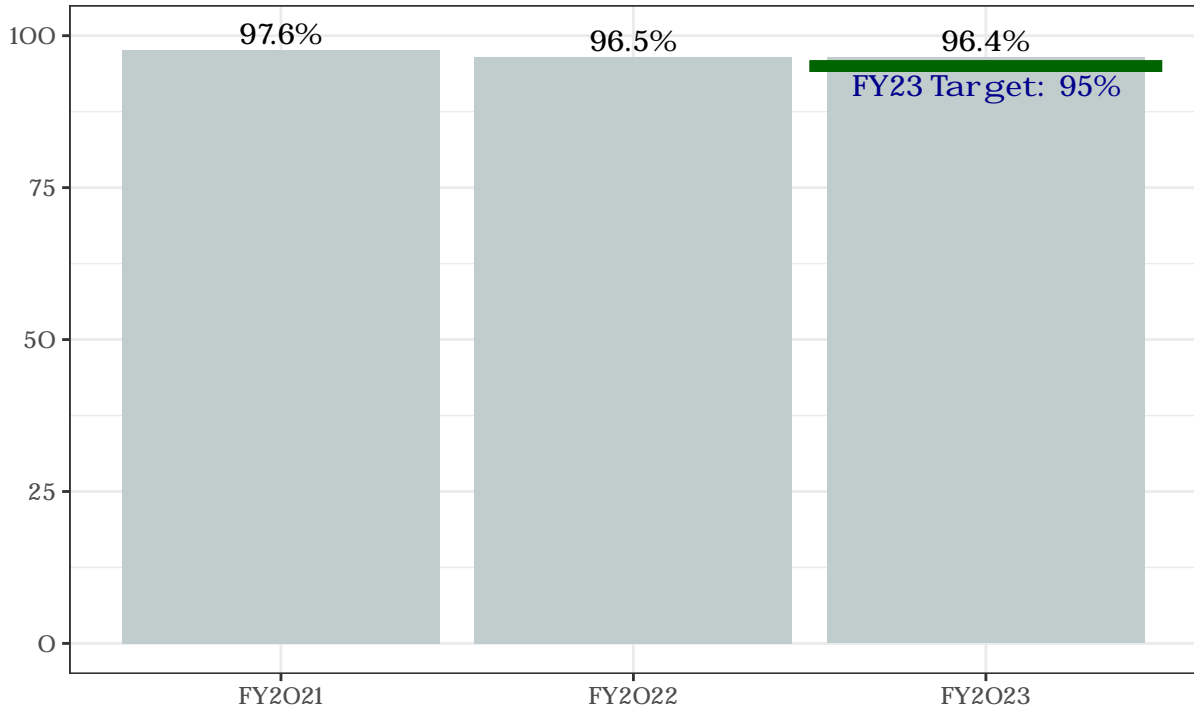
## 2 2023 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
<p>The agency has continued to maintain its accreditations to include; National Association of Medical Examiners (NAME); American Board of Forensic Toxicologists (ABFT); and the International Organization for Standards (ISO).</p>	<p>The agency is recognized nationally as model amongst medical examiner systems and the accreditation supports the notion that the agency serves as one of the best. The agency is viewed as one to provide training in death investigation and certification due to its professionalism, quality service and adherence to and establishment of industry best practices.</p>	<p>The residents of the District can have confidence that the agency mission is being met and that the agency is implementing quality death investigation and certification per industry standards and best practices. Accreditation demonstrates that the agency facilities and standard operating procedures (SOPs) are in compliance with accrediting body guidelines and, thus, result in quality service.</p>
<p>The agency has met its academic mission to provide professional development to its employees and stakeholders. The agency provided staff training in the following forensic areas: forensic pathology, toxicology, mortuary sciences, quality assurance and control, records management, social services/work, epidemiology and public health, anthropology, legal management, and leadership. Moreover, the agency continued its forensic pathology fellowship, and facilitated numerous internships, medical students and residents throughout the year.</p>	<p>The ability to provide staff training serves as a recruitment and retention tool. The provision of training to agency stakeholders, in turn, enables the agency to build external relationships and enable stakeholders to learn about the agency and its operations.</p>	<p>The agency's mission includes an academic component. The training allows staff to stay abreast of best practices and, thus, remain a model agency. Residents can be assured that the staff are consistently trained such that its operations are in compliance with and keeping with best practices, new trends and industry standards.</p>
<p>The agency implemented a comprehensive Vicarious Trauma Program for all agency employees. The program was funded via a subgrant from the Office of Victim Services and Justice Grants. (VSJG). The purpose of the grant was to provide mental health and wellness training and resources. The agency was able to provide workshops, stress relief sessions, a Health and Wellness Day for all employees. Moreover, the agency procured numerous books, training materials and other resources to continuously address the issue of vicarious or secondary trauma amongst employees.</p>	<p>The morale of the agency is increased with a focus on the employees and their well-being.</p>	<p>The residents are assured by this accomplishment that the employees of the agency are encouraged to have a health work/life balance. This leads to quality work and results.</p>

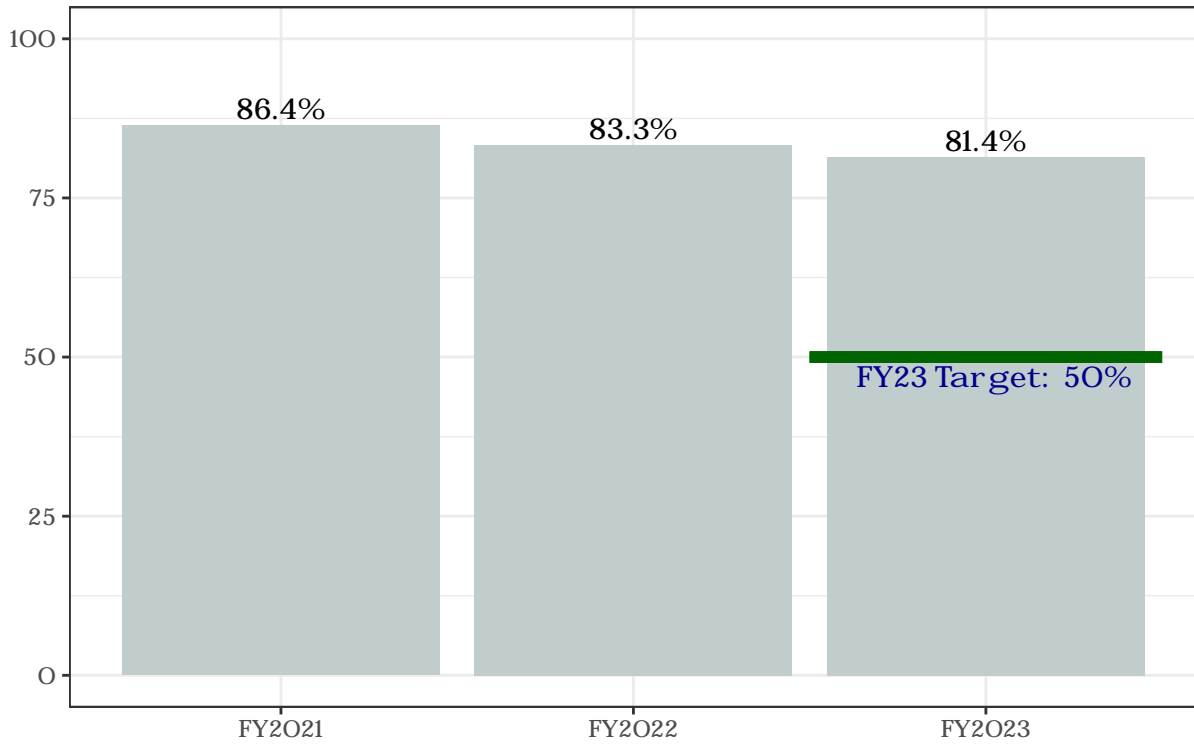
Percent of all reports of postmortem examinations completed within 90 calendar days from the time of autopsy in all cases



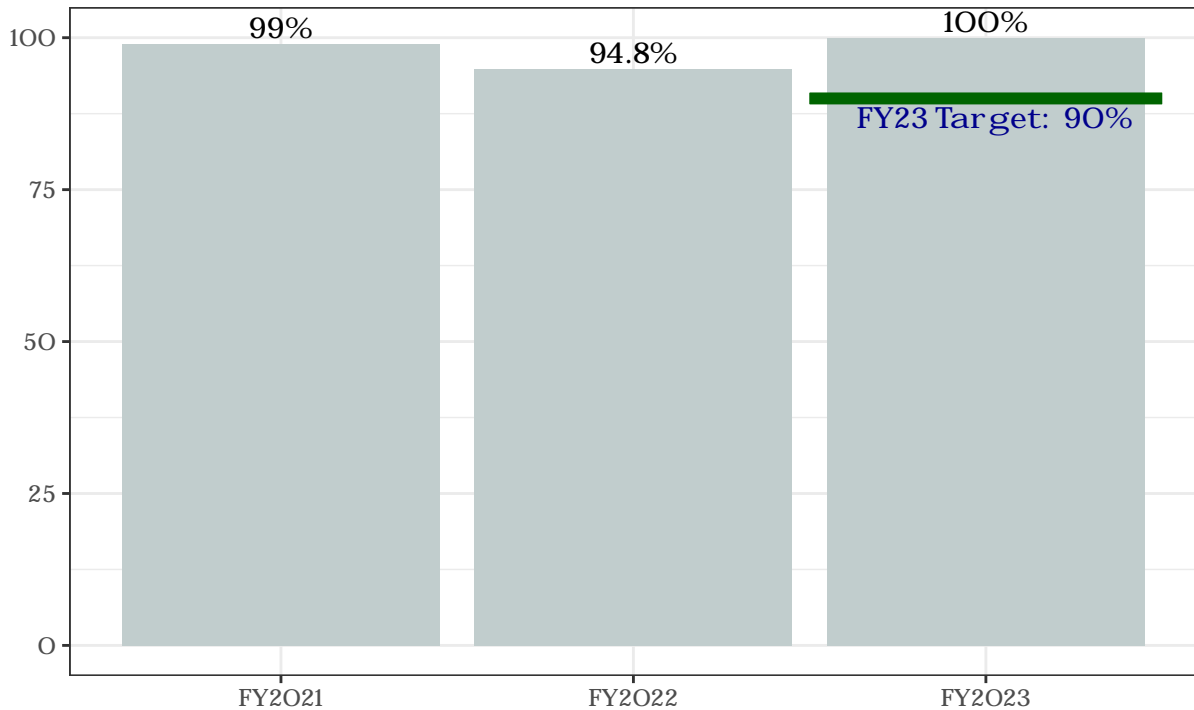
Percent of mortuary/transport service scene response within one hour of transport notification by an investigator or medical examiner of an accepted case



Percent of toxicology examinations completed within 60 calendar days of case submission



Percent of employees completing and maintaining licensure certification industry-specific web-based internal agency training



### 3 2023 OBJECTIVES

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#### Strategic Objective

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Provide efficient and quality forensic services related to: a) the medicolegal investigation and certification of the cause and manner of death; b) toxicological analyses and interpretations; c) family assistance in understanding the cause and manner of death; d) expert testimony; and e) education and training of law enforcement, health care providers, academic institutions, and other stakeholders.

Provide efficient and effective service through a quality management system supported by continuous process improvement, quality control measures, adherence to accrediting body guidelines, training, and best practices.

Serve as a public health and safety surveillance organization providing statistical data to law enforcement, health care entities and social service entities tasked with prevention, detection and deterrence, and ultimately preventing deaths.

Provide sound expertise as the District's fatality management authority maintaining a comprehensive District-wide plan to respond to all types of fatality incidents and ensure decedent disposition, family assistance, and continuity of operations.

Create and maintain a highly efficient, transparent, and responsive District government.

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## 4 2023 OPERATIONS

Operation Title	Operation Description
<p><b>Provide efficient and quality forensic services related to: a) the medicolegal investigation and certification of the cause and manner of death; b) toxicological analyses and interpretations; c) family assistance in understanding the cause and manner of death; d) expert testimony; and e) education and training of law enforcement, health care providers, academic institutions, and other stakeholders.</b></p>	
Decedent Handling/Postmortem Examination: Daily Service	Provide body transport, body release and postmortem examination support services. Support forensic pathologists in postmortem examination toward the determination of the cause and manner of death; release of bodies to the funeral industry in a timely manner; and transport of bodies from public spaces, homes, hospitals and other facilities.
Forensic Pathology Services: Daily Service	Provide timely decedent examination and cause and manner of death determination. Investigation and analysis services performed by forensic pathologists resulting in certification of cause and manner of death provided to next of kin, law enforcement, government agencies, and other interested parties.
Medicolegal Death Investigations: Daily Service	Gather information and collect evidence and perform medical interpretation services for agency forensic pathologists, law enforcement agencies, and legal counsel. Utilize information obtained from investigations toward identification of decedents and to aid in the determination of the cause and manner of death by forensic pathologists.
Forensic Analytic Testing: Daily Service	Provide scientific support services in the form of analytic testing for OCME and law enforcement agencies. Provide support toward the timely determination of cause and manner of death determinations via testing of specimens at forensic laboratories.
Toxicology Analysis: Daily Service	Provides toxicological analyses, interpretive services and expert testimony. Provides toxicological testing on postmortem cases, as well as, testing on a variety of drug and alcohol related matters for law enforcement entities, other District agencies and federal entities, as well as, administers the District's Breath Alcohol Testing Program.
<p><b>Provide efficient and effective service through a quality management system supported by continuous process improvement, quality control measures, adherence to accrediting body guidelines, training, and best practices.</b></p>	
Records Management: Daily Service	Serve as the custodian of agency records providing premier customer service to all parties requesting records the agency is entrusted to secure. Process, maintain, and secure error-free quality records for the District to include autopsy reports, photographs, and other documents as requested by next of kin, the legal community, insurance companies, courts, and other entities.
Standard Operating Procedures: Daily Service	Manage agency operational documents providing effective and detailed tracking, auditing, and reporting. Maintain and update standard operating procedures, work processes and instructions, and other related documentation utilizing document management and control systems and process automations to ensure compliance with industry standards.
Case Management System: Daily Service	Utilize system to manage death investigation and toxicology documents and data, as well as, for decedent tracking. Maintain and continue development of case management databases utilized to track: a) all relevant case types from case initiation through disposition; b) testing and analysis toxicology data; c) inventory; d) decedents; and e) other key documents and resources.
Professional Training/Career Development: Daily Service	Provide training and career development services to agency staff so they can maintain licensure and certifications, meet accrediting guidelines, and adhere to best practices. Establish innovative ways to obtain training opportunities for staff through District, university, industry-specific, web-based, and internal programs.



(continued)

Operation Title	Operation Description
<b>Serve as a public health and safety surveillance organization providing statistical data to law enforcement, health care entities and social service entities tasked with prevention, detection and deterrence, and ultimately preventing deaths.</b>	
Committee Recommendations: Daily Service	Review circumstances of the deaths of individuals within certain populations, including their interaction with District government services. Conduct fatality reviews to provide recommendations to District entities serving defined populations, so they can address systemic problems, provide better services, and be held accountable.
Data Analysis Fusion Center: Daily Service	Provide data collection, surveillance, and analysis resulting in the promotion of public safety and health. Establish scientific and technical methods and practices to identify and evaluate data in order to determine outcomes and trends in mortality statistics to improve the quality of life of District residents.
<b>Provide sound expertise as the District's fatality management authority maintaining a comprehensive District-wide plan to respond to all types of fatality incidents and ensure decedent disposition, family assistance, and continuity of operations.</b>	
Medical Surveillance Program: Daily Service	Provide a safe and healthy workplace for all employees and visitors. Implement an employee medical surveillance program involving a formal safety program that involves management, supervisors, and employees in identifying and eliminating hazards that exist or may develop during work processes and testing.
Vehicle Operations and Accountability: Daily Service	Implement and maintain a system for managing the use of agency vehicles and accountability for agency drivers. Work throughout the year to manage, maintain, and purchase new vehicles utilized for death scene investigation, transport of decedents, emergency incident management, and administrative functions.
Fatality Management Facility, Operations, Training, Supplies/Resources/Equipment: Daily Service	Provide training and education to agency staff and District stakeholders in order to ensure preparedness for mass fatality incident. Develop and coordinate emergency response/incident training and exercise programs amongst District, regional, and federal stakeholders to ensure the appropriate implementation of incident plans and standard operating procedures, availability and use of equipment and resources, and interoperability.
<b>Create and maintain a highly efficient, transparent, and responsive District government.</b>	
Procurement Process Management: Daily Service	Support the District's contracts and procurements process through adherence to the District's rules and regulations, particularly the percentage of budget spent on CBEs. Provision of contracts management, purchasing, and technical assistance to agency staff to obtain products and services within budget, in a timely manner, and according to customer specifications.
Human Resources: Daily Service	Recruitment and retention of a highly skilled, professional, and diverse workforce. Focus on staff development, hiring candidates with requisite qualifications, licenses and certifications, maintaining a low vacancy rate, and an efficient onboarding time.
Customer Service: Daily Service	Provide service information and responses to internal and external customers to have their needs met in a courteous, reliable, and timely manner. Engage next of kin, the funeral industry, law enforcement, health care providers, legal entities, educational institutions, emergency response entities, the public health entities, elected officials, other agencies and residents in the: a) dissemination of requested information; and b) the awareness of agency programs, issues, and challenges.

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Operation Title	Operation Description
Performance Management: Daily Service	Provide support to overall organizational performance via agency leadership, administrative support services, and employee performance management. Develop short and long term strategic plan for the agency, manage agency and employee performance planning, reporting and evaluating, and provide the administrative support necessary to operate.

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## 5 2023 STRATEGIC INITIATIVES

In FY 2023, Office of the Chief Medical Examiner had 12 Strategic Initiatives and completed 75%.

Title	Description	Update
Data Fusion Center	The agency will hire two epidemiologists in FY22: one from local funding and a second via CDC Foundation. During FY23, the new staff will undergo extensive training on agency in-house systems, process and data needs, as well as those of its stakeholders, such as DOH, DBH, MPD, OVSJG and the CDC. The staff will also be provided training on those data analytical tools and software utilized in the epidemiological environment. By the end of Q3, it is anticipated that the Data Fusion Center will be fully functional with ability to provide ore robust trend reporting to include a "reboot" of the agency's Data Fusion section on its website.	Completed to date: Complete The Data Fusion Center is fully functional. The Epidemiology staff have been trained inhouse on the agency case management system with ongoing training to enhance knowledge of the system provided. The staff received external training during Q3 and are scheduled for additional training during Q4.

Forensic Pathology Academic Program

As part of its academic mission, the agency will continue to support a Forensic Pathology Fellowship, in partnership with George Washington University and will work to maintain federal funding from DOH's Bureau of Justice Assistance to support the fellowship. The goal of the program is to certify a forensic pathologist with completion of a fellowship. The agency will also utilize the past year's fellowship as a pipeline to hiring a forensic pathologist permanently. The 2021-2022 fellow whom has been certified, will be hired as a part-time pathologist. During FY23, the agency will identify resources and equipment to be utilized during the fellowship training period. The agency will monitor a new application for federal funding to support a Forensic Pathology Fellowship to be implemented in the fourth quarter of FY2023, the start of fellowships on July 1.

Completed to date: Complete

An application has been submitted for a Forensic Pathology Fellowship funding via the US Department of Justice's Bureau of Justice Assistance Grant to Strengthen the Medical Examiner. Meanwhile, two Fellows began on July 1, 2023 and the program has continued.

Forensic  
Analytic  
Testing

The agency will work with its AFO to align the budget for forensic support services starting in FY24. Historically, the forensic support services budget line item was established to capture trends in forensic analytic testing or contractual consultations services that support forensic pathology, mortuary, histology and medical examiner transport team. Due to budget cuts in and reprogrammings from this line item, the actual spending for these types of services is to be categorized in one area. For more effectiveness and efficiency, the agency will work to align estimated spending in this line item by identifying all spending within the whole budget. This project will provide the agency with a better sense of spending moving forward and will allow the agency to implement cost-saving measures or innovative approaches to its budget planning.

Completed to date: Complete

The agency's AFO has worked with the COS and agency managers to establish an organized manner in which purchase orders are established based on the new DIFS. Managers have completed training on DIFS and the new accounting codes which will align with the alignment that the agency is working on regarding forensic support services. The agency has worked with the agency and the budget categories are now aligned appropriately for forensic support services based on trends.

Performance Management - Facility Operations	The agency will work with the Department of General Services (DGS) to implement a second phase of the agency facility renovations at the CFL. While the agency underwent a renovation project between the years 2017 and 2022 to accommodate a growth in staff from about 70 employees to 100, as well as needs for additional storage and work space. During this time, the agency has garnered additional FTEs and has expanded its internship, residency and local FTEs and has been approved for a forensic pathology fellowship program. This expansion amongst staff requires additional office/cubicle space beyond that planned in "Phase I" of a renovation. As such, the agency will work with DGS toward use of capital funding to buildout additional staff office/cubicle spacing to accommodate the expansion. The first part of this Phase will include development of the concept, procurement of a design vendor and completion of the design. This may also include procurement of additional FF&E	Completed to date: 25-49% DGS was able to complete a walkthrough with possible vendors and did send the bid out. An award was contemplated for the last quarter. OCME is awaiting a final update on the award. This capital project will continue into FY24. DGS is the implementing agency.
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Fatality Management Facilities

The agency will work with DGS toward a Phase III of agency renovations targeted toward build out of a Fatality Management Continuity of Operations Plan (COOP) Site. The agency began discussion with DGS regarding the COOP Site in 2018 and requested funding for the buildout of a site. The agency was able to secure a DC government-owned building (Blue Plains Annex) and was formally approved to use the site as its COOP site. The agency will work with DGS toward concept, design and ultimately construction to renovate the site to include mortuary, emergency response, and administrative space to be able to operate as an alternate site as required by its accrediting body (National Association of Medical Examiner).

Completed to date: 25-49%  
DGS has not begun this phase of the OCME renovations. There must be an evaluation of agency available funding subsequent to the in-house renovation project completion.  
This project is implemented by DGS and not OCME.

Toxicology Analytical Case Management (LIMS)

The agency procured a vendor to build out a Laboratory Information System (LIMS) for the Forensic Toxicology Laboratory in FY22. Upon completion of the buildout in FY22, the system will be set for full implementation in FY23. Staff will be training on the use of the system which will allow for ease of case tracking, streamlined data handling and direct transfer of results and response to stakeholders. The agency will also work on integration of the LIMS with its agency Case Management System (CMS) via an interoperability grant with DC Health.

Completed to date: Complete  
The LIMS build out is complete. a. The LIMS is in the validation stage. It is running in parallel to the old database system utilized by the toxicology laboratory. The vendor continues to be responsive to requests for updates and is diligently working with the laboratory to ensure full and accurate operability.

Forensic Toxicology Laboratory Services

The agency's Forensic Toxicology Laboratory and Legal Department will continue to explore the ability to provide testing services to national and international entities as a way to bring revenue to the District in support of the agency's laboratory operations to include procurement of supplies, equipment and maintenance services. This is an ongoing endeavor which involves the structure of legal agreements, cost analyses and establishment of fees for service.

Completed to date: 0-24%

As it currently stands, conversation with previous entities have stalled. The laboratory will continue to foster relationships but would prefer to wait until the full LIMS implementation before taking on new stakeholders.

The initiative was not completed because interested entities did not continue to pursue conversations regarding obtaining the laboratory services. However, the laboratory is open to exploring the ability to provide the services.

Risk Management & Medical Surveillance

The agency will enhance its current safety program to combine Risk Management and Medical Surveillance for a comprehensive approach to "safety." This includes risk management prevention and mitigation strategies through the existing Risk Assessment Control Committee focused on employees, the facility and administrative issues, as well as through the current medical surveillance which will be expanded beyond employee surveillance (i.e., radiation and fit testing) to increased laboratory safety measures. The agency will develop a Health & Safety Officer position and hire within such position by the end of FY23.

Completed to date: Complete

During Q2, the agency was informed that the Program Analyst position that was provided as a FY23 enhancement would be utilized for budget cost savings within the Mayor's FY24 budget.

The position is eliminated within the budget. As a result, the separate Health and Safety Officer duties/position will not be established. At this time, the Chief of Staff and Mortuary Supervisor will continue to take on the duties. While this adds additional duties to these employees, the duties of a Health & Safety Officer are indeed being completed and this initiative is met.



Performance Management - Training

The agency will maintain its Management Leadership Training Series with an enhancement of a comprehensive leadership assessment module. Such module, conducted via a vendor, will focus on the strengths, weaknesses, leadership style and improvement techniques for each individual manager. Such training is utilized in government and companies for overall process improvement with regard to management of operations and supervision of staff. The goal is increase agency effectiveness and efficiency.

Completed to date: Complete

The agency completed the year with trainings on Lean Six Sigma, HR and Employee Relations matters (i.e., ADA, FMLA) and other management topics (i.e., budget, employee and agency performance). The training was mostly provided during the agency's September 2023 annual mandatory Managers' retreat.

Fatality Management Preparedness Training

The agency will implement a fatality management exercise for all staff to ensure preparedness for emergency response in fatality incidents. The agency has had extensive real-life experience throughout the COVID-19 pandemic. The agency has onboarded several staff since the height of the pandemic and an exercise/training is timely. The goal is to conduct a tabletop exercise at a minimum with all staff focused on a specified fatality incidents that would trigger activation of the agency's Mass Fatality Plan and Continuity of Operations Plan (COOP).

Completed to date: Complete

Emergency planner attended • HSEMA Hurricane TTX-August • Update COOP Plan to DOH • DC Interoperability Summit • NCR leadership Meeting ref Verizon Service during an emergency • Meeting w/CNMC & WHC re Protocol for Highly Infectious Diseases

All staff were also trained in the annual mandatory fatality management training session held in September 2023.

<p>Fatality Review Annual Reporting &amp; Committee Recommendations</p>	<p>The Fatality Review Committee will continue its annual reporting for all fatality review committees which includes committee recommendations resulting from the reviews. The agency will continue to work with the Office of the Deputy Mayor for Public Safety &amp; Justice to develop strategies to ensure that recommendations made by fatality review committees are addressed. There has previously been a challenge in recommendation implementation. While the agency /committees do not have enforcement power, they will assist the District's Performance Mgt arm in the placement of recommendations in District agency performance plans when appropriate and obtaining response to recommendations in a timely fashion.</p>	<p>Completed to date: Complete  The fatality review committees/board continued to hold case reviews and to make recommendations. A restructuring of resources was put toward this effort to include closer oversight of the recommendations process and recommendations tracking by the Sr. Fatality Review Program Specialist. Recommendations continue to be sent and received for inclusion in the annual reports. The City Administrator's Office representatives were included in the notification to each agency of a recommendation and will support the tracking of responses as well. Meetings between the Board/Committee's with the City Administrator and Deputy Mayor for Public Safety and Justice for discussion of the 2021 VFRC and 2021 OFRB Annual Reports is pending. A meeting was scheduled to take place in August 2023 with the City Administrator and the OFRB, however, due to quorum concerns and member availability, the meeting discussion was postponed the day of the meeting, until another date. Schedulers have been engaged and a meeting date is anticipated to take place in the new year once the 2022 annual reports are released and the discussions can be combined. The 2021 MMRC Annual Reports was uploaded to the OCME website this quarter. A draft of the 2022 MMRC Annual Report was submitted for committee review in June 2023 and is pending member approval as additional edits and formatting are taking place. The public forum discussion of the 2021 MMRC Annual Report is scheduled for October 24th via WebEx. Meeting invitations have been sent out by OCME Executive Staff. The 2021/2022 CFRC, 2022 OFRB and 2022 VFRC drafts are in development. The 2021 DDFRC Annual Report is completed, and procurement of publishing was in progress; however, due to the short turn around for report completion once contracts approved, the work had to be placed on hold and the publishing will be re-procured in FY 24. The draft 2022 DDFRC Annual Report quote for development was also placed on hold and will be re-requested due to contract delays not leaving enough time left in the quarter to complete the work. The procurement process will be re-procured in FY 24.</p>
<p>Performance Management - Accreditation</p>	<p>The agency will undergo review of all Standard Operating Procedures (SOPs) and facility requirements in order to maintain or be reaccredited by the following entities: National Association of Medical Examiners (NAME); International Organization of Standards (ISO); and American Board of Forensic Toxicologists (ABFT); and ANSI National Accrediting Board (ANAB).</p>	<p>Completed to date: Complete  The agency was reaccredited by name during Q2. Additional performance management accreditation measures include: II. Performance Management Accreditation a. All SOP's for the Forensic Investigation Unit have been reviewed and approved for 2023 b. The Training Manual for new Investigators is presently in review and editing, it should be finalized and approved by June 1st. c. OCME's COOP Plan has been reviewed for 2023 and is in the approval process in Qualtrax d. Fatality Management Field Operations Guide (FOG) and the All Hazards Plans are in review</p>

## 6 2023 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

### Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
<b>Provide efficient and quality forensic services related to: a) the medicolegal investigation and certification of the cause and manner of death; b) toxicological analyses and interpretations; c) family assistance in understanding the cause and manner of death; d) expert testimony; and e) education and training of law enforcement, health care providers, academic institutions, and other stakeholders.</b>											
Percent of toxicology examinations completed within 90 calendar days of case submission	Up is Better	98.7%	98.7%	98%	99.3%	98.1%	97.6%	98.2%	80%	Met	
Percent of all reports of postmortem examinations completed within 90 calendar days from the time of autopsy in all cases	Up is Better	93.4%	84%	89%	91.7%	87.1%	86.4%	88.6%	90%	Nearly Met	The agency has experienced an increase in caseload over recent years and is in the process of hiring and additional medical examiner.
Percent of mortuary/transport service scene response within one hour of transport notification by an investigator or medical examiner of an accepted case	Up is Better	97.6%	96.5%	96.8%	96.8%	95.6%	96.8%	96.4%	95%	Met	
Percent of toxicology examinations completed within 60 calendar days of case submission	Up is Better	86.4%	83.3%	85.5%	87.6%	88.3%	66.6%	81.4%	50%	Met	
Percent of storage requests from hospitals filled within two business days of receipt.	Up is Better	84.2%	89.5%	100%	100%	100%	96.2%	99.1%	85%	Met	
Percentage of decedents with no known next of kin to be entered into Namus Unclaimed prior to the release of the decedent for public disposition.	Up is Better	61.8%	Not Available	66.7%	66.7%	83.3%	100%	76.3%	65%	Met	
Percent of decedent storage unit spaces unoccupied within the morgue during normal operation periods.	Up is Better	49.5%	50.7%	No data available	60.3%	53.8%	60.8%	58.3%	50%	Met	
Percent of decedent cases scientifically identified within five days	Up is Better	43.7%	Not Available	35.5%	81.1%	49%	88.2%	55.9%	35%	Met	

Key Performance Indicators (continued)

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
<b>Provide efficient and effective service through a quality management system supported by continuous process improvement, quality control measures, adherence to accrediting body guidelines, training, and best practices.</b>											
Percent of employees completing and maintaining licensure, certification, industry-specific, web-based, internal agency training	Up is Better	99%	94.8%	100%	100%	100%	100%	100%	90%	Met	
Percent of external autopsy requests responded to within 2 business days of receipt	Up is Better	100%	100%	100%	100%	100%	100%	100%	90%	Met	
Percent of forensic pathologists (medical examiners) that are board certified or board eligible	Up is Better	100%	96%	100%	100%	100%	100%	100%	95%	Met	
<b>Serve as a public health and safety surveillance organization providing statistical data to law enforcement, health care entities and social service entities tasked with prevention, detection and deterrence, and ultimately preventing deaths.</b>											
Percent of Child Fatality Review Committee (CFRC) fatality reviews held within six months of notification of the death	Up is Better	100%	100%	100%	100%	66.7%	71.4%	90.7%	80%	Met	
Percent of Developmental Disabilities Fatality Review Committee (DDS FRC) fatality reviews held within three months of receipt of the investigative report from DHS/DDS and determination of the cause and manner of death	Neutral	33.3%	60.7%	90.5%	100%	100%	100%	96.2%	55%	Neutral Measure	
Percent of FOIA requests responded to within fifteen (15) days	Up is Better	91%	100%	100%	100%	100%	100%	100%	90%	Met	
Percent of CFRC case summary reports that will be uploaded to the web portal three days prior to the scheduled case review meetings	Up is Better	100%	100%	100%	100%	100%	100%	100%	90%	Met	
<b>Provide sound expertise as the District's fatality management authority maintaining a comprehensive District-wide plan to respond to all types of fatality incidents and ensure decedent disposition, family assistance, and continuity of operations.</b>											

Percent of agency employees completing a mass fatality training annually	Up is Better	100%	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	95%	95%	Met
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Workload Measures

Measure	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023
<b>Forensic Pathology Services</b>							
Number of Postmortem Examinations performed: Full/Partial (Not including External Exams)	1,220	1,227	321	322	346	371	1360
Number of Deaths Due to Traffic Accidents (i.e., cars, Metro, motorcycles, pedestrian, bicycle)	54	62	16	14	15	19	64
Number of drug deaths (illicit/rxn) diagnosed	116	175	62	167	182	159	570
Number of deaths due to hypertensive cardiovascular disease/obesity	438	368	107	93	81	69	350
Number of Infant deaths (1 year and under)	28	20	12	9	11	4	36
Number of elder deaths due to falls (age 65 and over)	94	92	20	25	14	18	77
Number of youth (ages 10-19) homicides where gun violence is a factor	20	31	13	5	15	12	45
Number of Anthropologic Analyses Performed	229	Not Available	33	33	37	56	159
Number of child deaths due to inappropriate bedding/Sudden Unexpected Infant Death (SUID) (with or without crib in the dwelling)	0	7	13	9	12	6	40
<b>Toxicology Analysis</b>							
Number of DUI cases performed	403	512	80	75	87	92	334