CONFIGURING QIB MONITORING APPLICATION

Qlik Insight Bot™

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Introduction

QIB Monitoring app is a Qlik Sense app which gives you the detailed statistics of the usage of the bot. You will be able to analyze what types of questions are being asked and how many of them are being answered. Also, you will be able to see the user's engagement with Qlik Insight Bot.

The purpose of this document is to guide you how to configure QIB Monitoring Qlik Sense application.

Prerequisites

1. There must be Qlik Sense Extension bundle installed in order to render visualizations properly.
2. Log Configuration should be enabled from the Configuration Application to get the proper insights in the application since most are based on those logs.

In the Qlik Sense Application

Once QIB Monitoring app is available to you, follow the below instructions to configure it.

1. Open the QIB Monitoring app.
2. Open **Data Load Editor.**
3. Change the path of **QIB Log Analyzer** data connection.
   The path of logs should be pointing to the log folder of Qlik Insight Bot. By default, it is *C:\ProgramData\Qlik Insight Bot\Logs*.

   Note: If the Qlik Insight Bot and Qlik Sense are installed on the different machine, provide network path e.g. \\IP\Qlik Insight Bot. A folder "C:\ProgramData\Qlik Insight Bot" on Qlik Insight Bot machine must be shared to service user by which Qlik Sense services are running.

4. Change the path of **QIB Questions Log Analyzer** data connection.
   The path of questions logs should be the one which is configured from **Log Configuration** of **Other** section in the Qlik Insight Bot configuration application. If the path is not changed, it will be the same as the Qlik Insight Bot Logs.
5. Go to the **Main** tab in the script section.
6. Change the value for **vRoot** and **vQuestionRoot** variable with the updated connection name of **QIB Log Analyzer** and **QIB Questions Log Analyzer** data connection respectively.

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