

Satisfaction

Building the Texas of Tomorrow Today



and Innovation

Vision	An	innovative, world-clas	ss Texas workforce system 6	ensures success in the o	dynamic global econon	ny.	
			orce system is to position Te programs with employer r	The state of the s			
		ffice of Economic nt and Tourism	Texas Workforce Commission	Texas Higher Education Coordinating Board	Texas Education Agency	Texas Health and Human Services Commission	
Texas Veterans Commission Texas Department of Criminal Justice Texas Association of Workforce Boards Texas Juvenile Justice Department							
Customers Current and Business		Current and Future Workers	Career and Technical Education Students	Out of School Youth	Adults and Dislocated Workers	Special Populations	
Goals							
on	Focus on Employers		Engage in Partnerships	The state of the s		nprove and grate Programs	
Objectives							
Increase business and industry involvement.							
Expand licensure and industry certification.							
Expand partnerships to promote collaboration, joint planning, and enhanced participant outcomes.							
	Improve and enhance services, programs, and policies to facilitate effective and efficient transitions.						
	Develop and implement policies and processes to ensure portable and transferrable credit and credentials.						
Employ enhanced or alternative program and service delivery methods.							
Foundations							
Customer Service and			Data-Drive	n Program	Continuo	us Improvement	

Improvement

Measuring System Success

Aggregate System Performance Measures

Educational Achievement

Entered Employment

Employment Retention

Customers Served

Goal-related Action Performance Measures

Focus on Employers

Rate of employer satisfaction

Percentage of revised career and technical education programs of study reviewed by business and industry

Type and number of thirdparty, industry-based certifications successfully completed by program participants

Percentage of successfully completed third-party, industry-based certification assessments

Engage in Partnerships

Percentage participating in integrated work-based learning activities

Percentage co-enrolled in vocational rehabilitation and workforce programs

Percentage co-enrolled in adult education and workforce programs

Rate of employer satisfaction

Align System Elements

Percentage who received dual credit who receive credit at a postsecondary institution

Career and technical education time to degree

Percentage who participated in transition services and subsequently enrolled in postsecondary education and training or entered employment

Percentage of career and technical education programs approved for dual credit

Percentage successfully completing dual credit career and technical education courses

Improve and Integrate Programs

Percentage using technology for course content delivery

Utilization of labor market information products, selfservice options, and professional development courses

Percentage of veterans with disabilities

Percentage of child care providers who are certified as Texas Rising Star providers

Entered employment and retention rate of parents receiving subsidized child care