

## Registration Data Verification Policy

### Introduction

This policy describes our verification procedure for domain name registration data and its possible consequences on the status of the domain name(s) that are linked to it (hereinafter the “Policy”). It stems from legal obligations to ensure that our registration database contains accurate and complete information. The registration or renewal of a .eu, .europa or .eu domain name can be requested by any natural person or legal entity complying with our [Terms and Conditions](#) (including our [eligibility criteria](#)) and can only be done through an accredited registrar. As a registry, we (or “EURid”) collect registration data of domain name holders via our network of accredited registrars in accordance with the [applicable rules](#).

### Verification of the domain name registration data

As per our [Accredited Registrar Agreement](#), registrars must provide us with complete and accurate registration data and we reserve the right to perform data verifications as mentioned in our [Terms and Conditions](#).

The registration data of new or existing domain name registrations must be accurate and complete and may be subject to verification by EURid at any time. Such data verification can take place either before and/or after the domain name is delegated and functioning.

When a data verification procedure is initiated by EURid, the domain name holder receives a notification to the e-mail address that is used for the registration of the domain name(s), asking to verify their registration data by logging in to EURid’s [“my.eurid.eu”](#) portal.

A newly registered domain name that is subject to data verification will not be delegated and will be inactive until the verification is successful. Once the data verification is successfully completed, the domain name will be delegated and become active. In case of a failing data verification, the respective domain name will remain inactive and will be scheduled for revocation.

In case of failing data verification for an existing domain name, the respective domain name will be suspended and scheduled for revocation. A suspended domain name remains registered but is temporarily inactive. Services linked to that domain name, such as a website or email addresses, no longer function. At any time, the domain name holder can log in to EURid’s [my.eurid.eu](#) portal to review their registration data and the status of their domain name(s). If the registration data needs to be corrected, the domain name holder must do so via their registrar.

### No transfer of a suspended domain name to another registrar

In case of a failing data verification, the linked domain name(s) are suspended and the transfer to another registrar is prohibited, except in case of:

- implementation of an ADR decision or final court order; or
- termination of the Accredited Registrar Agreement of the registrar managing the .eu domain name in question (art. 8 ARA).



### **Self-verification**

Any domain name holder can verify their registration data on a voluntary basis by logging in to the EURid's [my.eurid.eu](https://my.eurid.eu) portal. This self-verification benefits the domain name holder by preventing a subsequent data verification and the risk of suspending the associated domain name(s), unless malicious activity is detected.

### **Exception to the verification procedure**

Domains names that are protected with an active *Registry Lock Service* are excluded from a data verification procedure because the activation of the Registry Lock Service requires preliminary data verification.

### **Disclaimer**

We may modify this Policy at any time, in which case the modified Policy becomes effective upon publication on our public website.

In case of discrepancy between the different language versions of this Policy, the English version shall prevail.