

# PROFESSIONAL & OCCUPATIONAL **LICENSING REPORT**

FISCAL YEARS 2016 – 2017



Montana Department of  
**LABOR & INDUSTRY**



Montana Department of  
**LABOR & INDUSTRY**

The Honorable Steve Bullock  
Governor of Montana  
State Capitol  
Helena, Montana 59620

Dear Governor Bullock:

Pursuant to Sections 37-1-106 MCA, the Department of Labor & Industry, in cooperation with each professional and occupational licensing board and program, respectfully submits this biennial report for the fiscal periods of July 1, 2015 to June 30, 2017.

The report contains a general description of the Professional Licensing Bureau and the accomplishments of the boards and programs during the last biennium. Also included is a breakdown of revenue and expenditures, legislation, court actions, and statistical reports of the boards' activities. Finally, the report lists statistics regarding the number of complaints on licensees received and reviewed by each board.

The Department of Labor & Industry is committed to working with the boards and programs, ensuring the health, safety, and welfare of the citizens of Montana. During this time, we performed work for 34 individual regulatory boards and programs affecting all Montanans and continue to contribute positively to the State's professional image.

Respectfully submitted,

Todd Younkin, Administrator  
Business Standards Division  
Department of Labor & Industry



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# Professional & Occupational licensing

**TITLE 2, Ch. 15, part 17** - Establishes the Department of Labor & Industry and professional boards.

**TITLES 37, 23, 39, 50** - Governs the boards/programs attached to the department.

## **DIVISION DESCRIPTION**

The Business Standards Division is one of six divisions in the Department of Labor & Industry. It is currently organized into two bureaus, one of which is dedicated to administering licensing and compliance activities for the boards and programs.

The various units of the Professional Licensing Bureau provide all licensing and renewal functions for the boards and programs.

- The Processing Unit administers all licensing application analysis and renewal processes.
- The Audit Section conducts random audits related to board and program requirements, such as continuing education, maintenance of annual certifications of licensees, and internal compliance audits of division policies and procedures.
- The Board Support Unit provides professional and administrative support to all boards and programs by preparing agendas, facilitating meetings of the boards, providing information to the public, and other administrative and financial responsibilities.
- The Analysis, Inspection, & Investigation Sections of the Compliance Unit provide technical and administrative support to all boards and programs regarding misconduct, practice complaints, inspections, and investigations.

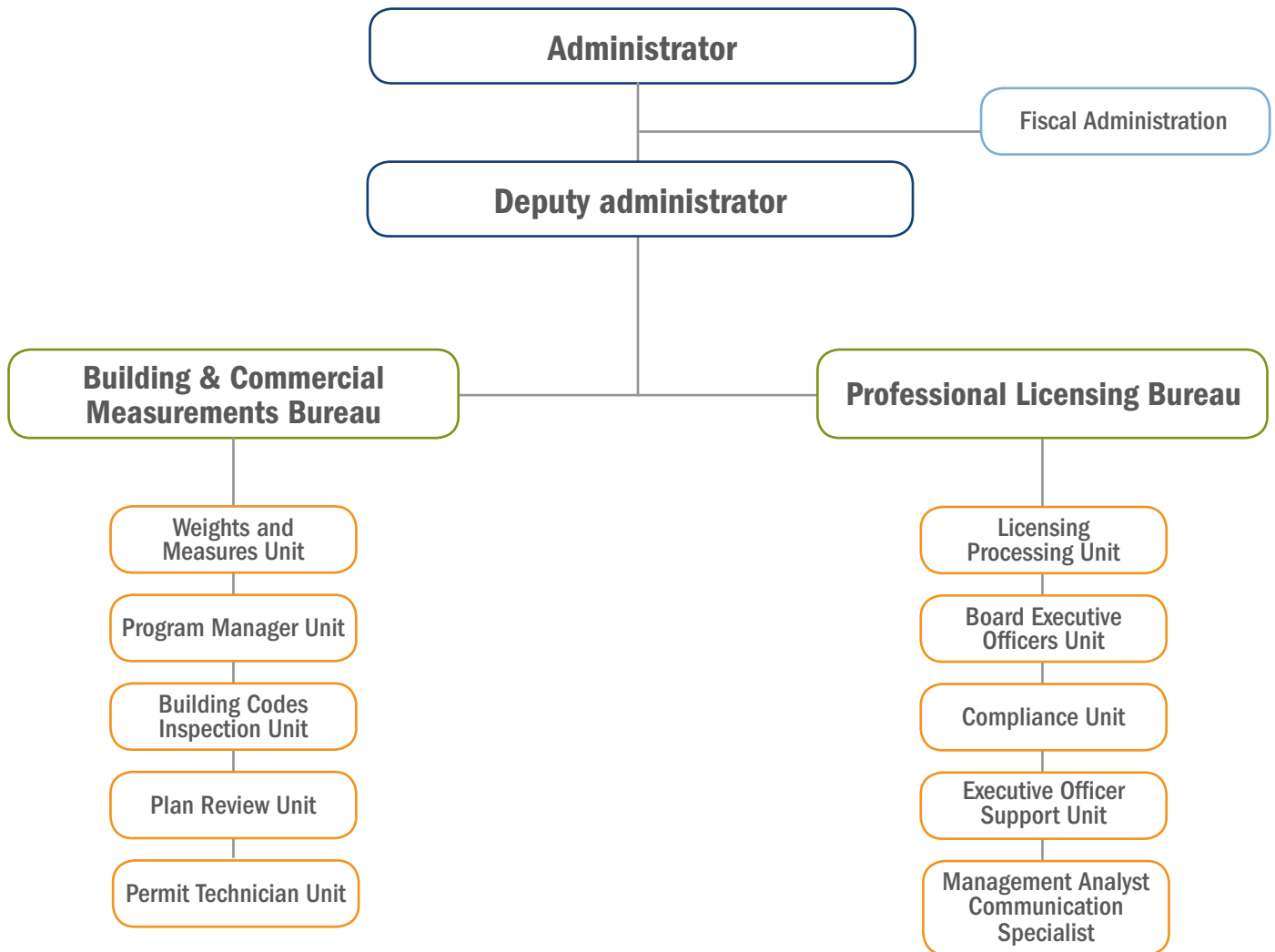
## **DIVISION'S OBJECTIVE**

The primary objective of the Professional Licensing Bureau is to facilitate the boards' processes by providing professional, technical, and administrative services. In addition, division staff provides standardized, streamlined, and efficient processes for all boards and programs. This enables boards to carry out their policymaking duties and responsibilities to safeguard the public health, safety, and welfare of the citizens of the State of Montana, while ensuring the public is provided an opportunity to observe and participate in board deliberations.

The bureau works closely with the department's legal unit. Together, they ensure licensees are complying with laws by investigating allegations made against licensees, preparing administrative rule modifications, and explaining statutory requirements.

The technical aspect of licensing involves working with the Information Technology Services Division and our internal IT staff. This partnership has implemented various automated processes to assist licensees with application, renewal, and maintenance of their license online.

# Business Standards Division Organizational Chart





# Board of Alternative Health Care

alhealth.mt.gov | dlibsdahc@mt.gov

The Board of Alternative Health Care serves 139 licensees for protecting the health, safety, and welfare of the citizens of Montana. The board has implemented Administrative Rules changes to better reflect the requirements of documents for the Midwife Apprenticeship process and plans for additional future clarifications and industry updates.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 32     | \$77,279 | \$77,202     |
| <b>FY 17</b> | 0           | 80     | \$77,175 | \$73,745     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 14           | 18           | 125     | 93               | 28                   |
| <b>FY 17</b> | 16           | 16           | 132     | 96               | 26                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 3   | 0       | 0         | 3         | 0          | 0              |
| <b>FY 17</b>      | 2   | 0       | 0         | 2         | 0          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board's operations.

# Board of Architects and Landscape Architects

architect.mt.gov | dlibs@mt.gov



The Board of Architects and Landscape Architects serves 1622 licensees for protecting the health, safety, and welfare of the citizens of Montana. The Board ensures architects and landscape architects meet the minimum safety and qualification standards to professionally serve Montanans. The board's goals include streamlining licensure and continuing education requirements, expansion of reciprocity agreements with other states and countries and additional protection against unlicensed practice.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 9      | \$102,897 | \$134,025    |
| <b>FY 17</b> | 0           | 122    | \$222,406 | \$226,996    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 115          | 158          | 1420    | 94               | 40                   |
| <b>FY 17</b> | 127          | 155          | 1479    | 96               | 51                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 3   | 0       | 0         | 3         | 0          | 0              |
| <b>FY 17</b>      | 1   | 0       | 0         | 0         | 1          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** A new law was enacted in 2015 that requires completion of 12 hours of Health Safety and Welfare continuing education (CE) each calendar year for licensed Architects. The board may now conduct an audit of up to 50% of licensees starting after the 2016 renewal cycle. This required a complete revision of the Board's CE rules as provided in ARM 24.114.2105 effective November 10, 2017.



# Athletics Program

athleticboard.mt.gov | dlibsdeath@mt.gov

The Athletics Program has not operated since FY15 due to lack of funding, with exception of issuing federal ID #'s to resident boxers. The 2015 Legislature passed SB 401 which allows for monetary donations to the program as well as the use of experienced volunteer representatives to act on behalf of the Department of Labor & Industry. The division promulgated rules to conform to SB 401, but without donations and no program activity, there is no revenue to cover expenses.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 0      | \$7      | \$9,058      |
| <b>FY 17</b> | 0           | 0      | \$65     | \$10,480     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 0            | 0            | 0       | 0                | 0                    |
| <b>FY 17</b> | 0            | 1            | 0       | 0                | 0                    |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 0   | 0       | 0         | 0         | 0          | 0              |
| <b>FY 17</b>      | 0   | 0       | 0         | 0         | 0          | 0              |

**2017 Legislative Bills:** None

**Court Cases:** None

**Changes to Board:** There has been no activity for this board this biennium.



# Board of Athletic Trainers

athletictrainer.mt.gov | dlibsdatr@mt.gov



The Board of Athletic Trainers serves 162 licensees for protecting the health, safety, and welfare of the citizens of Montana. For the 2016 renewal period, the board authorized a 100% abatement of renewal fees due to an excess cash balance. A permanent fee reduction in Administrative Rule is being proposed.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 18     | \$28,944 | \$20,789     |
| <b>FY 17</b> | 0           | 16     | \$4,795  | \$25,010     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 17           | 21           | 127     | 88               | 0                    |
| <b>FY 17</b> | 23           | 20           | 138     | 96               | 25                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 1   | 0       | 0         | 1         | 0          | 0              |
| <b>FY 17</b>      | 0   | 0       | 0         | 0         | 0          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The Board abated renewal fees by 100% in 2016 to decrease cash balance per ARM 24.101.301.



# Board of Behavioral Health

bbh.mt.gov | dlibsdbbh@mt.gov

The Board of Behavioral Health serves 3773 licensees to protect the health, safety and welfare of Montana citizens through the licensing of competent social workers, professional counselors, marriage and family therapists, addiction counselors, and behavioral health peer support specialists and by the regulation of the practices to promote the delivery of quality health care. The board continues to review and revise rules and policies like standardization among all five credentials to reduce confusion of the respective professions. The board is addressing barriers to licensure by navigating the complexities of the out-of-state licensure process while maintaining the fidelity of regulations. Promoting clear, concise, and logical regulations and processes to safely and efficiently increase access to quality mental health services throughout Montana remains a priority of the board.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 134    | \$745,182 | \$588,772    |
| <b>FY 17</b> | 0           | 212    | \$653,971 | \$575,665    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 1302         | 1463         | 2818    | 88               | 11                   |
| <b>FY 17</b> | 1583         | 1419         | 3344    | 89               | 33                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 106 |         | 2         | 69        | 35         | 10             |
| <b>FY 17</b>      | 5   | 0       | 0         | 1         | 4          | 0              |

#### 2017 Legislative Bills:

- SB62 – Certification of Behavioral Health Peer Support Specialists (CBHPSS)
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The new certification CBHPSS, was added to the jurisdiction of the board because of SB62. The board is promulgating new rules and processes to prepare for receipt of new applications in July of 2018.

# Board of Chiropractors

chiropractor.mt.gov | dlibsdcchi@mt.gov



The Board of Chiropractors serves 500 licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana. The board recently amended rules to expedite the licensing of certain out-of-state endorsement applicants who meet Montana's licensure equivalency. The amended rule will make it easier for chiropractors from out-of-state to obtain a license in Montana.

| ACTIVITIES |             |        |           |              |
|------------|-------------|--------|-----------|--------------|
|            | Inspections | Audits | Revenues  | Expenditures |
| FY 16      | 0           | 11     | \$104,376 | \$95,738     |
| FY 17      | 0           | 55     | \$104,035 | \$99,760     |

| STATISTICS |              |              |         |                  |                      |
|------------|--------------|--------------|---------|------------------|----------------------|
|            | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| FY 16      | 22           | 27           | 481     | 88               | 14                   |
| FY 17      | 32           | 32           | 468     | 92               | 19                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| FY 16             | 6   |         | 0         | 6         | 0          | 0              |
| FY 17             | 2   | 0       | 0         | 2         | 0          | 1              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** After a legal review of the boards statutes and rules, it was determined the board did not have the authority to issue Chiropractic Intern licenses but only to register the intern and their licensed preceptor without a fee. The board lost an estimated \$650 of revenue each fiscal year.



# Board of Clinical Laboratory Science Practitioners

cls.mt.gov | dlibsdccls@mt.gov

The Board of Clinical Laboratory Science Practitioners serves 919 licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana. The board ensures protection of the public by enforcing and continually updating its laws and rules, staying informed at the national level and seeking public participation. The board's independent contract inspector performs license checks and assures competency requirements have been met.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 625         | 43     | \$64,871  | \$120,119    |
| <b>FY 17</b> | 612         | 63     | \$102,405 | \$93,864     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 114          | 117          | 864     | 97               | 39                   |
| <b>FY 17</b> | 103          | 124          | 885     | 96               | 43                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 7   | 0       | 0         | 1         | 6          | 2              |
| <b>FY 17</b>      | 1   | 0       | 0         | 1         | 0          | 0              |

## 2017 Legislative Bills:

- SR13 – Confirm appointment of Vicki Rice and Troy Kreiger to Board of CLS.
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board adopted several rules to align with and further facilitate the Department's standardization for all boards.

# Board of Barbers and Cosmetologists

cosmetology.mt.gov | dlibsdcos@mt.gov



The Board of Barbers and Cosmetologists serves 11,032 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The board has been proactive with attempting to expedite licensure through a nationally recognized exam (only 38 states recognize the board approved National Interstate Council of Boards of Cosmetology exam). The board has proposed rules to expedite licensure for out-of-state applicants who hold certain categories of licenses, including barbers, cosmetologists, electrologists, manicurists and estheticians.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 1470        | 31     | \$839,371 | \$697,751    |
| <b>FY 17</b> | 1173        | 30     | \$796,528 | \$789,013    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 1163         | 1341         | 7339    | 80               | 32                   |
| <b>FY 17</b> | 1204         | 1286         | 7134    | 86               | 46                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 39  | 1       | 1         | 24        | 13         | 1              |
| <b>FY 17</b>      | 59  | 0       | 0         | 11        | 48         | 2              |

## 2017 Legislative Bills:

- HB393 – Decrease the instruction hours for barbering, barbering non-chemical and cosmetology
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board is addressing the national trend of deregulation of the profession while upholding the original intent of the Legislature when establishing the board as found in 37-31-103, MCA.



# Board of Dentistry

dentistry.mt.gov | dlibsdden@mt.gov

The Board of Dentistry serves 1710 licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana. The board is in the process of amending rules to allow faster licensure of credentialing applicants thus allowing better portability of licensure between states.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 4           | 24     | \$432,692 | \$319,015    |
| <b>FY 17</b> | 23          | 31     | \$427,662 | \$375,363    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 119          | 149          | 1596    | 85               | 60                   |
| <b>FY 17</b> | 129          | 151          | 1642    | 94               | 43                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 35  | 0       | 0         | 26        | 9          | 2              |
| <b>FY 17</b>      | 11  | 0       | 0         | 9         | 2          | 0              |

## 2017 Legislative Bills:

- SB120 – Generally revise practice of dental hygiene laws
- SB129 – Require insurance coverage of tele-dentistry
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** CDV 2013-924 Denturist Association of Montana – Lewis and Clark County

**Changes to Board:** Due to recent successful litigation in other states regarding dentists and advertising rules that may appear to restrict specific advertising of dental specialties and services, the board is amending its advertising rules to incorporate less restrictive language and allow the recognition of other non-American Dental Association recognized specialties.

# Board of Electrical

electrician.mt.gov | dlibsdele@mt.gov



The Board of Electrical serves 4661 licensees for protecting the health, safety, and welfare of the citizens of Montana. The board guarantees electricians meet minimum safety and qualification standards to ensure the protection of property and life against hazards of electrically caused fires and explosions and electrically caused shocks. The board's goals include streamlining licensure requirements, expansion of reciprocity agreements with other states and additional protection against unlicensed practice.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 491         | 27     | \$543,229 | \$429,393    |
| <b>FY 17</b> | 417         | 1733   | \$629,850 | \$484,057    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 537          | 157          | 1546    | 79               | 22                   |
| <b>FY 17</b> | 573          | 688          | 2426    | 82               | 41                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 30  | 2       | 0         | 20        | 10         | 2              |
| <b>FY 17</b>      | 16  | 0       | 0         | 3         | 13         | 0              |

## 2017 Legislative Bills:

- SB36 – Eliminate the electrical licensing exemption for grid-tied generation
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board is discussing and reviewing national licensure compacts and extending reciprocal agreements to other states. The board is also discussing exempting certain grid-tied work from requiring a licensed electrician and not requiring licensure for individuals working with 90 volts or less, AC/DC.



# Board of Funeral Service

funeral.mt.gov | dlibsdfnr@mt.gov

The Board of Funeral Service serves 420 licensees. The mission of the board is to protect the health, safety and welfare of the citizens of Montana through the regulation and oversight of funeral industry professionals and facilities.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 138         | 127    | \$386,777 | \$226,116    |
| <b>FY 17</b> | 128         | 121    | \$122,684 | \$197,284    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 23           | 35           | 388     | 95               | 12                   |
| <b>FY 17</b> | 40           | 36           | 356     | 83               | 19                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 27  | 0       | 0         | 22        | 6          | 6              |
| <b>FY 17</b>      | 8   | 2       | 0         | 3         | 5          | 2              |

**2017 Legislative Bills:** HB198 – Revise distribution of death certificate fee increase (vetoed by Governor)

**Court Cases:** DV 2014-605 Wojtowick, et al. vs. Board of Funeral Service (Lewis & Clark County) – dismissed by Judge Reynolds with prejudice upon stipulation on June 9, 2016.

**Changes to Board:** During FY16 and FY17 the board received additional revenue from the sale of death certificates to mitigate unexpected expenses without having to raise licensing fees. See page 41 for more detail.

In FY15 the board experienced a shortage of revenue and ceased all but essential work which caused legal cases to be put off and not be addressed in that fiscal year. This resulted in increased legal cost in FY16 to catch up on the legal cases from FY15 which increased overall operational costs. Once the legal cases were caught up, the board's operational costs decreased by approximately \$30,000 between FY16 and FY17, returning to a level more consistent with past fiscal years.



# Board of Hearing Aid Dispensers

hearingaid.mt.gov | dlibsddhad@mt.gov



The Board of Hearing Aid Dispensers serves 65 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The board ensures protection of the public by regulation and oversight of the selling, dispensing and fitting of hearing aids.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 51     | \$89,378 | \$41,147     |
| <b>FY 17</b> | 0           | 56     | \$17,070 | \$40,456     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 13           | 19           | 50      | 84               | 30                   |
| <b>FY 17</b> | 14           | 11           | 58      | 88               | 45                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 2   | 0       | 0         | 0         | 2          | 0              |
| <b>FY 17</b>      | 0   | 0       | 0         | 0         | 0          | 0              |

## 2017 Legislative Bills:

- SR13 – Confirm appointment of Alfred McLees and Helen Hallenbeck to Board of HAD
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board is working diligently with the licensees and the department to improve the board's financial situation.

The board will keep a watchful eye on changes to the federal Over-the-Counter (OTC) Hearing Aid Act as future decisions may have an impact on the board's licensees.



# Board of Massage Therapy

massagetherapists.mt.gov | dlibsdlmt@mt.gov

The Board of Massage Therapy serves 1569 licensees for the purpose of protecting the health, safety and welfare of the citizens of Montana through the regulation and oversight of the massage therapy industry.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 73     | \$183,829 | \$163,892    |
| <b>FY 17</b> | 0           | 125    | \$188,856 | \$154,008    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 146          | 166          | 1524    | 83               | 24                   |
| <b>FY 17</b> | 185          | 201          | 1569    | 87               | 39                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 5   | 1       | 0         | 5         | 0          | 0              |
| <b>FY 17</b>      | 5   | 0       | 0         | 4         | 1          | 2              |

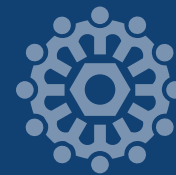
**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board's operations.

# Board of Medical Examiners

medicalboard.mt.gov | dlibsmed@mt.gov



The Board of Medical Examiners serves 11,960 licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana through the licensing of competent health professionals and by the regulation of the related practices to promote the delivery of quality health care.

| ACTIVITIES |             |        |             |              |
|------------|-------------|--------|-------------|--------------|
|            | Inspections | Audits | Revenues    | Expenditures |
| FY 16      | 0           | 91     | \$1,913,077 | \$1,610,056  |
| FY 17      | 0           | 168    | \$1,951,734 | \$1,544,470  |

| STATISTICS |              |              |         |                  |                      |
|------------|--------------|--------------|---------|------------------|----------------------|
|            | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| FY 16      | 1693         | 1873         | 4637    | 85               | 23                   |
| FY 17      | 1557         | 2006         | 4681    | 84               | 34                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| FY 16             | 128 |         |           | 117       | 11         | 8              |
| FY 17             | 66  |         | 4         | 47        | 15         | 9              |

## 2017 Legislative Bills:

- HB184 – Revise health care practitioner gunshot reporting requirement laws
- HB220 – Allow Physician Assistants with certifications to provide mental health care
- HB333 – Help Saves Lives from Overdose Act (expand access to Naloxone)
- HB362 – Fingerprint background checks for licensing under medical licensure compact
- HB476 – Provide for Physician Assistant supervision of medical assistants
- SB92 – Allow for proxy decision making in medical care
- SB333 – Generally revise medical marijuana laws
- SR13 – Confirm appointees Tanja Brekke, James Burkholder, James Feist, Tammy Scott, and James Upchurch to Board of Medical Examiners
- SJ32 – Study emergency care provider training and scope of practice
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** DDV-2016-283 Ibsen v. Board of Medical Examiners (Lewis & Clark County)

**Changes to Board:** The board implemented the Interstate Medical Licensure Compact, expedited licensure of physicians selecting Montana for licensure and reviewed Montana physicians' qualifications for participation in the licensure compact.

Four new board members were appointed to replace retiring physician, nutritionist, volunteer Emergency Care Provider and public members.



# Board of Nursing Home Administrators

nha.mt.gov | dlibsdnha@mt.gov

The Board of Nursing Home Administrators serves 199 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana.

The board is researching the license portability with other states. The board will continue to review its laws and rules to assure qualifications are adequate, meet national trends and address the needs of Montana's rural communities.

The board participated in the annual meeting of the National Association of Long Term Care Administrator Board, where members networked, discussed regulation issues, and acquired information on national trends for nursing home administrators.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 20     | \$56,097 | \$57,740     |
| <b>FY 17</b> | 0           | 20     | \$58,163 | \$67,198     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 18           | 39           | 186     | 87               | 32                   |
| <b>FY 17</b> | 32           | 50           | 188     | 89               | 58                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 1   | 0       | 0         | 1         | 0          | 0              |
| <b>FY 17</b>      | 3   | 0       | 0         | 2         | 1          | 0              |

## 2017 Legislative Bills:

- SR13 – Confirm appointment of Jim Corson to Board of NHA
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board adopted several rules and repeals to align with and further facilitate the department's standardization for all boards.



The Board of Nursing serves 21,363 licensees. The mission of the board is to protect the health, safety and welfare of Montana citizens through the licensing of competent nursing professionals and by the regulation of the practice to promote the delivery of quality health care.

| <b>ACTIVITIES</b> |                    |               |                 |                     |
|-------------------|--------------------|---------------|-----------------|---------------------|
|                   | <b>Inspections</b> | <b>Audits</b> | <b>Revenues</b> | <b>Expenditures</b> |
| <b>FY 16</b>      | 0                  | 87            | 1,318,413       | 1,266,131           |
| <b>FY 17</b>      | 0                  | 1204          | 1,284,737       | 1,601,225           |

| <b>STATISTICS</b> |                     |                     |                |                         |                             |
|-------------------|---------------------|---------------------|----------------|-------------------------|-----------------------------|
|                   | <b>New Licenses</b> | <b>Applications</b> | <b>Renewed</b> | <b>% Online Renewal</b> | <b>% Online Application</b> |
| <b>FY 16</b>      | 1801                | 2075                | 171            | 76                      | 53                          |
| <b>FY 17</b>      | 1767                | 2070                | 18413          | 91                      | 39                          |

| <b>COMPLAINT SUMMARY</b> |            |                |                  |                  |                   |                       |
|--------------------------|------------|----------------|------------------|------------------|-------------------|-----------------------|
|                          | <b>New</b> | <b>Revoked</b> | <b>Suspended</b> | <b>Dismissed</b> | <b>Sanctioned</b> | <b>Investigations</b> |
| <b>FY 16</b>             | 150        | 1              | 10               | 78               | 61                | 17                    |
| <b>FY 17</b>             | 213        | 0              | 20               | 68               | 125               | 51                    |

**2017 Legislative Bills:**

- SB 166 – Adopt enhanced nurse licensure compact
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** DV 15-1551 & DA 16-0223 – Steinmetz v. State of Montana Department of Labor & Industry (Supreme Court)

**Changes to Board:** There have been no substantive changes to the board’s operations.



# Board Of Optometry

optometry.mt.gov | dlibsdopt@mt.gov

The Board of Optometry serves 272 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana.

The board is reviewing its rules to meet the department's effort to standardize procedures for all boards. The board participated in the annual meeting of Association of Regulatory Boards of Optometry, which afforded the opportunity to meet with other jurisdiction members and discuss regulation issues, and acquire information on national trends for optometrists.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 52     | \$39,801  | \$42,215     |
| <b>FY 17</b> | 0           | 2      | \$048,935 | \$50,217     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 16           | 15           | 250     | 95               | 47                   |
| <b>FY 17</b> | 12           | 13           | 247     | 93               | 23                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 3   | 0       | 0         | 3         | 0          | 0              |
| <b>FY 17</b>      | 2   | 0       | 0         | 2         | 0          | 0              |

### 2017 Legislative Bills:

- SB70 – An act adding a member to the Board of Optometry
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board added a professional member to make it a five-member board. The board struggled on several occasions to obtain/maintain a quorum to schedule a meeting or conduct official business. By making the total membership odd numbered the board will avoid being unable to have a majority vote.

The board raised its' annual renewal fee by \$50. A fee increase was necessary to adequately cover expenses and practice responsible fiscal planning.

# Board of Occupational Therapy Practice

ot.mt.gov | dlibsdotp@mt.gov



The Board of Occupational Therapy Practice serves 621 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 43     | \$77,716 | \$79,995     |
| <b>FY 17</b> | 0           | 41     | \$75,975 | \$82,671     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 84           | 86           | 496     | 94               | 42                   |
| <b>FY 17</b> | 78           | 106          | 515     | 95               | 39                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 2   | 0       | 0         | 1         | 1          | 1              |
| <b>FY 17</b>      | 2   | 0       | 0         | 2         | 0          | 0              |

## 2017 Legislative Bills:

- SR 13 – Confirm appointment of Heather MacMonegle to Board of OTP
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board's operations.



# Board of Outfitters

outfitter.mt.gov | dlibsout@mt.gov

The Board of Outfitters serves 2206 licensees. The mission of the board is to protect the health, safety and welfare of the citizens of Montana through the regulation and oversight of outfitter industry professionals.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 54          | 1004   | \$684,616 | \$622,847    |
| <b>FY 17</b> | 46          | 1036   | \$677,982 | \$788,627    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 432          | 477          | 2299    | 79               | 14                   |
| <b>FY 17</b> | 444          | 511          | 2319    | 81               | 18                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 55  | 0       | 0         | 17        | 38         | 0              |
| <b>FY 17</b>      | 26  | 0       | 0         | 3         | 23         | 2              |

## 2017 Legislative Bills:

- HB289 – Revise outfitter assistant laws
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive increases or decreases in the number of overall licensees and applicants under this board’s authority during this period. The board’s operational costs increased between FY16 and FY17 due to legal expenses and technology upgrades.





The Board of Private Alternative Adolescent or Residential or Outdoor Programs serves 17 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The board licenses and regulates private alternative adolescent residential or outdoor programs to maintain a high standard of care, and to ensure the safety and well-being of the adolescents and parents using the programs. The board supports safety for youth enrolled in all programs throughout Montana, including programs affiliated with a faith-based institution. The board supports legislation to achieve that goal. In addition, the board continues to address rules that streamline and strengthen safety, such as an updated fingerprint and background check for direct care staff, establishing an effective audit process that ensures compliance with safety standards, and the development of codes of conduct to address and reduce the number of complaints. Since the board's inception, conversations have occurred addressing the advantages of PAARP's regulation occurring under the jurisdiction of the Department of Public Health and Human Services. The board has and will continue to communicate with DPHHS.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 1           | 0      | \$89,350 | \$26,241     |
| <b>FY 17</b> | 0           | 0      | \$11,547 | \$91,254     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 0            | 2            | 14      | 100              | 0                    |
| <b>FY 17</b> | 3            | 2            | 16      | 100              | 0                    |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 1   | 0       | 0         | 1         | 0          | 0              |
| <b>FY 17</b>      | 0   | 0       | 0         | 0         | 0          | 2              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases.

**Court Cases:** None

**Changes to Board:** The board devoted significant time and resources to respond to a multitude of public records requests as the public's interest in the operations, regulations, and safety of facilities rises.



# Board of Public Accountants

publicaccountant.mt.gov | dlibsdpac@mt.gov

The Board of Public Accountants serves 3087 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The board's goals for the coming biennium are implement HB 500, eliminate "certificate only" licensing, actively oversee peer review program changes, and update Continuing Professional Education rules to reflect new CPE standards.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 31     | \$448,912 | \$365,317    |
| <b>FY 17</b> | 0           | 428    | \$388,607 | \$318,632    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 171          | 165          | 3547    | 89               | N/A <sup>1</sup>     |
| <b>FY 17</b> | 603          | 173          | 3432    | 81               | N/A <sup>1</sup>     |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 9   | 0       | 0         | 4         | 5          | 3              |
| <b>FY 17</b>      | 8   | 0       | 0         | 3         | 5          | 0              |

<sup>1</sup>Applications for this board are processed by the National Association of State Boards of Accountancy (NASBA)

## 2017 Legislative Bills:

- HB500 – Generally revise public accountant laws
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** 2015 legislation eliminated the "certificate only" level of license. Applications for that level were no longer accepted as of July 1, 2015. Existing "certificate only" licensees had to make application to elevate to a full "permit" license by December 31, 2017 or their Montana license would terminate.



The Board of Professional Engineers and Professional Land Surveyors serves 8129 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 130    | \$403,679 | \$362,816    |
| <b>FY 17</b> | 0           | 335    | \$452,232 | \$331,054    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 611          | 646          | 6406    | 89               | 24                   |
| <b>FY 17</b> | 482          | 606          | 1561    | 87               | 29                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 14  | 0       | 0         | 2         | 12         | 0              |
| <b>FY 17</b>      | 22  | 1       | 0         | 7         | 15         | 0              |

**2017 Legislative Bills:**

- SR25 – Confirmation of appointees Ruhul Amin, Thomas Pankratz and Roger Wagner to Board of PELS
- SR46 – Confirmation of board appointee Ray Gross, Jr. to Board of PELS
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board’s operations.



# Board of Pharmacy

pharmacy.mt.gov and mpdr.mt.gov | dlibsdp@mt.gov and dlibsdpdr@mt.gov

The board currently serves 6707 licensees for protecting the health, safety, and welfare of the citizens of Montana regarding the practice of pharmacy. 63% are individual licensees including pharmacists, interns, pharmacy technicians, and dangerous drug researchers. Facility licensees make up the other 37% including community and institutional pharmacies, out-of-state mail-order pharmacies, limited service pharmacies, outpatient surgical centers, and wholesale drug distributors.

The board is focused on updating rules and licensing of pharmacy technicians, interns, and wholesale drug distributors. Compliance and inspection procedures regarding sterile compounding is a priority as well as ensuring licensees comply with state and federal requirements and annual inspections of facilities. The board also administers the Montana Prescription Drug Registry (MPDR) program, an online tool to provide health care providers with a list of controlled substance prescriptions to improve patient care and safety. The MPDR may also be used to identify potential misuse, abuse and/or diversion of controlled substances.

| ACTIVITIES   |             |        |           |           |              |           |
|--------------|-------------|--------|-----------|-----------|--------------|-----------|
|              | Inspections | Audits | Revenues  | MPDR      | Expenditures | MPDR      |
| <b>FY 16</b> | 570         | 122    | \$947,796 | \$193,061 | \$909,003    | \$247,260 |
| <b>FY 17</b> | 514         | 224    | \$951,422 | \$88,633  | \$991,071    | \$213,790 |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 960          | 1049         | 5093    | 95               | 18                   |
| <b>FY 17</b> | 1032         | 1024         | 5364    | 94               | 40                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 31  |         |           | 8         | 23         | 1              |
| <b>FY 17</b>      | 14  | 0       | 0         | 5         | 9          | 1              |



## 2017 Legislative Bills:

- SB56 – Revise sunset dates related to funding the prescription drug registry
- SB68 – Revise wholesale drug distribution license through Board of Pharmacy
- SR13 – Confirm Governor’s appointee to health-related boards
- HB141 – Provide licensing boards with active supervision in antitrust liability cases
- HB177 – Revise administration of immunization laws
- HB233 – Establish the Montana drug product selection act (biosimilars)
- HB323 – Authorize emergency use of naloxone an opioid antagonist, in a school setting
- HB333 – Adopt the Help Save Lives from Overdose Act

## Court Cases: None

**Changes to Board:** Effective September 2017, the Board of Pharmacy reduced all application and renewal fees for individuals and facilities by approximately 40%. The board reduced fees to comply with statutory requirements that the cash balance not exceed twice the annual appropriation amount. The ongoing increase in applications continues to impact the board’s budget process.

The board will implement SB 68 by revising how wholesale drug distributors are licensed and separating the current license into four license types (wholesale distributor, third-party logistics provider, repackager, and manufacturer) to comply with Food and Drug Administration requirements. The board will also revise how medical devices, sterile compounders, outsourcing facilities, and medical gas suppliers/distributors are licensed and/or identified.

The MPDR program continues to grow in registrations and use due to improved functionality, including delegate access and interstate data sharing, and increased awareness. MPDR registration and use is voluntary, and as of July 2018, there are over 4,300 users registered. This represents 38% of all eligible users and nearly 53% of those located in Montana. The average number of MPDR patient history searches per month is over 30,000. MPDR eligible users include physicians, resident physicians, dentists, optometrists, podiatrists, naturopathic physicians, physician assistants, advanced practice registered nurses with prescriptive authority, pharmacists, and registered delegates.



# Board of Plumbers

plumber.mt.gov | dlibsplu@mt.gov

The Board of Plumbers serves 1294 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The board assures plumbers meet minimum safety and qualification standards to install potable drinking water and ensure sanitary plumbing systems are free of contamination. The board's goals include streamlining of licensure requirements, expansion of reciprocity agreements with other states and additional protection against unlicensed practice.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 351         | 147    | \$326,599 | \$314,120    |
| <b>FY 17</b> | 2840        | 282    | \$321,775 | \$337,963    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 85           | 157          | 1245    | 83               | 23                   |
| <b>FY 17</b> | 88           | 134          | 1226    | 88               | 16                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 17  |         | 0         | 8         | 9          | 3              |
| <b>FY 17</b>      | 8   | 0       | 0         | 4         | 4          | 4              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** DV 18-4 – Jeffery Hill vs. Montana Board of Plumbers (District Court Par County)  
(Originally Office of Administrative Hearings – Case No. 1236-2017)

**Changes to Board:** The board will discuss and review national licensure compacts to extend reciprocal agreements with other states. The board allows exemptions for farms and ranches not connected to the public water supply and sewage disposal systems. Also, the board exempts a student enrolled in a plumbing training program offered by an accredited college or university recognized by the Montana Board of Regents if the student is undertaking class assignments in a classroom or a hands-on laboratory setting. However, it does not authorize a student to engage in any plumbing work that will be incorporated or used in an occupied structure or connected to a plumbing system where work must be performed by a licensed plumber.

# Board of Private Security

privatesecurity.mt.gov | dlibsdp@mt.gov



The Board of Private Security serves 1500 licensees for the purpose of protecting the health, safety and welfare of the citizens of Montana through the regulation and oversight of the private security industry.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 29     | \$292,978 | \$199,353    |
| <b>FY 17</b> | 0           | 52     | \$283,447 | \$243,112    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 455          | 592          | 1562    | 71               | 18                   |
| <b>FY 17</b> | 439          | 591          | 1500    | 77               | 27                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 10  | 0       | 1         | 9         | 0          | 0              |
| <b>FY 17</b>      | 0   | 0       | 0         | 0         | 0          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board operations.



# Board of Psychologists

psy.mt.gov | dlibspsy@mt.gov

The Board of Psychologists serves 249 licensees for the purpose of protecting the health, safety and welfare of the citizens of Montana through the licensing of competent psychologists and behavior analysis professionals, and by the regulation of the related practices to promote the delivery of quality health care. The board continues to investigate practice mechanisms such as telehealth to increase citizen access to psychologist and behavior analysis services in the rural areas of the state and to decrease barriers to licensure.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 9      | \$138,990 | \$81,856     |
| <b>FY 17</b> | 0           | 5      | \$130,135 | \$120,339    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 8            | 17           | 216     | 87               | 8                    |
| <b>FY 17</b> | 14           | 19           | 208     | 87               | 21                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 3   | 0       | 0         | 3         | 0          | 0              |
| <b>FY 17</b>      | 7   | 0       | 0         | 5         | 2          | 0              |

### 2017 Legislative Bills:

- SB193 – Provide for licensing of board certified behavior analysts
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** During the 2017 legislative session, Senate Bill 193 added the governance of behavior analysts and assistant behavior analysts to the Board of Psychologists. As part of the implementation, the board adopted appropriate licensing rules and procedures and commenced licensing these health professionals.



# Board of Physical Therapy Examiners

pt.mt.gov | dlibsdp@mt.gov



The Board of Physical Therapy Examiners serves 1685 licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana. The board is diligently working on implementing a physical therapy licensure compact which will allow for portability of licenses and will better serve patients in rural areas. The board actively participated in the mid-year and annual meetings of the Federation of State Boards of Physical Therapy, which afforded the opportunity to meet with other jurisdiction members and discuss regulation issues and acquire information on national trends for physical therapy.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 38     | \$127,734 | \$129,888    |
| <b>FY 17</b> | 0           | 158    | \$137,400 | \$128,870    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 155          | 157          | 1458    | 97               | 19                   |
| <b>FY 17</b> | 176          | 185          | 1526    | 98               | 36                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 4   | 0       | 0         | 4         | 0          | 0              |
| <b>FY 17</b>      | 2   | 0       | 0         | 2         | 0          | 0              |

## 2017 Legislative Bills:

- SR13 – Confirm appointment of Dawn Christian, Pat Goodover, Jennifer Lorengo, and Kelsey Wadsworth to Board of PTP
- HB105 – An act adopting an interstate physical therapy licensure compact
- HB386 – An act providing that physical therapy may be practiced through telemedicine
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** HB 105 allows the Montana physical therapists and physical therapy assistants to join a multistate licensure compact. Entry into this compact will grant privileges to Montana licensees, allowing them to practice in other states and allow member states to have reciprocal privileges in Montana. Montana is one of the ground level compact states who will make policy and procedures for other jurisdictions joining the compact. Entry into the compact will greater serve rural and underserved areas and assist in licensure portability.



# Board of Respiratory Care Practitioners

respcare.mt.gov | dlibsdrpc@mt.gov

The Board of Respiratory Care Practitioners serves 606 licensees for the purpose of protecting the health, safety and welfare of the citizens of Montana through the licensing of competent respiratory care practitioners and by the regulation of the practice to promote the delivery of quality health care.

An ongoing goal of the board is to identify and decrease barriers to licensure without foregoing quality health care for Montana citizens including: non-routine application procedures and the continuing education approval process; clear, concise, and logical regulations; and processes that safely and efficiently increase access to quality respiratory care services throughout Montana.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 9      | \$52,650 | \$45,565     |
| <b>FY 17</b> | 0           | 23     | \$55,255 | \$47,476     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 74           | 76           | 541     | 97               | 64                   |
| <b>FY 17</b> | 68           | 76           | 564     | 97               | 70                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 2   | 0       | 0         |           | 2          | 0              |
| <b>FY 17</b>      | 4   | 0       | 0         | 4         | 0          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board's operations.

# Board of Real Estate Appraisers

realestateappraiser.mt.gov | dlibsrea@mt.gov



The Board of Real Estate Appraisers serves 610 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The board establishes standards of licensure for real estate appraisers and regulates their compliance with the law in their professional practice.

| ACTIVITIES   |             |        |              |              |
|--------------|-------------|--------|--------------|--------------|
|              | Inspections | Audits | Revenues     | Expenditures |
| <b>FY 16</b> | 0           | 279    | \$426,228.68 | \$394,689.34 |
| <b>FY 17</b> | 0           | 358    | \$474,835.00 | \$323,788.78 |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 261          | 262          | 460     | 89               | 22                   |
| <b>FY 17</b> | 287          | 295          | 493     | 91               | 22                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 20  |         | 2         | 9         | 9          | 1              |
| <b>FY 17</b>      | 10  | 0       | 0         | 7         | 3          | 0              |

## 2017 Legislative Bills:

- HB 106 – Provided registration authority for appraisal management companies
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There is no longer an on-staff review appraiser which is reflected in a decrease in board expenditures. The board has developed and is utilizing a more streamlined review process leading to fewer nonroutine applications and shorter board meetings.



# Board of Realty Regulation

realestate.mt.gov | dlibsdrre@mt.gov

The Board of Realty Regulation serves 7635 of licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana. The board is working toward addressing the recommendations provided to them in the January 2016 Legislative Audit. Recommendations include exam review, reciprocity consideration and waiver process clarification, eliminating two unused application types, providing an online method for changing supervising brokers, addressing supervising brokers responsibilities, and renewal processes. The board's Education Committee is working to move the post-licensing rookie course into pre-licensing requirements. The board will provide ongoing consideration for use and visibility of the recovery account to better utilize this fund. Production of a quarterly newsletter has been implemented and will be maintained to provide ongoing licensee communication with visibility on the website.

| ACTIVITIES   |             |        |             |                  |              |                  |
|--------------|-------------|--------|-------------|------------------|--------------|------------------|
|              | Inspections | Audits | Revenues    | Recovery Account | Expenditures | Recovery Account |
| <b>FY 16</b> | 70          | 300    | \$1,142,836 | \$25,034         | \$835,267    | \$71,247         |
| <b>FY 17</b> | 59          | 5266   | \$1,191,365 | \$30,653         | \$845,601    | \$7,605          |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 923          | 1098         | 5247    | 90               | 22                   |
| <b>FY 17</b> | 1053         | 1209         | 5587    | 93               | 23                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 114 | 0       | 0         | 63        | 51         | 6              |
| <b>FY 17</b>      | 151 |         | 0         | 36        | 115        | 5              |

## 2017 Legislative Bills:

- HB122 – Revise Board of Realty Regulation
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board's operations.

# Board of Radiologic Technologists

radiology.mt.gov | dlibsdrad@mt.gov



The Board of Radiologic Technologists serves 1505 licensees for purpose of protecting the health, safety, and welfare of the citizens of Montana. The board ensures that Radiologic Technologists and Limited Permit Holders meet minimum safety and qualification standards to protect the public from unprofessional, improper, unauthorized, or unqualified practice of radiologic technology. The board's goals include streamlining of licensure and continuing education requirements, expansion of reciprocity agreements with other states and or countries and additional protection against unlicensed practice.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 888         | 29     | \$126,279 | \$104,199    |
| <b>FY 17</b> | 864         | 43     | \$126,200 | \$108,121    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 167          | 187          | 1378    | 89               | 44                   |
| <b>FY 17</b> | 157          | 189          | 1404    | 96               | 59                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 7   | 0       | 0         | 5         | 2          | 1              |
| <b>FY 17</b>      | 7   | 0       | 0         | 5         | 2          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability cases

**Court Cases:** None

**Changes to Board:** The board is reviewing administrative rules. Several rules are being revised to remove outdated processes, simplify requirements and make licensing efficient for applicants. The board is also reviewing rules to ensure the pathway to licensure is clear and to remove outdated processes.



# Board of Sanitarians

sanitarian.mt.gov | dlibsdsan@mt.gov

The Board of Sanitarians serves 159 licensees for the purpose of protecting the health, safety, and welfare of the citizens of Montana. The mission of the board is to protect the health, safety and well-being of Montana citizens through the regulation and oversight of sanitation concerning food processing, public accommodations, trailer courts, campgrounds, day-care centers, schools, swimming pools and spas, air pollution, solid and hazardous waste collection and disposal, sewage treatment and disposal, vector control, underground storage tanks, drinking water, land subdivision, and milk sanitation.

| ACTIVITIES   |             |        |          |              |
|--------------|-------------|--------|----------|--------------|
|              | Inspections | Audits | Revenues | Expenditures |
| <b>FY 16</b> | 0           | 15     | \$42,921 | \$41,759     |
| <b>FY 17</b> | 0           | 1      | \$42,300 | \$26,928     |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 20           | 22           | 149     | 86               | 27                   |
| <b>FY 17</b> | 24           | 23           | 149     | 84               | 43                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 3   | 0       | 0         | 0         | 0          | 0              |
| <b>FY 17</b>      | 0   | 0       | 0         | 0         | 0          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability case

**Court Cases:** None

**Changes to Board:** There have been no substantive changes to the board's operations.

# Board of Speech-Language Pathologists & Audiologists

slpauld.mt.gov | dlibsdsplp@mt.gov



The Board of Speech Language Pathologists and Audiologists serves 595 licensees. The mission of the Board of Speech-Language Pathologists and Audiologists is to protect the health, safety and well-being of Montana citizens through regulation of the practice of Speech-Language pathology and audiology and the licensing of competent professionals.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 0           | 4      | \$134,698 | \$58,169     |
| <b>FY 17</b> | 0           | 58     | \$149,840 | \$128,037    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 173          | 213          | 481     | 90               | 35                   |
| <b>FY 17</b> | 93           | 106          | 513     | 90               | 34                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 3   | 0       | 0         | 3         | 0          | 0              |
| <b>FY 17</b>      | 2   |         | 0         | 0         | 2          | 0              |

## 2017 Legislative Bills:

- HB347 – Revising Speech-Language pathologist licensing laws
- HB141 – Provide licensing boards with active supervision in antitrust liability cases

## Court Cases: None

**Changes to Board:** The board had higher expenses in FY17 due to more activity and addressing needed changes to statute, administrative rules, and processes. HB 141 and a change to how aides are registered instead of licensed impacted license numbers. See page 41 for a more detailed explanation.



# Board of Veterinary Medicine

vet.mt.gov | dlibsdrvvet@mt.gov

The Board of Veterinary Medicine currently serves 1071 licensees for the purpose of protecting the health, safety and welfare of Montana citizens through the regulation and oversight of veterinary medicine and the licensing of competent professionals.

| ACTIVITIES   |             |        |           |              |
|--------------|-------------|--------|-----------|--------------|
|              | Inspections | Audits | Revenues  | Expenditures |
| <b>FY 16</b> | 9           | 10     | \$181,724 | \$147,807    |
| <b>FY 17</b> | 9           | 91     | \$184,986 | \$152,623    |

| STATISTICS   |              |              |         |                  |                      |
|--------------|--------------|--------------|---------|------------------|----------------------|
|              | New Licenses | Applications | Renewed | % Online Renewal | % Online Application |
| <b>FY 16</b> | 55           | 64           | 1037    | 75               | 29                   |
| <b>FY 17</b> | 67           | 59           | 1030    | 84               | 63                   |

| COMPLAINT SUMMARY |     |         |           |           |            |                |
|-------------------|-----|---------|-----------|-----------|------------|----------------|
|                   | New | Revoked | Suspended | Dismissed | Sanctioned | Investigations |
| <b>FY 16</b>      | 16  | 0       | 0         | 15        | 1          | 0              |
| <b>FY 17</b>      | 11  | 0       | 0         | 11        | 0          | 0              |

**2017 Legislative Bills:** HB141 – Provide licensing boards with active supervision in antitrust liability case

**Court Cases:** DV-17-453B - Montana Board of Veterinary Medicine v. Michelle Sudan (Flathead County)

**Changes to Board:** There have been no substantive changes to the board's operations.



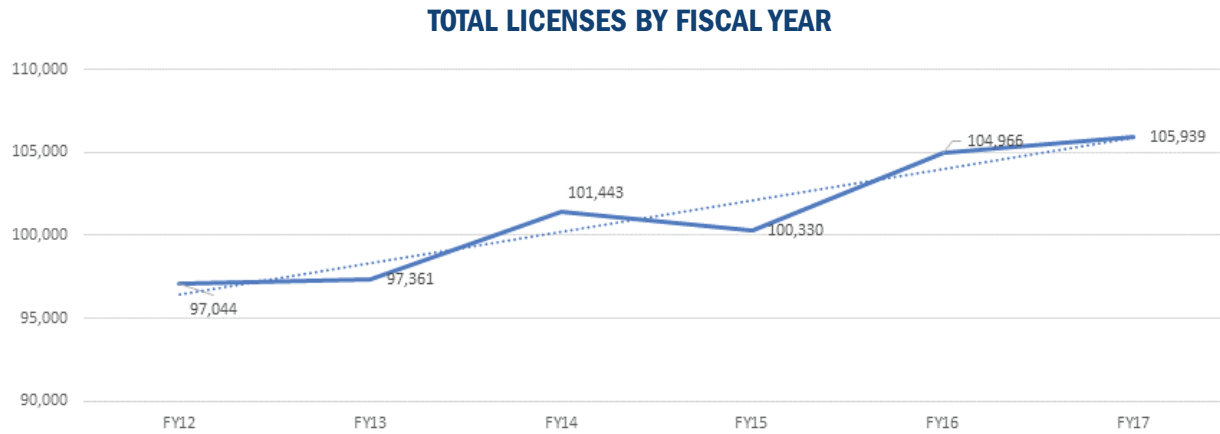


The following is a list of events that impacted board license numbers or budget figures. These events help us understand the board's reported data.

1. The Board of Speech-Language Pathologists shows a smaller number of licensees due to finding that the board was counting aides as licensees when the statutory authority only allows for registration of aides. Aides are now registered and no longer counted as licensees. Additionally, the 2017 legislature passed HB 347 which provides for a limited license, instead of a temporary license, for new graduates of a speech-language master's program while they complete a supervised professional experience under a licensed speech-language pathologist. The board had little activity from FY13 through most of FY16, so expenses for FY17 show an increase due to the board holding regular meetings; and spending more time reviewing statute, administrative rules, and processes to align with these changes.
2. In 2017 the Montana Funeral Directors Association (MFDA) attempted to pass legislation (HB 198) which would have removed the sunset date of temporary statute enacted in 2015 which allowed the board to collect \$3 per each certified death certificate issued by the county and Department of Public Health & Human Services (DPHHS) in FY16 and FY17. During the FY16 biennium the board kept up to the amount of revenue received in licensing fees and per the statute. The excess was transferred to the general fund. The board took no position on HB 198 (2017). The bill was vetoed by the Governor so the sunset occurred per the temporary statute on June 30, 2017. As of July 1, 2017, the board ceased receiving this revenue and now only receives money through the typical revenue streams of licensing and renewal fees.



## Total Licenses by Fiscal Year

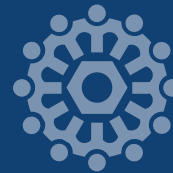


**The number of licensed professionals in Montana has grown by 8.4% from 2012 to 2017.**

The data above represents the total number of active licensees during a fiscal year. Boards set licensure requirements for those individuals and businesses who wish to work in their professions or occupations. The fundamental purpose of the licensure requirements is to ensure those individuals have the appropriate knowledge, skills, and abilities. These requirements provide for public safety. All boards require an application be made to the department. The applicant must meet the qualifications and demonstrate the minimum competencies established by statute or board rule. While each profession or occupation has its own unique qualifications, common requirements are listed below:

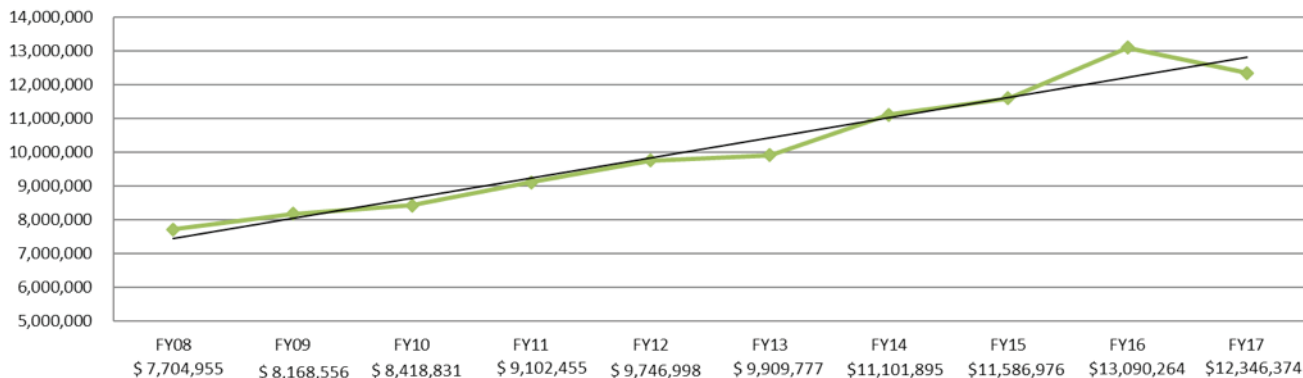
- a. Name, contact information and other necessary demographic data
- b. Proof they have qualifications such as education, experience, and age requirements
- c. Proof they have passed appropriate national, state and/or regional examinations

Detailed requirements for each license type can be found on the specific board website.



# Revenues and Expenditures

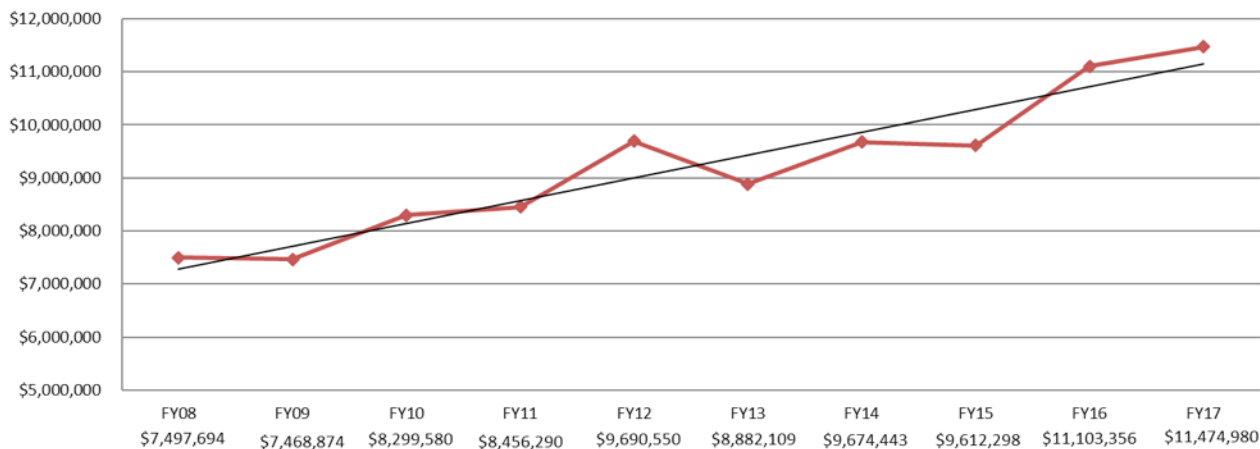
## REVENUES



Revenues increased an average of 8.81 percent and expenditures an average of 14.9 percent over the last biennium. Revenue is created by charging the license applicant and licensee a variety of fees such as application and renewal fees. Each board is self-supported through the fees they collect, and they may not maintain more than two times their annual appropriation. Monies collected are deposited in each board's special revenue account.

The largest expenditure of each board, like many businesses, is personal services - payroll and benefits for the employees who provide the administrative services to the board. Other expenditures include information technology, legal representation, office equipment, rent, supplies, meeting costs, association fees, and board member per diem.

## EXPENDITURES

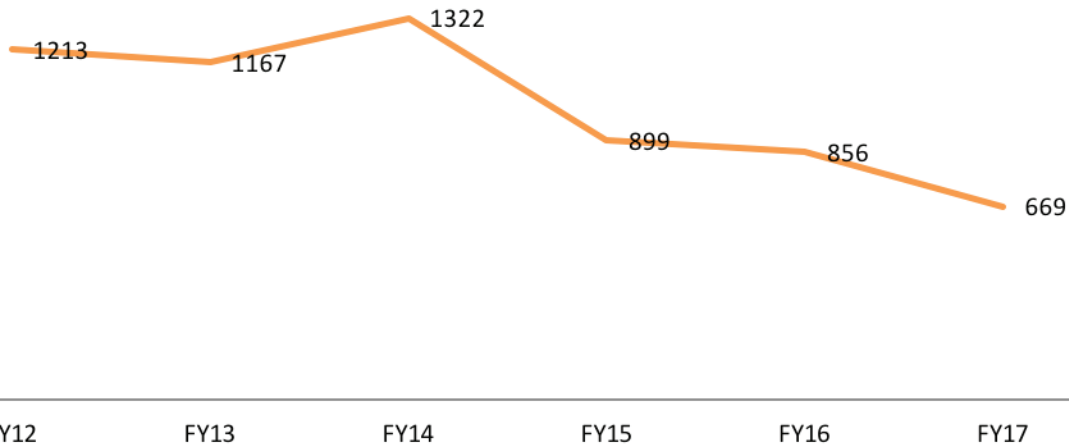


**The reason for the FY12 spike in expenditures was due to the one-time-only HB10 appropriation for a new licensing database of 1.23 million.**



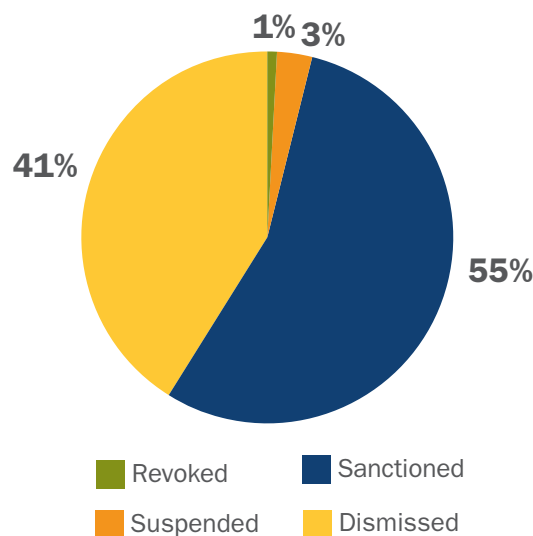
# Compliance Statistics

### TOTAL NEW COMPLAINTS FILED BY FISCAL YEAR



Allegations of unprofessional conduct or illegal activity can be filed upon a licensee by anyone. The operations bureau receives, processes, and investigates information and presents the information to the appropriate board for a decision. Each board determines the merit of the allegations and decides the appropriate discipline to administer, if any.

### COMPLAINT OUTCOMES FOR FY16, 17 BIENNIUM



Complaints are reviewed by the boards to determine if they have merit. In FY16 and FY17 the boards received a total of 1525 complaints with 143 requiring additional investigation. The graph above shows the percentage of each board action. (revoked, suspended, sanctioned and dismissed).

More information on the complaint process and how to file a complaint can be found at [bsd.dli.mt.gov](http://bsd.dli.mt.gov).



## Licenses Administratively Suspended

| BOARD        | License Type                      | Type of Review     | Licenses Administratively Suspended |
|--------------|-----------------------------------|--------------------|-------------------------------------|
| BBH          | Licensed Clinical Prof. Counselor | Random Board Audit | 1                                   |
| CLS          | Clinical Laboratory Scientist     | Random Board Audit | 1                                   |
| ELE          | Journeyman Electrician            | Mandatory Audit    | 1                                   |
| LMT          | Massage Therapist                 | Mandatory Audit    | 2                                   |
| NUR          | Licensed Practical Nurse          | Mandatory Audit    | 1                                   |
| NUR          | Registered Nurse                  | Mandatory Audit    | 3                                   |
| OTP          | Occupational Therapy Assistant    | Mandatory Audit    | 1                                   |
| OUT          | Guide                             | Mandatory Audit    | 16                                  |
| PAC          | CPA Permit                        | Mandatory Audit    | 1                                   |
| PAC          | CPA Permit                        | Random Board Audit | 1                                   |
| PEL          | Professional Engineer             | Mandatory Audit    | 4                                   |
| PEL          | Professional Engineer             | Random Board Audit | 3                                   |
| PHA          | Pharmacist                        | Mandatory Audit    | 1                                   |
| PHA          | Certified Pharmacy Technician     | Random Board Audit | 1                                   |
| PLU          | Master Plumber                    | Mandatory Audit    | 3                                   |
| PLU          | Master Plumber                    | Random Board Audit | 2                                   |
| <b>Total</b> |                                   |                    | <b>42</b>                           |

SB76 passed in the 2015 legislative session allows for administrative suspension of a license for certain administrative oversights such as insufficient funds payment, failure to comply with a final order, and/or failure to provide proof of continuing education or required certification. The division administratively suspended 42 licensees for these reasons during the reporting period. The Administrative Suspensions are not included in the compliance data or on the individual reports for the board as these suspensions are considered non-disciplinary unlike the suspensions resulting from a formal complaint.



Thank you for reading our report. Please contact the Business Standards Division administrator if you have any questions or concerns regarding this report.

Todd Younkin, Administrator  
Montana Department of Labor & Industry  
Business Standards Division

301 South Park  
PO Box 200513  
Helena, MT 59620-0513  
(406) 841-2300



Montana Department of  
**LABOR & INDUSTRY**

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