TURKMENISTAN

From Customs Modernization to Building a Single Window

Modernizing and automating customs procedures in Turkmenistan, as a first step towards building an electronic Single Window for trade.

Situation

Turkmenistan's State Customs Service (SCS) sought to: modernize customs procedures; facilitate the electronic declaration of goods; introduce a fully integrated customs tariff; improve monitoring and control of transit operations; implement a modern risk management system in accordance with international standards and best practices; and integrate PGAs involved in the customs clearance process.

Solution

SCS and the ASYCUDA Programme implemented a technical cooperation project to improve the operational capacity of customs, facilitate trade, strengthen the country's capacity for transit and ensure economic growth, via the roll out of ASYCUDAWorld.

Result

In June 2020, ASYCUDAWorld customs management system was implemented in all 52 customs offices in Turkmenistan. It enabled the:

- Automation of transit in national and regional corridors
- Processing of real time SafeTIR, to manage the use of TIR carnets in accordance with international standards
- Trade data exchange with Afghanistan
- Flexible environment for configuring and generating personalized business reports
- Improved reporting of trade statistics
- Provision of a multilingual service (in English and Turkmen)

Following the success of the ASYCUDAWorld implementation, the Turkmenistan government requested the building of an ASYCUDA-based customs-centric electronic Single Window, involving 16 PGAs.

14 times
reduction of cargo clearance
following the implementation of ASYCUDAWorld

> The integrated customs information system, ASYCUDAWorld, which fully automated the customs clearance procedure, collection and analysis of information, [is] working in full force and [is] constantly being improved.
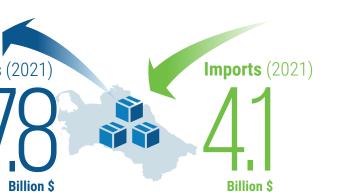
Turkmenistan Government Website

Partner:

TURKMENISTAN

ASYCUDA

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Total number of customs offices

52

52 Computerized

0 Paper-based

Exports (2021)
7.8
Billion $

Imports (2021)
4.1
Billion $

Volume of activity (2021)

65,000
Import declarations

50,000
Export declarations

350,000
Transit declarations

1,700+

Persons trained
(Customs officers and brokers)