



Pre-arrival Customs Processing

Tonga implemented the manifest module of ASYCUDAWorld for better data analysis, goods tracking and improved risk management.

Situation

Hard copies of sea and air cargo manifests were submitted to customs and data were not integrated in the declaration process. This affected customs ability to process pre-arrival clearance and advanced risk profiling. Customs faced challenges in tracking changes to the manifest and in keeping proper records of containers arriving and leaving the port.

Solution

The electronic manifest submission in ASYCUDAWorld, launched in August 2021, helps customs to streamline its business process, with the advanced, electronic submission of cargo manifests. Amendments to manifests are recorded and historical versions are stored for audit purposes.

Result

- Manifest data are available at least 12 hours before arrival of shipments, in compliance with prevailing legislation that allows customs to analyze manifest information and use it for risk profiling
- “The ASYCUDA manifest enables customs to have more and better control of goods coming in and going out of the country”. Lisala Fifita, Manifest Officer, Customs & Trade Division.
- “We can submit our manifests in a timely manner without the need to rush to the office to avoid late submission and penalty”. Sepesi Fakatou, General Manager, Ha’apai Freight Forwarder

4,000

waybills were processed monthly on average in ASYCUDAWorld between August-December 2021

ASYCUDAWorld Functional Training to local Customs team



The implementation of ASYCUDA’s manifest module has helped customs to streamline its manual process. We are hoping the full implementation of ASYCUDA will reduce the cargo clearance time and increase level of trade compliance.



*Mr. Michael Cokanasiga,
Deputy CEO, Customs and Trade Division*

Partner:



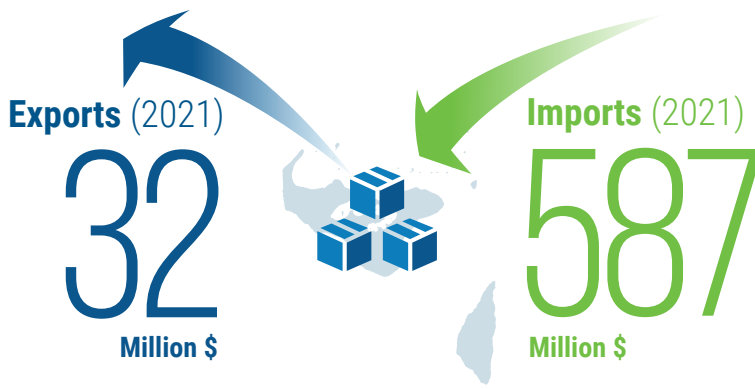
Total number of customs offices



1 Computerized

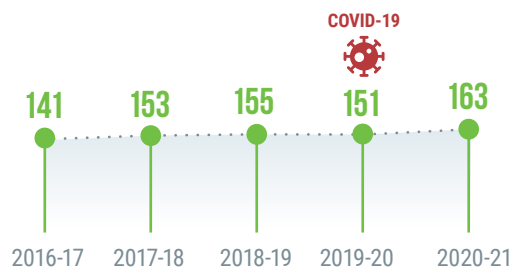


1 Paper-based

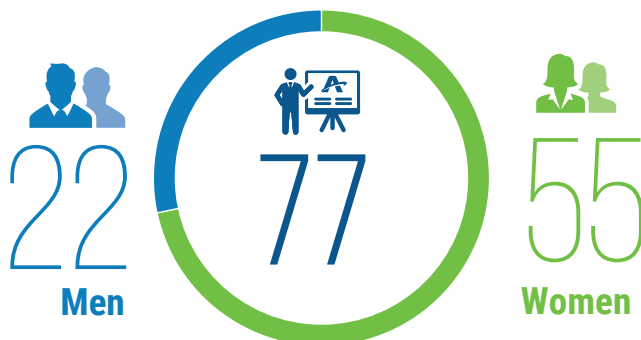


Customs annual revenue evolution

(Million \$ per Fiscal Year)



Persons trained



Volume of activity (2021)

319

Customs manifests

36,388

Customs waybills

33,427

Import declarations

3,633

Export declarations

70

Transit declarations

24,000

TEUs at seaports

(Number of 20-foot equivalent containers)

8 Days

Average release time
(Commercial imports)