



NEW CALEDONIA

Customs Process Modernization

ASYCUDAWorld, a modern and user-friendly system, has been put in place to modernize customs management processes in New Caledonia.

Situation

Previously, New Caledonian customs used an obsolete system with technical weaknesses. Several customs processes remained to be computerized, the development of port applications required the interconnection of the customs clearance system with external information systems, with customs being central in the supply chain.

Solution

Customs chose ASYCUDAWorld to centralize the exchange of data 24/7, interconnect data exchanges with public and private entities while computerizing new processes. The smooth migration from ASYCUDA++ to ASYCUDAWorld was ensured by the Programme as part of a technical assistance project.

Result

Available 24/7, ASYCUDAWorld ensures clearance processes and procedures modernization, while reducing customs' impact on the logistics flow. New functionalities and enhancements have been implemented such as:

- Several additional codes on the same declaration
- A dashboard screen and control channels implemented to provide a real-time overview of declarations and enabling prompt decision-making
- Express freight and the pre-arrival risk management
- Automation of stock management and customs guarantee
- Automation of customs processes even when certain documentation are unavailable
- Data exchange with the quota management system and the port's manifest management system

9 modules

for customs process modernization and automation were launched under ASYCUDAWorld in 2021

ASYCUDAWorld team



We have taken advantage of this change to develop modernized services allowing the dematerialization of procedures, interconnection with other applications and control assistance tools.

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*Ms. Aurore Debatty,
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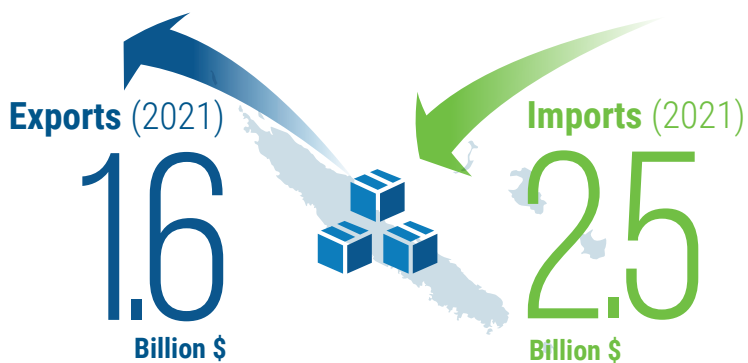
Partner:

Total number of customs offices



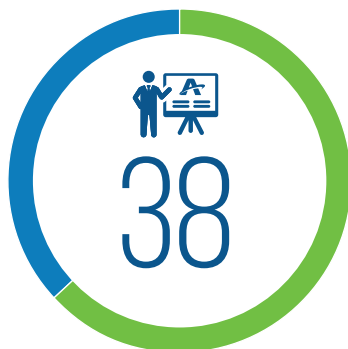
5 Computerized

0 Paper-based



Persons trained

14
Men



24
Women

Volume of activity (2021)

10,064
Customs **manifests**

223,854
Customs **waybills**

211,211
Import declarations

9,582
Export declarations

118,337
TEUs at seaports
(Number of 20-foot equivalent containers)