



JORDAN

System Sustainability and Ownership

Jordan customs ensured the sustainability and ownership of ASYCUDAWorld through the building of a strong national ASYCUDA team able to maintain and enhance the system.

Situation

Since 1997, Jordan has run several different versions of ASYCUDA's customs management software. The successful roll out of ASYCUDAWorld, the latest version, was completed in March 2010 and the related ASYCUDA technical assistance project ended in 2015. Funding for the installation of ASYCUDAWorld was for a limited period through international donors since a continuous financing of ASYCUDA technical assistance with Jordan governmental funds was not possible.

3 members of the national team are currently appointed ASYCUDA experts by UNCTAD



Meeting between DG and ASYCUDA.

Solution

Jordan customs has chosen to build a strong national ASYCUDA team to maintain and further develop their customized ASYCUDA version. This choice meant that they were no longer dependent of foreign funding for the good functioning of their customs IT system. At the end of the UNCTAD technical assistance project, a fully trained national team was equipped to fully manage the JORDAN ASYCUDAWorld system. Jordan, like all other ASYCUDAWorld user countries, own their national implementation of the system, including its source code. Thus, Jordan customs are able to operate and change the system as they best see fit.

Result

Jordan's national ASYCUDA team has been able to maintain and further develop their national ASYCUDAWorld system. The system continues to cover the needs of the national administration and facilitate international trade. Several members of Jordan's national ASYCUDA team, drawing on the experience acquired in the with the national system, successfully applied for positions as international experts in UNCTAD, testament to the quality of experience gained during the ASYCUDAWorld roll out.

Partner:





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57,245

Number of approved traders

3,640



Number of approved customs brokers

12,000



Users of customs website services

Volume of activity

(2021)

 804,002

Customs **declarations**

 198,320

Transit declarations

350,660

Number of trucks entering the country in 2021

