BURUNDI

Single Window for Trade

The ASYCUDA Programme and Burundi Revenue Authority developed a Single Window module for the automated processing of medical imports.

👁 Situation

The procedure for requesting authorization to import medical products was manual and complex. Firstly, importers submitted paper requests to the National Medicines Regulatory Authority (ABREMA) – which cost money and took between two weeks and one month. ABREMA would then need approval and physical signatures from the Ministry of Public Health.

🧩 Solution

In July 2021, the ASYCUDA Programme, Revenue Authority, ABREMA and Ministry of Health, made live within the ASYCUDA-based Single Window, a module that digitalizes the procedure for approving the import of medicines.

📈 Result

Between July 2021 and May 2022, the module facilitated the:

- Contact between traders and ABREMA personnel, reducing trade costs
- Submission of 3,249 requests, of which 2,864 were authorized
- Processing of 71% of requests in less than 24 hours and 13% between 24 and 48 hours, and 16% between 48 hours and nine days
- Entire processing of applications at ABREMA, which now manages all the requests
- Generation of trade data on the import of medicines, available 24/7 in real-time

295

import requests
are submitted on average daily using the Single Window system

ASYCUDA Training to Customs Officers in Bujumbura

There will be no more waste of time, no more back and forth, no more endless discussions and arguments between declarants and customs officers.

Representative of declarants in Burundi after the presentation of the Single Window for Trade
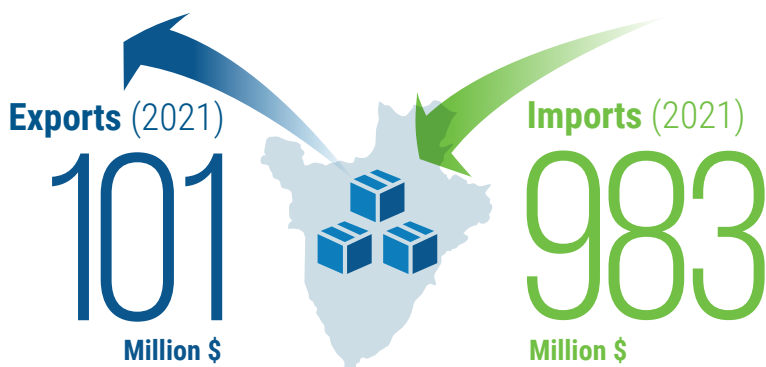
Partner:

BR
Office Burundais des Recettes

BURUNDI

Single Window for Trade

Total number of customs offices

26

21 Computerized

5 Paper-based

Exports (2021)
101
Million $

Imports (2021)
983
Million $

Customs annual **revenue evolution** (Million $)

COVID-19

2017	2018	2019	2020	2021
191	178	204	237	283

Persons trained

321 Men

418

97 Women

Volume of activity (2021)

13,451 Customs **manifests**

23,971 Customs **waybills**

52,202 **Import** declarations

8,693 **Export** declarations

1,195 **Transit** declarations