Notices to visitors

Requests to visitors (Infection Prevention Measures):

- We recommend hand disinfection, and hand washing while inside our venue.
- Disinfectant placed at the entrance to the museum.
- The museum constantly ventilating the building.

Facility use:

- Please cooperate with waiting in the gallery for restriction of the number of visitors in order to prevent overcrowding.
- Minimize conversation and do not touch the wall, exhibition cases in the gallery.
- Visitors with large luggage will be refused entry.
- Please contact us in advance, if groups of 20 or more.

Facilities and Barrier-free Accessibility:

- Visitors may enter the museum accompanied by a seeing-eye dog, service dogs, or hearing assistance dog.
- We have wheelchairs and strollers that can be borrowed free of charge (two of each).
- We have a room for nursing mothers and diaper-changing station on the 1st floor.
- Writing board for communication is available upon request at the reception on the each floor.

TOP MUSEUM in summer

- To protect the artworks, the temperature and humidity in the exhibition room are constantly regulated. In summer, the exhibition room may feel cold due to the temperature difference with the outside. We recommend that you bring an extra jacket.
- When using hand fans or portable fans in the exhibition rooms, please be careful not to touch the exhibits or disturb other visitors.
- You may drink soft drinks in plastic bottles or other lidded containers in the lobby in front of the museum shop on the 2nd floor and in designated areas on the 1st floor. Water dispensers are located on the B1F, 1F, 2F, 3F.